

Frequently Asked Question's – Touchline Electronic Flags

Your flags are ready to use straight away on arrival after you've powered them on.
Here are some of the most frequently asked questions.

How do I switch on my receiver?

Remove the lid by pressing the two clips on the side of the receiver. Press button number 1 down, you will feel a vibration. Your flags are now ready to go.

How do I switch off my receiver?

Press and hold button number 1 down until the receiver makes a sound/vibrates to confirm the power is off. **The receiver will automatically turn itself off after two hours of no use.**

How do I 'learn' a new or existing stick to the receiver?

Your flags are ready to use straight away on arrival after you've powered them on. There will be rare occasions where you have to change the battery, or you haven't used them for a while that the flag sticks and receiver units need to be reintroduced to each other.

Power up the receiver unit and then press and hold button two until the red light flashes (Around 10 seconds).

Then press the button on the flag. The red light goes off.

Once the red light flashes again, press the button on the flag again.

Repeat for additional flags/sticks.

How do I set up an intermittent beep function for my flags?

Your flags are ready to use with this function straight away on arrival after you've powered them on. One flag stick will make an intermittent vibrate/sound, with another making a solid vibrate/sound.

However, if you need to re-learn this into your set, simply clear down the memory by holding button 2 on the receiver for 10 seconds until light starts flashing.

Release button. When the light stops flashing the memory has been cleared.

Then;

Hold button 2 down for around 5 seconds until you get a solid red light. Once this red light appears press your chosen flag stick. The red light will flash for a few seconds. Your flag stick will then have a continuous/solid vibrate/sound.

Then/Or;

Hold button 3 down for around 5 seconds until you get a solid red light. Once this red light appears press your chosen flag stick. The red light will flash for a few seconds. Your flag stick will then have an intermittent vibrate/sound.

If a flag is subsequently reprogrammed from continuous to intermittent or the other way round it will not change without clearing down memory and reprogramming.

How do I change the receiver from vibrate only to sound only or to vibrate&sound?

Hold down buttons 2 and 3 on the receiver unit to cycle through vibrate only, sound only and vibrate&sound.

How do I change the battery in a flag stick?

Unscrew the cap at the bottom of the flag, take the battery out, clip in the new battery. It is important to re-screw the cap back on.

How will I know if the battery is running low?

When switching on the receiver, it will make an intermittent beeping sound. We recommend to always keep a couple of spare 9V batteries within your Touchline Carry Case for those last-minute emergencies.

Do my flags come with warranty?

Your flags come with a 12-month guarantee against electrical failure. A very small caveat: you have to treat them like you treat the rest of your refereeing kit - with care.

I still need help.

Simply email sales@touchlineflags.com, where we aim to respond to all enquiries within 48 hours. This document is updated periodically with new frequently asked questions.