

# Limited Warranty (ONLY FOR U.S.A. AND PUERTO RICO)

Panasonic Appliances Air-Conditioning of North America  
Division of Panasonic Corporation of North America  
Two Riverfront Plaza, Newark, NJ 07102

## Panasonic Split Air Conditioner Products Parts Limited Warranty

### Limited Warranty Coverage (For USA Only)

Panasonic Appliances Air-Conditioning of North America, ("PAPANA") warrants to the original purchaser of every new Panasonic HVAC Product purchased and used in the fifty states of the United States and the District of Columbia that all controllers thereof (except cabinets, accessories or knobs) will be free from defects in materials or workmanship, as hereinafter provided, for one (1) year from the date it was first purchased. PAPANA will, at its option, repair or replace the HVAC Product or any of its parts covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the term of this warranty, at no charge for parts.

PAPANA further warrants to the original purchaser of every new Panasonic HVAC Product purchased and used in the fifty states of the United States and the District of Columbia that all parts thereof (except cabinets, accessories, knobs, filters, controllers or compressors) will be free from defects in materials or workmanship, as hereinafter provided, for five (5) year from the date it was first purchased. PAPANA will, at its option, repair or replace the HVAC Product or any of its parts covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the term of this warranty, at no charge for parts.

PAPANA further warrants to the original purchaser of every new Panasonic HVAC Product purchased and used in the fifty states of the United States and the District of Columbia that the compressor thereof will be free from defects in materials or workmanship, as hereinafter provided, for seven (7) years from the date the HVAC Product was first purchased. PAPANA will, at its option, repair or replace the HVAC Product's compressor covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty at no charge for parts during the term of this warranty and at no charge for limited labor during the thirty (30) days following the date it was first purchased.

Limited Labor	Parts
30 days (compressor only)	Seven (7) year (compressor only)
	Five (5) year (parts other than compressor, except controllers)
	One (1) year (controllers only)

### Exercising Your Warranty:

In order to obtain warranty service, the HVAC Product, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the HVAC Product, must be delivered (at the owner's expense) to or serviced by an Authorized Panasonic HVAC Product Servicer in the United States. Uncrating, setup, installation, removal for repair or reinstallation after repair are not covered. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will be cause to void the warranty. The names and addresses of Authorized Panasonic HVAC Product Servicers may be obtained by visiting our Web Site or calling the toll-free number listed at the end of this sheet.

### Limited Warranty Limits and Exclusions

This warranty ONLY COVERS failures due to defects in materials or workmanship, and does not cover defects, malfunctions or failures caused by or resulting from a cause beyond PAPANA's control, including, but not limited to, shipping or transit accidents, abuse, misuse, neglect, accident, operation on incorrect power supplies, maladjustment of customer-operated controls as explained in the instruction manual, operation with faulty associated equipment, modification, alteration, improper maintenance or servicing, uncrating, setup, installation, removal, reinstallation, tampering, operating the product in a corrosive atmosphere containing chlorine, fluorine, or any other chemicals, improper maintenance, power line surge, lightning damage, introduction of sand, humidity or liquids, fire, flood or other acts of God or normal wear and tear.

**This warranty only covers systems that are installed by contractors who are licensed for HVAC installation. This must be in conformity with local and state laws. The HVAC licensed contractors must install the system in accordance with all applicable local codes and permits, Panasonic's installation instruction/operation instructions and best practices of the trade.**

This is the only warranty applicable to Panasonic HVAC Products; PAPANA neither assumes nor authorizes anyone to assume for it any other warranty.

**THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY OTHER OBLIGATIONS OR LIABILITY ON THE PART OF PAPANA. PAPANA'S LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER, INCLUDING PAPANA'S NEGLIGENCE, ALLEGED, DAMAGED OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE PRODUCT. IN NO EVENT SHALL PAPANA BE LIABLE FOR LOSS OF USE, COMMERCIAL LOSS OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER. PAPANA IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY.** (As examples, this excludes damages for lost time; parts used in connection with normal maintenance such as air filters and owner-required maintenance. The items listed are not exclusive, but for illustration only.)

**ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the warranty period, you may contact your authorized HVAC contractor or distributor.

**PARTS WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, INCLUDING WITHOUT LIMITATION THE COST OF AN IN-HOME OR IN-BUILDING SERVICE CALL, ARE YOUR RESPONSIBILITY.**

### Customer Services Directory (United States and Puerto Rico)

Obtain Product Information and Operating Assistance; locate your nearest Dealer or Service Center by visiting our Web Site at:

<http://us.panasonic.com/aircon>

You may also contact us directly at:

1-800-851-1235

Monday-Friday 9am-9pm, Saturday-Sunday 10am-7pm EST

For hearing or speech impaired TTY users, TTY: 1-877-833-8855