# **SKYTRAK**





SkyTrak+ Quick Start Guide

### **Product** Overview

#### What's in the Box

- SkyTrak+ Launch Monitor
- USB Cable
- USB Spllitter Cable
- Wall Charger
- Quick Start Guide
- · Product Information Guide







See chart on page 10 for LED codes

### **Charging** Your SkyTrak

SkyTrak+ contains a Lithium-polymer rechargeable battery that can operate up to 5 hours on a full charge. \*

IMPORTANT: SkyTrak + must be charged for a minimum of 6 hours before use.

**NOTE:** It is advisable to ensure your SkyTrak+ unit always has a good charge. If the SkyTrak+ battery is drained it can reduce the life of the battery. When a low battery indicator shows in the SkyTrak App, charge the unit.

**NOTE:** The SkyTrak+ may be connected to a PC via USB with the splitter cable provided to USB C cable supplied. This allows the PC to run a constant charge to the unit, for all day use.

### Powering On/Off

- 1. To turn on SkyTrak+, press the POWER button.
- 2. The Power LED (bottom) will turn GREEN and you can start connecting SkyTrak+ to your iPad or PC.
- 3. To turn off SkyTrak+, press the Power button again.

<sup>\*</sup>Battery life depends on intensity use

### Getting **Started**

### Setting up your SkyTrak+ for the first time is a simple 3-step process:

- Download the SkyTrak Software
  Find the SkyTrak software in the Apple® AppStore, Google® Play Store
  or PC download available here: www.skytrakgolf.com/downloads.
- Register Your SkyTrak+
  Launch the SkyTrak software on your iOS or Android device or PC.
  Select the Create Account option to create a SkyTrak online account.
  Select Register to register your SkyTrak+. Your unique serial number will display and register to the account created.
  You can also start the registration process by visiting:

https://shop.skytrakgolf.com/register/

Your SkyTrak+ must be registered within 30 days of purchase. SkyTrak+ comes with basic functionality out of the box. Full app features are available with a SkyTrak annual subscription plan which can be purchased at www.skytrakgolf.com.

**SETUP TIP:** Once SkyTrak+ has been successfully configured and connected with the software on your iPad, all three LEDs will turn green and you will see a red laser dot projected onto your hitting surface.

### Getting **Started**

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#### a. Pair SkyTrak+ With Your Mobile Device

**Direct Wi-Fi Connection:** Follow the instructions in the SkyTrak software application to pair your mobile device directly to SkyTrak+via its Wi-Fi signal. Your mobile device will NOT have an internet connection when connected in this manner

**Network Connection (recommended):** SkyTrak+ can use your wireless (Wi-Fi) home network to pair with your mobile device by connecting to your network router. SkyTrak+ will communicate with the software on your mobile device through your router. Plus, you will retain access to the internet on your mobile device.

#### b. Pair SkyTrak+ With Your PC

**Direct Wi-Fi Connection on PC:** Click on the Wi-Fi signal icon on your PC and select SkyTrak from the drop down menu, click Connect.

**USB Cable Connection:** Connect the USB cable to the SkyTrak+device and a USB port on your PC

**Network Connection:** SkyTrak can use your wireless (Wi-Fi) home network to pair with your PC by connecting to your wireless network router, just like your computer and mobile devices do. SkyTrak will communicate with the software on your PC through your router. Plus, you will retain access to the internet on your PC. If you are using the USB cable connection, remain connected to your wireless home network.

### **Registration** Process

Your new SkyTrak+ includes a 30-day trial in order to use your SkyTrak right out of the box. The complimentary trial period gives access to practice sessions and basic settings. After the trial period you will need to complete the registration process and sign up for a SkyTrak membership plan that best suits your needs.

- To register a new SkyTrak+, you will first need to download the SkyTrak app to your mobile device by searching for "SkyTrak" in the Apple App Store or Google Play or download the SkyTrak PC application from www.skytrakgolf.com/downloads.
- Open the SkyTrak app and sign in with your SkyTrak Golf account username and password. If you do not already have a SkyTrak Golf account, choose the "Create Account" option.
- Your SkyTrak will need to be in Network Mode (Network Connection) in order to complete the registration. For instructions, please see the network connection quide available at support.skytrakgolf.com.
- **4.** Select the profile menu from the top right corner.



### **Registration** Process

5. Select "About."

6. Select "Register Device" button.



7. Select "Yes, Register My Device."

After receiving the message that your device is successfully registered, select done.

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SKYTRAK

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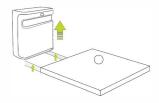


Your SkyTrak is now registered and will receive basic features.

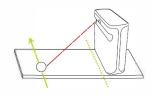


### **Setup** Your Space

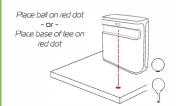
Make sure SkyTrak+ is raised level with the hitting surface. Being too far above or below the hitting surface can affect consistent shotcapture and ball flight data. Place SkyTrak+ parallel to your intended line of play. Depending on your set up, this may mean your target is not the center of the net.

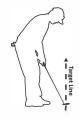


Once SkyTrak+ is properly connected to the app on your mobile device, it will display a red laser dot on your hitting surface. Place a clean, white golf ball on the red dot.



The intended target line should be parallel to the SkyTrak+ for accurate shot simulation. Either mark your line of target on the ground or the net you are hitting into.





Use of alignment sticks/golf clubs increases the accuracy of intended line of play.

**SETUP TIP:** For optimum spin results, place the ball on the laser dot with some kind of marking on the golf ball, such as its brand logo, facing toward lens prior to hitting.

### Top Tips & Care Instructions

- We recommend hitting off a mat designed specifically for golf. If a mat is not available, we suggest hitting off a tee from the grass. Irons and wedges hit directly off the grass create dirt and grass particles from the divols that can make for inconsistent shot capture.
- Use a clean, white ball with a logo or a marked line. Set the ball up with the logo or line facing SkyTrak+ for better spin readings, whether indoors or outside.
- SkyTrak+ uses advanced optics that are located behind its lens. Scratches and dust or
  other issues that impact the lens quality may interfere with SkyTrak's operation.
  Keeping the lens clean and scratch-free will ensure the measurement accuracy and
  longevity of your SkyTrak system.
- Use a microfiber towel designed for cleaning glass lenses or a clean, damp cotton cloth to clean the lens in a single wipe. Do not use any chemicals to clean the lens.
- Never disconnect or turn off your SkyTrak+ while it is syncing. Wait until it is finished
  communicating before you disconnect it, power it off, or power off the device it is
  connecting to.
- Don't expose your SkyTrak+ to extreme temperatures. Hot or cold conditions may affect performance.
- Don't allow your SkyTrak+ to get wet.
- Don't drop your SkyTrak+, or hit your SkyTrak+ with your golf club or golf ball.
- Not all mobile devices are compatible with your SkyTrak+ device. To view a list of currently compatible devices, go to www.skytrakgolf.com
- Fully charge the battery prior to playing with your SkyTrak+ Charge it to full at least once a month to ensure the health of the battery.

### **LED** Color Code Chart

Use this chart to identify or troubleshoot SkyTrak's various operational modes.

#### LED Locations

ტ Power	<b>♀</b> WiFi	Ready	Description
			SkyTrak+ is charging
			Battery is low and SkyTrak+ is about to turn itself off. Please charge your SkyTrak+ as soon as possible.
			SkyTrak+ is in Direct Connect Mode, waiting for a connection with the SKyTrak application.
			SkyTrak+ is in Network Mode and it has located a known Wi-Fi network. It is attempting to connect to that network.
	\ 1 /		SkyTrak+ is searching for a Wi-Fi Network
			SkyTrak+ is connected to Wi-Fi and the SkyTrak application, but is not armed for a shot to be hit.
			You are cleared to hit a shot on your SkyTrak+
			SkyTrak+ is capturing the shot that was just hit

### **Troubleshooting**

Problem	Solution
When charging, 'Power' LED does not come on (AMBER)	Press and hold the Power button for 5 seconds. Make sure the USB cable has power. Try other ports on your computer or use a compatible USB wall charger. SkyTrak+ should be turned OFF to charge.
All 3 LED's turn red and unit turns off after 15 seconds	Battery is low. Connect the USB cable and charge the unit. The Power LED will turn off when SkyTrak+ is fully charged and ready to go.
'Wi-Fi' LED is not turning green	First, ensure that your SlyTrak+ is connectd to the Wi-Fi network. Then start the SkyTrak software on your connecting device and allow it to load. When the application is open, SkyTrak's LEDs will show whether it successfully connected.
Wi-Fi and Power LEDs are green, but 'Ready' (top) LED is red	Your SkyTrak+ may have been triggered by a waggle or other club movement. If you'll wait a few seconds, it should turn green again. If it still doesn't turn green, you should check your Wi-Fi connection and restart the application on your iPad.
Results seem inaccurate	Be sure to position th ball correctly on the red dot and make sure the unit sits level with the hitting surface. If using a tee, make sure the base of the tee is on the red dot or up to 3" behind the red dot.

Should this Trouble Shooting Guide not answer your question, please refer to our Support Center at support.skytrakgolf.com, or you can contact Customer Support at 1-833-SKYTRAK

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