

# Residential Warranty

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[DuCoGroup.co.nz](http://DuCoGroup.co.nz)

DuCo.

Here the *Whole Way* Through

## Residential Warranty

BUILDER/CONTRACTOR

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INVOICE NO.

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SITE ADDRESS

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SUPPLY DATE

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SIGNED *(Customer)*

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DATE *(Date of Agreement)*

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*By signing this warranty certificate the Customer acknowledges the Terms and Conditions stated overleaf and is in agreement with them.*

### WARRANTY COVER

*This warranty covers the products (aluminium windows & doors) supplied by DuCo and work carried out by DuCo to manufacture these products. It does not cover goods supplied by any other party and will not apply if products are affected by unsuitable installation or the impact of unsuitable third-party design or materials.*

### WARRANTY PERIODS

Aluminium Fabrication..... 5 Years  
 Glazing ..... 10 Years  
 Polyester Coatings ..... 10 Years  
 Hardware ..... 2 Years

### TERMS & CONDITIONS:

#### PRODUCTS

The products have been manufactured in compliance with New Zealand Standards NZS 3604, NZS 4211, NZS 4332. These standards ensure compliance to the New Zealand Building Code. DuCo guarantees that the products are fit for the purpose for which they were designed by them.

#### WARRANTOR'S OBLIGATIONS

The warrantor agrees that, if within the warranty period they are advised of a defect in the products supplied, the warrantor will promptly take steps to remedy the defect. Remedial options are limited to (at DuCo sole discretion) repair, replacement or refund of the products supplied.

This warranty does not cover the cost of installation or finishing. This warranty does not cover any costs for repairs or replacements carried out on DuCo products by a third-party contractor unless DuCo has been specifically notified and agreed before any work is started.

#### CONSEQUENTIAL LOSS

In no case shall DuCo be liable for any consequential loss or consequential damage. Neither shall any claim be made with respect to anything for which DuCo's liability is limited or excluded in its terms and conditions of sale.

#### MAINTENANCE AND INSTALLATION

This warranty shall apply only if installation and maintenance of joinery has been carried out in accordance with the Window and Glass Association of New Zealand recommended installation procedures and the recommended maintenance, or additional specific instructions from DuCo.

#### POWDER COATINGS AND ANODISING

This warranty shall only apply to powder coating and anodising sourced by DuCo and covered by warranties provided by powder coat/anodising suppliers for service life, film integrity and colour integrity. The Customer must have followed recommended practice for the maintenance of powder coated or anodised finishes.

#### PAYMENT

This warranty shall become void and shall not apply to work for which DuCo has not received payment in full.

#### CONSUMER GUARANTEES ACT

This warranty does not limit the parties' obligations under the Consumer Guarantees Act or any statutes which replace or amend those Acts.

#### EXCLUSIONS

*DuCo is not liable for warranty claims arising from;*

- a) Wilful act, negligence, or use not in accordance with product purpose, by the customer.
- b) Neglect or unnecessary delay by the customer to notify DuCo of a defect being apparent.
- c) Design faults and errors OR discrepancies between designed plans and supplied products.
- d) Failure by build contractor to protect product supplied during construction.
- e) Failure by customer to follow the maintenance and care instructions required by DuCo.
- f) Fire, explosions, earthquakes, subsidence, landslips or any unforeseen forces of nature.