



Quality Policy

First Corporate Clothing Ltd will strive to provide optimum satisfaction as judged by the customer. We will endeavour to ensure that our contract performance:

- Meets or exceeds the client's expectations,
- Fulfils our contractual commitments,
- Represents value for money,
- Makes a contribution to our business goals and objectives,
- Is profitable,
- Is ethical.

In pursuit of these objectives, we will ensure that we:

- Pro actively seek and measure client satisfaction in order to maintain continuous improvement in service delivery,
- Work closely with our customers, suppliers and partners to achieve business and quality objectives.
- Deliver services and products of the highest practicable quality, reliability and consistency that meet our customers' requirements.

Signed

A handwritten signature in black ink, appearing to read 'M. Davies', is written over a horizontal line.

Malcolm Davies
Managing Director

Date 03/01/2024