### This is a sample - not the full document

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**Subscription Website Terms and Conditions** 

**Business Pack** 

# [Insert Organisation Name and website address] Subscription Based Business Website Terms and Conditions

Last updated [Insert date]

#### 1. Our website

Use of this website provided by [Insert organisation name], ("Us") by your business, officers and employees, ("You") and any service contained within constitutes acceptance of these Terms & Conditions.

#### 2. Customer Use

- **2.1** You should always check the contact information you provide is correct before creating a customer account or proceeding to payment.
- **2.2** Our website is only intended for use by adults, as defined as those aged 18 or over and who have sufficient capacity to enter into a binding agreement.

## 3. Account Integrity

- **3.1** As part of the registration process you will need to create an account, including a username & password. It is your responsibility to ensure that the information you provide is accurate and not misleading. You cannot create an account or username & password using the names and information of another person or using words that are the trademarks or the property of another party or vulgar, obscene or in any other way inappropriate.
- **3.2** You are responsible for maintaining your own username and password via our website. You should ensure that you store your username and password securely and that the details required to access your customer account are not provided to another party.

**3.3** You are responsible for your customer account and any actions taken within it. If you are aware or suspect that your customer account username and password or other details have become known to a third party, you should inform us immediately.

## 4. Product & Service Pricing

- **4.1** We make every effort to ensure that the pricing displayed on our website is correct. However, if an error in the pricing of a product or service is found we reserve the right to either cancel your order or contact you to arrange payment of any extra sum due or refund any overpayment made by you (as applicable).
- **4.2** We reserve the right to alter all product and service pricing without notice.

#### 5. Your Order

- **5.1** When you place an order you will automatically receive a confirmation email from us to confirm your order. Your order constitutes an offer made to us to purchase a product or service.
- **5.2** Your offer is only accepted by us once we have emailed you to confirm the creation of your account and your username & password details and the product or service has been provided to you.
- **5.3** Product or service items not included within your account email are not included in the order and contract between you and us.
- **5.4** We reserve the right to delay or refuse orders where a transaction contains incomplete details or details that cannot be verified or where fraud is suspected.
- **5.5** If we are unable to reasonably ascertain these details or resolve these issues a full refund will be made against the card used at the time of purchase. No other form of refund or credit will be offered nor will a refund be made to any third party card or account.

Sample document – the remaining are clause headings only Full document contains all clauses

- 6. Subscription Period & Free Trials
- 7. Cancellation Rights and Refunds
- 8. Content Submission
- 9. Content Ownership

- 10. Content Monitoring
- 11. Suspensions or Termination
- 12. Access
- 13. Disclaimer
- 14. Customer Complaints
- 15. Privacy
- 16. Events outside our control
- 17. Licence
- 18. Copyright
- 19. Reasonably Foreseeable Losses
- 20. Severability
- 21. Waiver
- 22. Entire Terms & Conditions
- 23. Jurisdiction

#### **Our Contact Details**

Our contact details are as follows:

[Insert Organisation name and full address here]

Email: [insert]

Telephone

From within the UK: [insert] International: [insert]

Fax

From within the UK: [insert] International: [insert]

[Insert, if applicable]

Company registration number: VAT registration number:

[Insert Organisation Name and website address]

#### **Subscription Based Consumer Website Terms and Conditions**

Last updated [Insert date]

#### 1. Our website

Use of this website provided by [Insert organisation name], ("Us") by your business, officers and employees, ("You") and any service contained within constitutes acceptance of these Terms & Conditions.

#### 2. Customer Use

- **2.1** You should always check the contact information you provide is correct before creating a customer account or proceeding to payment.
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- 16. Events outside our control

- 17. Licence
- 18. Copyright
- 19. Reasonably Foreseeable Losses
- 20. Severability
- 21. Waiver
- 22. The Consumer Rights Act 2015
- 23. Your Statutory Rights
- 24. Entire Terms & Conditions
- 25. Jurisdiction

## **Our Contact Details**

Our contact details are as follows:

[Insert Organisation name and full address here]

Email: [insert]

Telephone

From within the UK: [insert] International: [insert]

Fax

From within the UK: [insert] International: [insert]

[Insert, if applicable]

Company registration number: VAT registration number:

[Insert Organisation Name and website address]
Website Privacy Policy

- 1. Data Protection
- 2. Our Services

- 3. Data Protection Register
- 4. Required Period
- 5. Card & Payment Processing Data
- 6. Backup & Data Storage
- 7. Customer Requests
- 8. Email Updates
- 9. Our Promise
- 10. Data Sharing With Partners
- 11. Spam
- 12. Product Updates
- 13. Email Content
- 14. Cookies
- 15. Contact Us

This policy was last updated on [insert date]

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