

# Bottle Tag

## Understanding the Bottle Tag

The Bottle tags are available in boxes of 6. On the Tag there are 3 key features:



**Important:** Before activating the Tags, ensure that you have read the section on deactivating the Tags. Otherwise you may not be able to deactivate the Tag if it alarms.

## How the Tag works

The Tag clamps around the neck of the bottle which prevents the bottle being opened in-store, and will alarm if it is tampered with, or removed. Once a Bottle Tag is activated, if the Tag is taken too close to the Hub then it will alarm, and will require deactivation to stop the alarm sounding.

## Activating the Bottle Tag

To activate the Tag simply place the cap of the Tag over a bottle, then:



**1** Push down on the Activation Button



**2** then twist the cap to tighten the Tag around the neck of the bottle

This will start the activation process. You will hear 3 beeps, then a red light will flash for approximately 20 seconds. Finally, once you hear two further beeps, the Tag will be active.

## Deactivating the Tag

There are two scenarios for deactivating the Bottle Tag.

- Deactivate a Tag in order to remove it from the product
- Deactivate a Tag that is alarming

In both situations the Desktop Deactivator is used to deactivate the Tag.

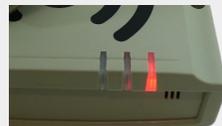


Simply hover the Tag above the Deactivator. The Tag will beep and at this point the Tag is deactivated and is safe to remove.

If you choose not to remove the Tag at this point, then after 20 seconds the Tag will re-activate and continue to protect the product.

## Troubleshooting

- **Can't deactivate the Tag** - is the Deactivator plugged in?
- **Tags won't alarm near the Hub** - is the Hub plugged in?



## Two Important facts about the System

When installing the Deactivators, make sure they are at least 1.5m away from the Hubs as they can cause interference between each other. Ceiling-mounted Hubs should be fine.



When deactivating a Tag, ensure that the Tag you are trying to deactivate is at least 30 cm away from any other active Tag.



## Removing the Tag

Once the Tag has been deactivated it can then be removed. There is a 2-3 step sequence to removing the Bottle Tag

**1** Push and hold the Activation Button with your right hand.



**2** Now press the release button with your left thumb. This should release the Tag from the bottle.



**3** Sometimes, if the cap has been overtightened, it won't release automatically. In this case, before removing your left thumb from the release button, place your right hand on the cap and twist a little, this should release the cap.



To view a video of this in action visit:  
[www.chirp-protect.com/support/chirp-edge/bottle-tag](http://www.chirp-protect.com/support/chirp-edge/bottle-tag)

or scan this QR code

