



# Warranty Info

## **LIFETIME WARRANTY**

We are proud to offer a lifetime warranty on the structure of each product to the original purchaser of the product. This applies to:

- Defects in material and craftsmanship, which impair the product for its intended use

The warranty does NOT apply to defects caused by or due to:

- Improper installation, alteration, abuse, neglect, accident, corrosion, off-road damage (with some exceptions), and normal wear and tear

RCI will repair or replace the product, at our discretion, and only after receiving the product for inspection. The warranty does not cover freight charges, labor cost, installation cost, incidental or consequential damages, or cost due to down time of the vehicle.

## **6 MONTH POWDER COAT WARRANTY**

RCI stands behind our finish quality with a 180-day warranty against powdercoat defects. This includes peeling, bubbling, light areas, etc. as determined by examination by RCI. Please send photos to [Sales@Rcioffroad.com](mailto:Sales@Rcioffroad.com) for verification.

Please note that all powdercoated products are hung by hooks for painting and inherently have one or more “hook marks”. This is not a cause for concern and does not apply for warranty unless the affected areas finish subsequently fails.

Please note: Any products returned for warranty consideration must be accompanied by a written description of the damage/defects and how it happened (if applicable), along with a copy of the original invoice at the time of purchase. Products are then inspected and must meet the warranty guidelines stated online for credit or replacement to be issued. If approved, RCI Off Road will repair or replace the product at no additional charge.