



RE-TUNE & REPAIRS FORM

Please fill out the information on this form with what you are sending in and why (re-tune or repair), and what you would like to have happen. The call will be evaluated and if there is to be a charge, you will be contacted. If the item is deemed irreparable, we may, at our discretion, replace it or send a Gift Card for the last known retail value of the piece. If the call has sentimental value, and you would like to have it returned to you rather than being issued a credit or replacement, please make this very clear to us below. On Limited Edition/Collector Calls— we will fix only damaged or broken parts, lost parts will not be remade, we must have entire call, and damaged parts will be destroyed to protect the integrity of the collection.

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

PHONE (daytime): _____ PHONE (alt.): _____

EMAIL: _____

EXPLANATION OF ISSUE:

SERVICE NEEDED & PRICING:

- TUNE CALL (Includes cork & reed) — No Charge
- EXTRA REEDS & CORKS — \$3.99
- RE-POLISHING CALL (Acrylic Only) — No Charge
- RE-FINISH CALL (Wood Only) — \$25.00
- REPLACEMENT PART: Half the price of a new call.
Please return the opposite part, if you need a new barrel we need the insert back. If you need an insert, we need your barrel.
- INSERT / Color Choice: _____
- BARREL / Color Choice: _____

- EXTRA CALL BAG — \$3.00
- EXTRA GOOSE GUTS & O-RINGS— \$3.00
- CUSTOM ENGRAVING — \$10.00
MAX 2 lines, 16 or fewer characters per line. Some calls may vary.
Example: *Happy Anniversary*
Milton
- LINE #1: _____
- LINE #2: _____

SHIPPING \$10.95 (for return shipping), plus any additional cost from services selected above.

TOTAL COST: _____

FORM OF PAYMENT:

- CHECK— Made payable to RNT CALLS, INC.
- MONEY ORDER
- CREDIT CARD: Visa American Express
 Discovery Master Card

Card Number: _____

Expiration Date: _____

Security Code: _____

Signature: _____

SHIP CALL PACKAGE & FORM TO:

**RNT CALL REPAIRS
2315 HWY 63 N
STUTT GART, AR 72160**

ANY QUESTIONS PLEASE CALL 1.888.RNT.CALL

Please be sure to ship the package with a carrier that can provide tracking & insurance. RNT Calls cannot replace packages lost during return shipment if proof of tracking is unavailable.

Warranty

All calls made by RNT are covered with a lifetime service warranty. Meaning any call needing service such as tuning can be sent to RNT at anytime for retuning. RNT calls that have manufacturers defects, are defective in function or have a natural defect such as the wood splitting will be replaced or can be refunded with a receipt within one year. Any other type of repair will be subject to a charge for part replacement. Example being a call dropped and the insert breaks or the barrel chips. Also calls cannot be returned for reasons such as the call just doesn't fit your calling style. If a question arises and you aren't sure about whether or not your call will be covered you may return it to RNT and you'll be contacted after the call has been diagnosed. When returning a call make sure to include a note stating what the call is doing or what you need done to the call.