



USER GUIDE

CROW'S NEST — ROOFTOP TENT

FELDON SHELTER COMPANY

CROW'S NEST — ROOFTOP TENT USER GUIDE

Welcome to Feldon Shelter! We have teamed up with mother nature by dedicating ourselves to offering an easy escape for those that are keen to explore that bit further.

It's great to have you onboard.

We all know that our country is the most beautiful place in the world, and we are giving you the best tools to help you take the first of many adventures into the wild. So thank you for joining us and we hope you have as much fun as we do. But before you rush off please do your homework and carefully read this user guide. Doing so will see you enjoy your fresh new Crow's Nest Rooftop Tent for many moons to come.





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**PLEASE READ & UNDERSTAND ALL
INSTRUCTIONS PRIOR TO INSTALLATION**

***INSPECTIONS: DURING TRIPS
REGULARLY CHECK THAT ALL NUTS AND
BOLTS ATTACHING THE CROW'S NEST
TO YOUR VEHICLE ARE TIGHT AND IN
GOOD CONDITION. PLEASE REGULARLY
CHECK TRAVEL COVER STRAPS ARE
ATTACHED TIGHTLY WITH THE VELCRO.***



01 WARNING

FIRST THINGS FIRST, SAFETY.

You will need to follow these installation instructions carefully to ensure proper installation on your vehicle and safe use of the Crow's Nest. Please contact your vehicle manufacturer for specific load rating of your roof rack. Not all factory roof racks or aftermarket roof bars can safely accommodate the Crow's Nest. Improper installation or use of the Crow's Nest may result in serious injury or death.

The installation of the Crow's Nest to your vehicle (similar to any other load on your roof rack) will change your vehicle's centre of gravity, height and handling. The manufacturer disclaims all responsibility

in case of accidents due to improper use, improper maintenance, or checking the tightness of the brackets regarding the fitting of your chosen roof rack system.

For your safety and protection, ensure correct placement and angle of ladder. Do not climb on ladder until the correct angle is achieved (approx. 70 degrees between ladder and ground).

Feldon Shelter Company - the manufacturer shall not be liable for special, indirect incidental or consequential damages.

SAFETY WARNING

- ☐ Keep all flame and heat sources away from the tent materials
- ☐ Under no circumstances should any naked flame sources or heating devices be used inside or near the tent
- ☐ Keep campfires well away from tent
- ☐ Keep a lookout for any airborne burning embers that may come into contact with the tent
- ☐ Keep a fire extinguisher or water bucket nearby when fires are present
- ☐ Do not smoke within the tent
- ☐ Do not operate any device which burns fuel inside the tent
- ☐ Keep exit clear



02 SPECIFICATIONS

MATERIAL

Tent

340g Poly Cotton canvas. Water proof, mould and mildew resistant. High grade 130g mosquito mesh.

Rain Fly

420 denier Ripstop Polyester canvas. Water, mould and mildew resistant.

Travel Cover

750g PVC.

Base

23mm aluminium sandwich base.

Mattress

60mm ErgoCell high density foam mattress with a removable cotton cover & waterproof ripstop underside.

DIMENSIONS

Open

141cm W x 240cm L x 125cm H

Closed

141cm W x 120cm L x 30cm H

Weight

54 kg

03 PREPARATION

THINGS TO DO BEFORE ASSEMBLY

Choosing tent orientation on your vehicle - If we haven't already helped you.

Before you fit your new Crow's Nest to your vehicle, you will need to decide whether you wish to have the Crow's Nest open "off-the-back" so that the tent unfolds off the rear of your vehicle, or "off-the-side" so that the tent unfolds to the side of your vehicle. It's a hard choice we know, so we have listed a number of factors to make the decision easier.





03 PREPARATION

OFF THE BACK

For most larger vehicles opening “off the back” is preferable.

The advantages are:

- ☐ Only takes up 1.2m length of your roof, it leaves you extra roof space in front for additional bags, travel supplies, you name it.
- ☐ With the tent open you will gain weather protection above your head when accessing the boot of your vehicle, this is always a plus in New Zealand.
- ☐ This orientation is mainly suited if you have a sideways opening boot.
- ☐ *Note: “Off-the-back” is not suitable for a high upwards opening boot door, as it will limit your access to the rear of the vehicle & the door can foul on the unfolded tent base. For boots that open upwards above the roof line of your vehicle unfolding “off-the-side” is preferable.
- ☐ If the Crow's Nest is mounted off-the-back, your new mounting channels will need to be cut down to match the width of the tent base (we will cover this in a section 4).
- ☐ *Note: “Off-the-back” will result in the tent being 1.4m wide. If your vehicles roof is under 1.4m wide, “off-the-side” mounting is advised.





03 PREPARATION

OFF THE SIDE

For most medium or small vehicles opening “off the side” is preferable.
The advantages are:

- ☐ Closed tent width of 1.2m will fit inside the roof dimensions of medium and small vehicles. Nobody wants the tent's base extended beyond the roof line.
- ☐ You may fit into narrower spaces when found deep in nature.
- ☐ Allows for bike racks and other tow bar toys to still be installed on the rear of your vehicle.
- ☐ It allows for upwards opening boots to operate normally so you gain full access to your rear storage and snacks.





IMPORTANT

Please check in with a professional to make sure that the roof racks, roof bars or roof platform you are sporting on your vehicle has a combined minimum dynamic (moving) load rating upwards of 75kg, and is suitable for mounting a roof top tent.

Specially designed (stronger) roof racks may be required and sourced from your local roof rack dealer. Installation and checking with experienced technicians is strongly recommended before installing a Feldon Shelter Rooftop Tent.

The weight capacity of the Crow's Nest tent is approx 300 kgs (evenly distributed). If the Crow's Nest tent is overloaded it can cause damage to the tent or vehicle.

It is recommended that assembly and installation is carried out by a minimum of 2 persons. If you are not confident installing the tent yourself, please contact an expert.





04 ASSEMBLY INSTRUCTIONS

ASSEMBLY PROCESS

Remove the Crow's Nest from the carton and place on a soft, clean & level surface (carpet is ideal). Place the tent so the base side that has eight predrilled holes faces upwards. This is the side of the tent which the mounting channels attach too. Undo all velcro straps & unfold the tent to gain access to the interior to remove the contents.

Refold tent (as it was folded when removed from box) after removing contents.

You should now have in front of you:

- ☐ 1x Travel Cover
- ☐ 1x Ladder
- ☐ 2x Mounting Channels (with 4pcs black end caps)
- ☐ 1x Mounting Hardware bag
- ☐ 1x Double Shoe/Utility Pocket
- ☐ 1x Bag of Spring Poles 8pcs
- ☐ 2x Adjustable Washing Line/Storage Straps
- ☐ 1x Material Repair Kit (square pouch)





04 ASSEMBLY INSTRUCTIONS

TOOLS YOU MAY NEED:

- ☐ 5mm & 3mm allen key (supplied)
- ☐ 13mm spanner (supplied)
- ☐ Hacksaw or Angle Grinder and Cordless Drill may be needed
(subject to mounting orientation/height on your vehicle - refer to page 17)

Open the mounting hardware bag to reveal:

- ☐ Medium (40mm) length 6mm bolts, 6mm nylock nuts, large washers **x 4**
Stainless Steel Mounting Channel Hardware used to attach mounting channels to tent base.
- ☐ Mounting Channel Sliders **x 8**
Aluminium rectangle sliders with single hole used to mount tent to roof racks.
- ☐ Stainless Steel Mounting Brackets **x 4**
Stainless steel brackets with 4 holes used to clamp tent to roof racks.
- ☐ 35mm or 65mm Stainless Steel 8mm bolts **x8**
Depending on the roof rack measurements you supplied. Used to clamp tent to roof racks.
- ☐ Quick Release Plastic Hand Tightening Hardware **x 8**
8x 8mm nylock nuts have also been supplied if you cannot fit these under roof rack due to space.
- ☐ Stainless Steel Ladder Bracket Hardware & Ladder Mounting Brackets **x2**
Medium (30mm length) 8mm bolts, stainless steel washer, nylock nut) x 4
Short (20mm length) 8mm bolt, stainless steel washers x 3, nylock nut) x 2





04 MOUNTING CHANNELS TO BASE

OFF-THE-BACK - MODIFICATION

**If opting for 'off-the-side' unfolding, please skip to the next page.*

IMPORTANT: For 2018 Crow's Nests, if you have requested 'off-the-back' unfolding, this step has already been completed. Please skip to the next page.

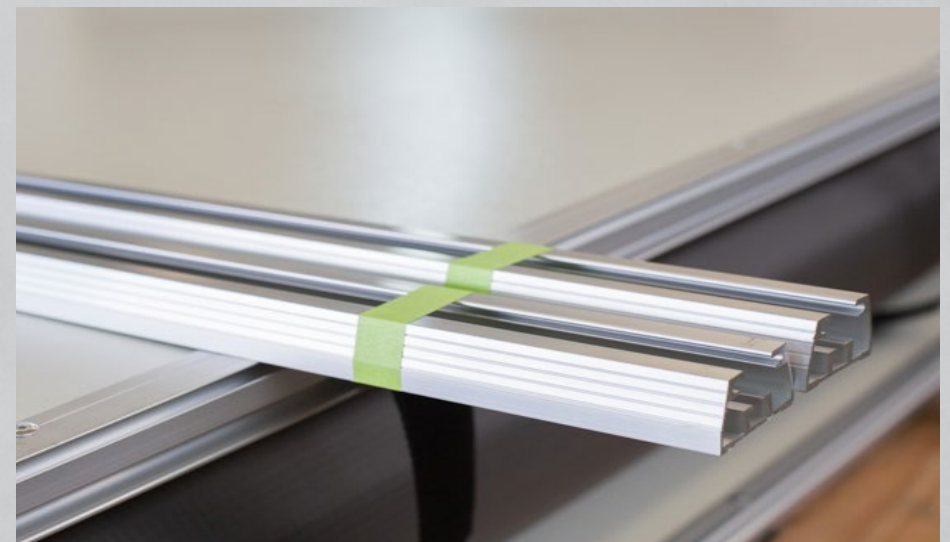
Please check your mounting channel length before proceeding with this step.

Currently, the mounting channels are setup for 'off-the-side' unfolding and will extend 10cm beyond both edges of the base when sat perpendicular to the hinge side. They will need to be cut down.

- ☐ Measure and mark 10cm in from each end of the mounting channels
- ☐ Cut along your 4 marks, removing 10cm from each end of each channel

**A hacksaw can be used, alternatively the channels can be cut down easily utilizing a dropsaw/angle grinder by a professional.*

Great! Your mounting channels are now 20cm shorter (overall) and you are ready to mount them to the tent base.





04 MOUNTING CHANNELS TO BASE

THE MOUNTING PROCESS

- ☐ Undo the tent's 4 velcro side straps
- ☐ Using the 4x 6mm bolts, 4x 50mm washers and 4x 25mm washers supplied, slide your hand in-between the base and mattress to insert the four bolts into the four predrilled holes.
We have pre-drilled 4 extra holes (the 4x inner holes 650mm apart) please use these inner holes if your usable roof rack space is 850mm or under)





04 MOUNTING CHANNELS TO BASE

THE MOUNTING PROCESS

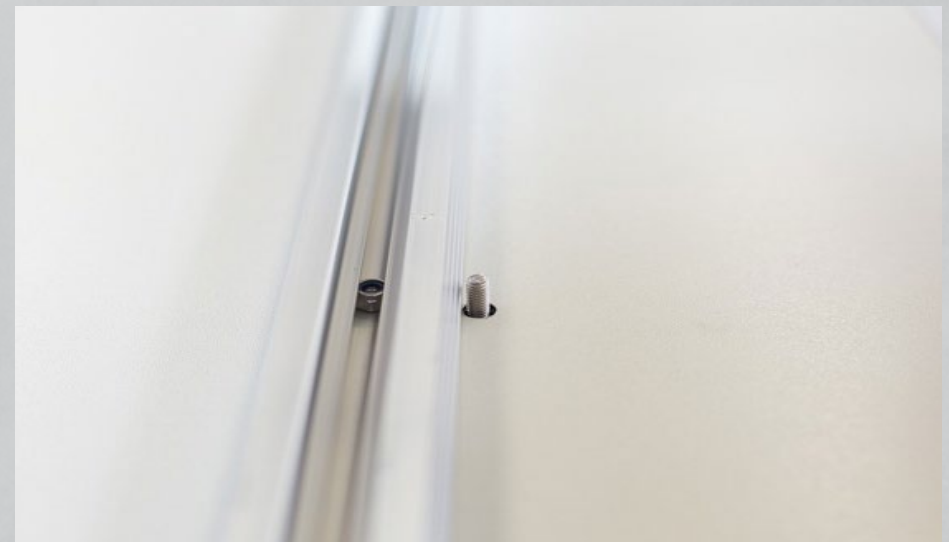
- ☐ Slide 4x 6mm nylock nuts into the inner slot of each mounting channel, align the nuts with the predrilled channel holes.
- ☐ Align the 4x 6mm exposed bolts sticking through the base with the 4x 6mm nylock nuts inside the mounting channels.
- ☐ When placing the mounting channels into position over the exposed bolts:

For "off-the-side" orientation ensure the mounting channels run parallel to hinge side of the tent

For "off-the-back" orientation ensure the shortened mounting channels are perpendicular to hinge side of the tent.

- ☐ Tighten the bolts firmly from inside the tent using the allen key supplied. Pulling the mounting channel sideways while tightening will ensure the nut cannot spin.

**Note: Ensure these 4 mount channel bolts are tightened firmly. Check periodically as loose bolts can create tent base wear & the risk of tent becoming seperated from vehicle.*





04 ATTACHING THE LADDER

You've got to be able to climb into your new rooftop paradise don't you?!

- ☐ Now the mounting channels are tightened securely, carefully flip the tent base over to expose the opposite base side.
- ☐ Locate the 4 predrilled holes on the aluminium edge of the base.
- ☐ Attach the 2x ladder brackets using the 4x 8mm bolts (30mm length), stainless steel washers and nylock nuts. Keep these bolts loose until the ladder is attached.
Only run one washer on these bolts, between bolt and hinge bracket.
- ☐ Place the ladder on top of the base carefully and attach to the ladder brackets using the 2x 8mm bolts (20mm length), 3x stainless steel washers (add the 3rd stainless washer between the ladder bracket and ladder mount to act as a pivot) and nylock nuts.
- ☐ Now tighten both the brackets to the base and the ladder to the brackets.
**Note: Do not overtighten the 2x ladder to ladder bracket bolts (20mm length) bolts. Overtightening these bolts can cause stiffness and difficulty when moving ladder.*





04 ATTACHING STORAGE STRAPS & POCKETS

- ❑ Slide the shoe pocket & spring pole pocket into the empty rope track on the ladder hinge side of base.
- ❑ Align shoe pocket & spring pole pocket with velcro on base & secure down.
- ❑ Attach the 2x adjustable storage straps using the material loops on the edge of the base in an crossed pattern as pictured.
- ❑ These straps are attached with the G-hook on each end & can then be adjusted tight using the adjustable camlock.

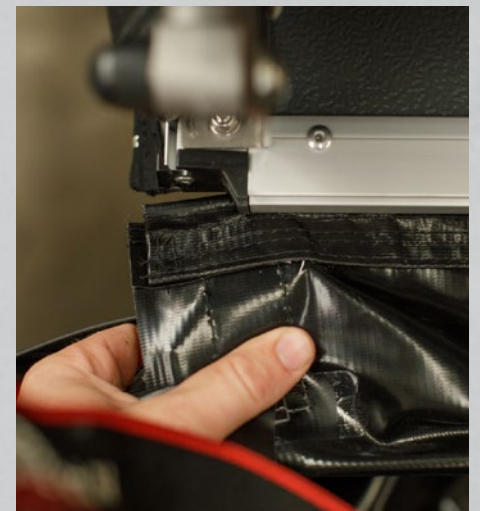
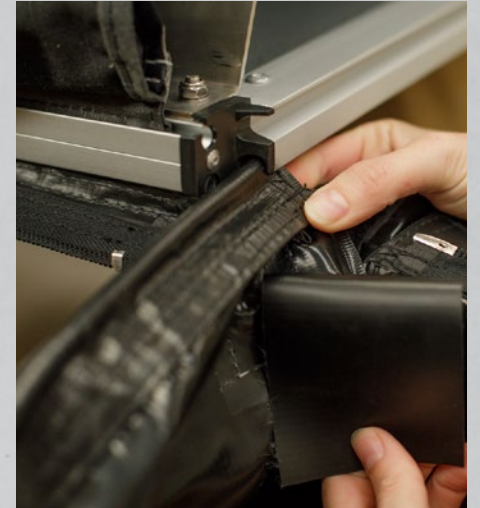




04 ATTACHING TRAVEL COVER

THE FINISHING TOUCHES

- ☐ Unfold the travel cover and locate the rope insert.
- ☐ Slide the travel cover's rope insert into the lower rope track on the bottom tent base (mounting side)
- ☐ Slide the travel cover's rope insert all the way into the rope track until both sides have even amount of rope track sticking out, as pictured (around 2-3cm).





04 ATTACHING TRAVEL COVER

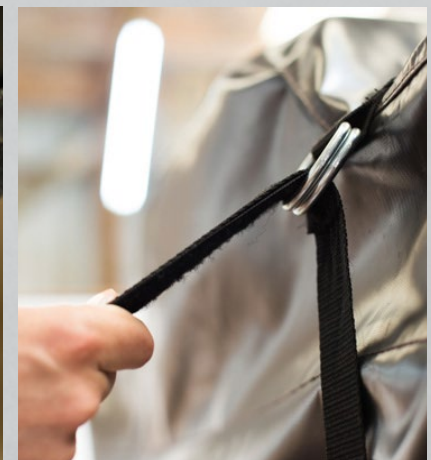
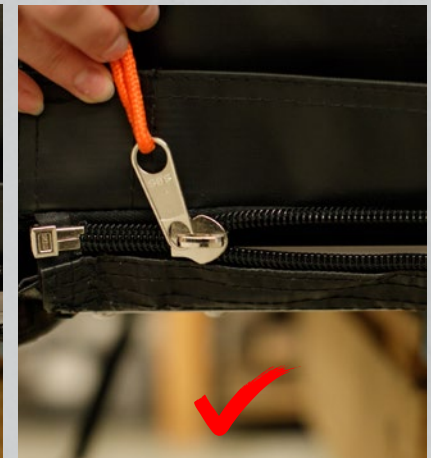
THE FINISHING TOUCHES

- ❑ Fix the two hold-down velcro straps on each side of the tent (four in total).
- ❑ Pull the cover over the tent and secure the tent closed by zipping the travel cover closed around the three sides of the tent's base.
Always insure the travel cover zippers are aligning correctly to avoid any zipper damage.

Feldon Fact: For a smooth zip action pull up the PVC travel cover corner when opening & closing & adjust the bottom section of zipper to align correctly.

- ❑ Now fasten the two travel cover straps over the travel cover and attach tightly with the velcro. These straps need to always be tightened firmly before travelling.

**Another Feldon Fact: Always ensure the two travel cover straps are always secured tightly with the velcro before traveling. Check these periodically. These straps hold the PVC travel cover flat and avoid wind getting under the cover and billowing. Failure to secure these straps tightly can cause flapping in the wind leading to premature travel cover wear.*





05 FITTING TO VEHICLE

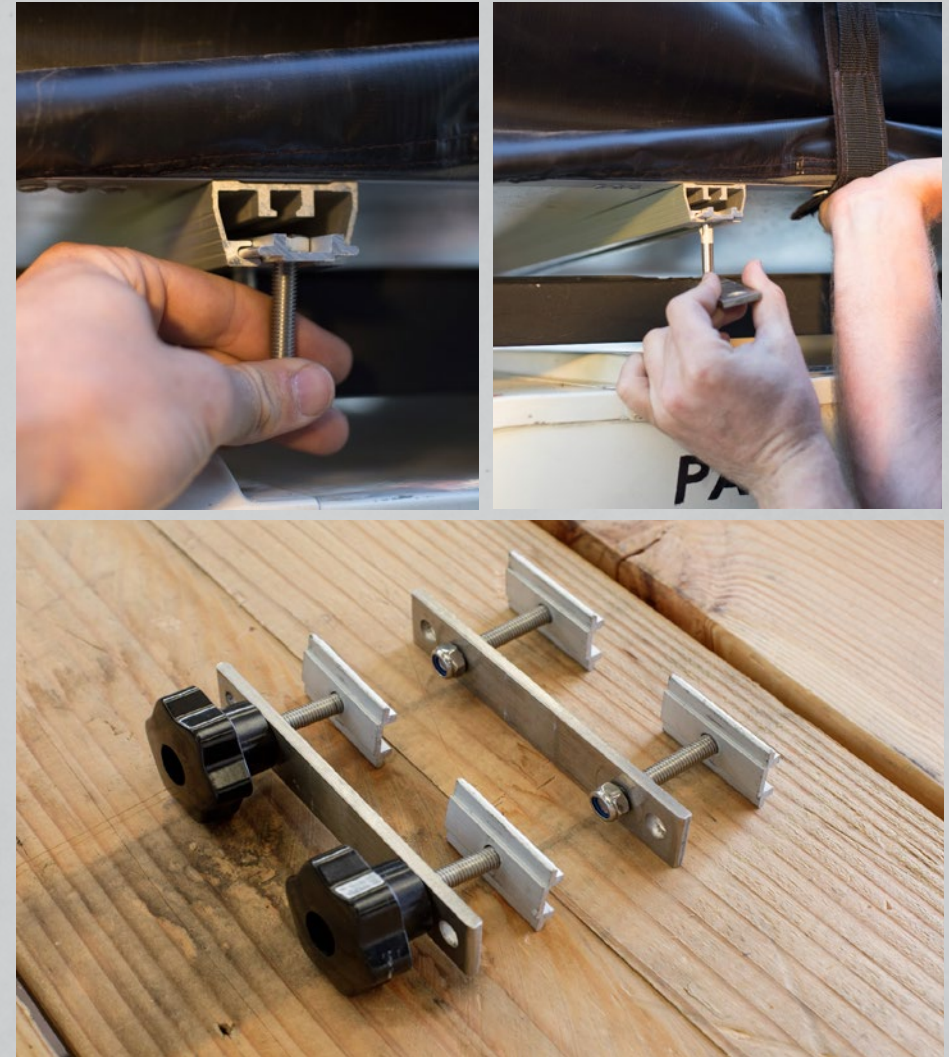
THE FITTING PROCESS

*Feldon Fact: If you've got roof racks that can be easily adjusted, the ideal distance to have between your roof racks is:

- ☐ 1000-1100mm if you are opening off-the-side.
- ☐ 850-950mm if you are opening off-the-back.
- ☐ Place the Crow's Nest tent onto the top of your vehicle's roof rack system making sure the hinge side of the tent is facing the direction you want to unfold (this is at the least a two person job).
- ☐ Place 1x custom length 8mm bolt into the slide plate (35mm or 65mm length, depending on your rack size). Slide the plate and bolt into the mounting channel. You will need to lift the tent as you slide the plate in, as to have one bolt/slide plate located on the inside edge of the roof rack bar.

*Feldon Fact: For ease of installation attach the mounting bracket using the quick release mounting hardware (or 8mm nylock nut) to the inside slide plate prior to sliding into channel. This is especially helpful if you have little room to maneuver.

- ☐ Repeat above step into all four ends of the mounting channels.





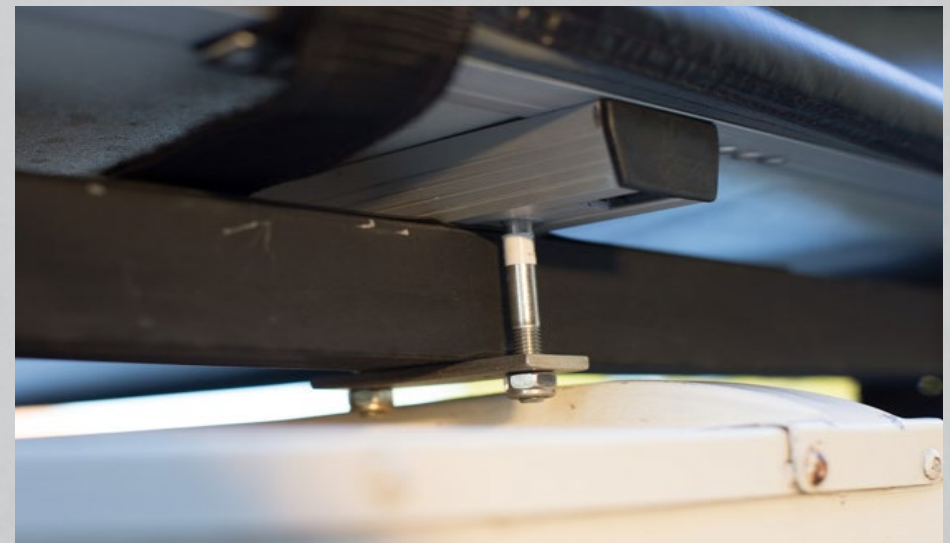
05 FITTING TO VEHICLE

THE FITTING PROCESS

- ❑ Slide the remaining slide plates/bolts into each end of the channels, and attach the mounting brackets to the bolts with the quick hand tightening hardware (or 8mm nylock nuts if you don't have enough room below your rack).
- ❑ Prior to tightening all the hardware/nuts, ensure that the Crow's Nest tent is centered on the roof of your vehicle and the mounting points are (as far as possible) symmetrically positioned near each corner of the tent.
- ❑ Tighten all nuts/hardware and fit the supplied black rubber end caps onto each end of the mounting channels, pushing firmly to lock cap into the channel (a tap with a hammer maybe needed).

**Note: Ensure the quick release mounting hardware/nylock nuts are tightened firmly & check periodically during your travels. Loose bolts can create tent base wear/roof rack wear & the risk of tent becoming seperated from vehicle.*

YOU ARE NOW READY FOR YOUR FIRST CROW'S NEST ADVENTURE - SEE YOU OUT THERE!





06 UNFOLDING

THE UNFOLDING PROCESS

- ☐ Park your vehicle on a suitable flat piece of ground, free from overhanging trees or branches. Ensure that the hand brake is engaged and the vehicle is in gear (or park for automatics).
- ☐ Unfasten the 2x velcro travel cover straps. Remove the travel cover from the tent by unzipping around the three sides of the base, fold over the top and roll the travel cover up fastening the rolled travel cover with the velcro straps.

**Feldon Fact: If you're staying anywhere for a period of time you can also slide the remaining attached edge of the travel cover out from the rope track and store away from the elements.*

- ☐ Release the 2x hold-down velcro straps on each side of the tent.
- ☐ Slide out the ladder until the locking pins engage. The ladder can now be used as a lever to open the tent.





06 UNFOLDING

THE UNFOLDING PROCESS

- ☐ When using the ladder, the locking pins can be engaged or de-engaged.
- ☐ To de-engage the pins (so they will not lock into place) pull the pin upwards and twist.
- ☐ To engage the pins (so they will search for a hole to lock into place) twist the pin till it clicks.





06 UNFOLDING

THE UNFOLDING PROCESS

- ☐ Pull down on the ladder, which will now lift the top half of the tent. Once the tent is at 90 degrees (12 o'clock), pull the ladder away from the tent and to the ground. Make sure that the two halves of the tent engage properly and the tent floor is flat.
- ☐ Check to make sure that the ladder is positioned securely on the ground, free from rocks, sticks and obstructions. Adjust the ladder to correct height using the locking pins and make sure both sides of the locking pins are engaged before you enter the tent.
- ☐ Always slide the base of the ladder forward 5cm so that the ladder is taking the weight of the tent. ***Never enter the tent without checking the ladder is taking the weight of the Crow's Nest.***

**Note: Our ladder comes with three predrilled height settings to suit the majority of vehicle heights. If your vehicle requires a different height than our predrilled settings, please follow the following guide:*

1. For vehicles requiring a shorter ladder: See Schedule 1
2. For vehicles requiring a longer ladder: See Schedule 2





06 UNFOLDING

THE UNFOLDING PROCESS

For your safety and protection please ensure correct angle of ladder. Do not climb on the ladder until the correct angle is achieved, this is approx. 70 degrees between the back side of the ladder and the ground. **Note: If the angle of the ladder is closer to 90 degrees and/or does not reach the ground, you will need a ladder extension which Feldon Shelter can supply.*

**Feldon Fact: Although the tent structure is able to support itself in an emergency and when adjusting the position of the vehicle, the ladder placed in the correct position acts as a support for the suspended base of the tent. Never enter the tent without having the ladder placed correctly and supporting the tent base.*

- ☐ Pull down the colour band at the corners. On both sides make sure the velcro hinge flap is velcro'd in place to keep out water and unwanted visitors.

**If you are in a rush, that's it! Climb in and get some much needed rest.*

- ☐ For regular stays (or if its windy/raining) grab the spring poles from the long spring pole pocket attached to the underside of the base. Insert the bottom end of the pole through the colour band flap opening and into the pre-drilled hole in the base. Attach the hook end of the spring pole to the eyelet on the rainfly/window cover.





06 UNFOLDING

THE UNFOLDING PROCESS

**Feldon Fact: If you've got a tall vehicle, when inserting the spring poles for the window cover we suggest for ease of positioning you do so from inside the tent through the unzipped window.*

**Feldon Fact: If you're in a rush or it's late and dark and all you want to do is crash out then forget the spring poles. Simply unfold the tent and jump in.*

Although in windy weather all spring poles must be attached to tent to avoid rainfly and window covers billowing and causing damage to tent body.





07 CLOSING AND STORAGE

THE CLOSING AND STORAGE PROCESS

- ☐ Empty all personal belongings from inside the tent. Rest assured, your sleeping bag and pillows should always remain inside the Crow's Nest when folded away and travelling. This packs out the tent and keeps the travel cover nice and fitted.
- ☐ Remove all the spring poles from the window covers and rainfly. Stow the spring poles away in the bag provided.
- ☐ Zip close all the windows and doors, and secure the stainless steel eyelets to the toggles on the tent body.
- ☐ Pull up the colour band.
- ☐ Take hold of the bottom section of the ladder and lift upward to use as lever to close the tent, while slowly walking towards the vehicle as the tent folds to a vertical position. Once the tent base is at 90 degrees, slowly allow the ladder to rest against the tent base and let the tent base drop into place. It is important to maintain a smooth controlled closing to allow all the air to escape.





07 CLOSING AND STORAGE

THE CLOSING AND STORAGE PROCESS

- ☐ Unlock the locking pins on the ladder to slide the ladder back into the storage position.

**Feldon Fact: to make life easier, adjust the ladder height to the shortest setting & only have one pin engaging, before using it as a lever to fold the tent up.*

- ☐ Neatly & gently tuck in any excess material.
- ☐ Fasten the velcro straps on each side of the tent to hold bases in closed position. Note* Fasten these firmly without excessive force.
- ☐ Simply unroll the travel cover and pull over the closed tent. Close the travel cover zipper sealing it to the tent while taking care not to catch any material.
- ☐ Fasten the two travel cover straps over the travel cover and attach tightly with the velcro. Please ensure you regularly check these straps along your travels, as they firstly prevent the travel cover from bellowing (filling with air) and secondly prevents the cover flapping in the wind causing premature wear.





08 CARE INSTRUCTIONS

CARING FOR YOUR ROOFTOP TENT

Rooftop tents stay remarkably dirt free in comparison to ground tents. The elevation keeps them up away from mud splatters, grass, grime, as well as the ground winds that blow dust and debris around. But they do need to be kept clean.

The best way to do this is to take a hand brush and brush down the fabric to get rid of any surface dust or dirt. It's a quick process and only takes a few minutes and should be done if the tent is dirty before packing them away. Make sure the material is dry when cleaning. If you want to clean the tent at home you can vacuum the material using a soft brush accessory.

Never use any sort of detergent or soap on your tent. Failure to do so may result in premature wear of fabric.



FINAL CHECKLIST: THINGS TO REMEMBER

- ❑ **Before you get into the tent, ALWAYS ensure the ladder base is shifted forward 5-10 cm from its natural resting position.** This is so the ladder takes the weight of the tent. Never get inside your Crow's Nest with out firstly checking the ladder is taking weight correctly.
- ❑ **Please do not store the tent if wet for more than two to three days.** When you do have to pack away the tent while it is wet, zip close all doors and window covers to protect the inside of the tent and pack away. Re-open the tent within 2-3 days and let it dry thoroughly to prevent moisture damage. If it is still raining, it's good to do this anyway to get damp air out. During extended periods of wet weather, make sure you open up the tent occasionally to let any moisture under the cover escape. If the tent is to be closed and stored for an extended period of time, it is very important that the tent and mattress is completely dry before storing. Failure to do so may result in premature wear of fabric.
- ❑ **When travelling, periodically check all nuts/fittings are tight.**
- ❑ **Make sure the travel cover straps are secured firmly at all times when travelling.** Failure to do so will allow billowing/flapping and can cause premature wear to your PVC cover.
- ❑ The Crow's Nest is designed to house your sleeping gear (blankets, sleeping bags & pillows) inside while traveling. When removing your sleeping gear, **always leave at least a pillow inside to keep the tent packed out.** This will increase the life of your tent materials as while travelling the pillow will be taking some weight.
- ❑ **In windy conditions ALL window cover and rainfly spring poles must be attached and erected to tent to avoid damage.** Rainfly and window covers may billow in the wind if they remain closed, causing damage to tent body. This will create a much quieter sleep.





09 WARRANTY AND CONTACT

WARRANTY

A. Warranty and Warranty Periods. Feldon Shelter warrants to the original end user ("Customer") that Feldon Shelter products will be free from faulty manufacturing or defects in workmanship including materials. Feldon Shelter Products are covered by this limited product warranty (Limited Warranty) for a period of 12 months commencing from the original date of purchase.

This Limited Warranty is non-transferable and covers only the original end purchaser of the applicable Feldon Shelter Product. Proof of purchase in the form of the original purchase receipt or packing slip is required for warranty validation. Please note that Feldon Shelter cannot be held liable, in any manner, for damages to your personal property resulting from any misuse or improper care and maintenance of the Feldon Shelter Product.

B. Feldon Shelter Obligation Under Warranty. Feldon Shelter's sole obligation under the above warranty shall be to repair or replace products and parts during the warranty period. If a substantial defect in material and/or workmanship arises and a valid warranty claim is received by Feldon Shelter within the Warranty Period, Feldon Shelter will replace or repair the defective Product. If the item is unable to be repaired or replaced, then another model of similar or better specifications may be substituted. In the unfortunate event where repair or replacement is not available, Feldon Shelter will issue you with a full refund of the purchase price (shipping and handling are non-refundable).

C. DISCLAIMER OF ALL OTHER WARRANTIES. NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, ARE GIVEN, AND FELDON SHELTER EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING AND WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to particular end users.

D. Limitations. This Limited Warranty applies only to the normal use of the covered Feldon Shelter Product, in accordance with the written user guide provided. Not including damage caused by misuse or abuse, wear and tear, condensation, extreme weather, accidents, incorrect set up, damage caused by mould, insects, animals and children. This also excluded damage caused by a jammed, snagged zipper or excessive force applied to zipper causing failure. FELDON SHELTER SHALL NOT UNDER ANY CIRCUMSTANCES WHATSOEVER BE LIABLE TO ANY PARTY FOR LOSS OF PROFITS, LOSS OF INFORMATION OR DATA, DIMINUTION OF GOODWILL, OR ANY OTHER SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES WHATSOEVER WITH RESPECT TO ANY CLAIM IN CONNECTION WITH FELDON SHELTER PRODUCTS AND/OR PARTS. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to particular end users.

E. What May Void the Warranty. This Limited Warranty shall be null and void in the following circumstances:

1. Modification or repair of any Feldon Shelter product by the end user or any third party; or
2. Improper use or installation, failure to conduct regular checks, maintenance or cleaning, or damage by accident or neglect, of any Feldon Shelter product by the end user or any third party; or
3. Failure of the end user or any third party to exercise caution to protect any Feldon Shelter product from conditions beyond those for which the product was intended or
4. A Feldon Shelter Product purchased through non-authorized dealers and/or online auction websites; or
5. Failure by the end user to follow the Return Appointment Process set forth below.



09 WARRANTY AND CONTACT

RETURNS AND CONTACT DETAILS

F. Return Appointment Process. As a condition precedent to the above Limited Warranty, the end user must:

1. Contact Feldon Shelter via phone and/or email at basecamp@feldonshelter.com for returns authorization.

Attaching any appropriate photos of the alleged defect for question from the Feldon returns team.

2. The items being returned must be packed in the original packing carton or equivalent. Any damage in transit is end user's responsibility and may be cause to void the warranty claim.

3. Feldon Shelter will review the Product and advise whether the conditions of this warranty have been met.

4. The end user must organise shipment of the product in question to Feldon Shelter's basecamp located at 157 Puke Road, Kumeu, Auckland 0892; freight prepaid, together with the written description of the claimed defect and proof of purchase. Shipment by the end user may be requested in the following situations:

- If the defect in question is approved or
- If the defect in question cannot be approved via photos and the returns team requires the physical item for closer inspection.

G. Transportation Costs. Feldon Shelter will pay surface freight to return products covered by this Limited Warranty to the customer. However, if Feldon Shelter determines in the exercise of its reasonable but sole discretion that the product returned for warranty service is not defective, or does not otherwise qualify for warranty service, end user shall be liable for all costs of handling and transportation.

Where Feldon Shelter accepts a customer's warranty claim, Feldon Shelter will rectify any defective workmanship or materials at its own expense.

This warranty is given by: Feldon Shelter Limited, 157 Puke Road, Kumeu, Auckland, New Zealand 0892 Phone: 0224288902 www.feldonshelter.com



10 SCHEDULE 1

LADDER AND SHORT VEHICLE HEIGHTS

*A power drill and 3mm & 6mm drill bit will be required for this section.

After getting your new Crow's Nest tent on the roof of your vehicle, if you find the ladder is too long with our predrilled length settings then have no fear. You are only a simple modification away from your first roof top adventure:

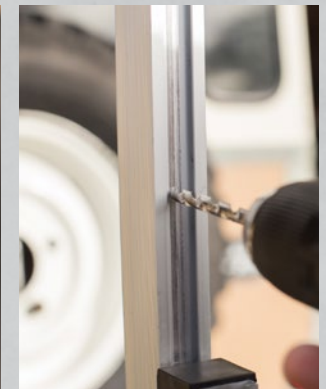
- ☐ Test the ladder is too long at it's shortest setting to achieve the desired ladder angle of around 70 degrees.
- ☐ Without the black ladder toggles engaged, set the ladder to your ideal length.
- ☐ At this height, twist both black toggles while pushing firmly to mark ladder. Take extra care to ensure the ladder height does not move.
- ☐ Once finished, slide your ladder open, this will expose two new markings on the ladder which will become your new ideal height setting.
- ☐ Using a power drill and 3mm drill bit, carefully drill a hole at these two markings. Take extra care to only drill through the top layer of the ladder. Once finished and confirm holes are at correct location, enlarge holes to 6mm with 6mm drill bit.

That's it! You now have a ladder that is tailored perfectly to the height of your shorter vehicle. Get out there and explore!

*Incorrect angle



*Correct angle





10 SCHEDULE 2

LADDER AND TALL VEHICLE HEIGHTS OVER 2 METRES

Vehicles with a roof rack height over 2 metres require an extension ladder to be fitted. Please contact us to purchase one if you haven't already - basecamp@feldonshester.com

**Note: Do not drill locking holes below the existing locking pin holes on the ladder. This will weaken the structure of the ladder and can cause injury. If you need to extend the ladder length, please purchase a ladder extension and follow the guide below.*

**A power drill and 3 to 6mm drill bit will be required for this section.*

After getting your new Crow's Nest tent on the roof of your vehicle, if you find the ladder is too short with our pre-drilled length settings then have no fear. You are only a simple modification away from your first roof top adventure:

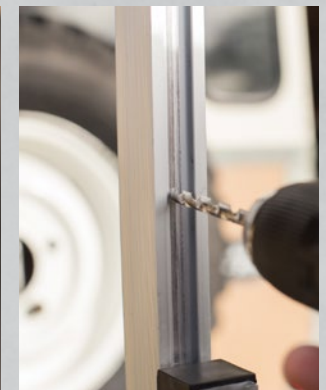
- ☐ Test the ladder is too short at it's longest setting to achieve the desired ladder angle of around 70 degrees.
- ☐ Set your current ladder to the middle height setting, slide the extension ladder onto the bottom section of the ladder and set to your ideal length.
- ☐ At this height, on the extension ladder twist both black toggles while pushing firmly to mark ladder. Take extra care to ensure the ladder height does not move.
- ☐ Once finished, slide your extension ladder off, this will expose two new markings on the ladder which will become your new ideal height setting.
- ☐ Using a power drill and 3mm drill bit, carefully drill a hole at these two markings. Take extra care to only drill through the top layer of the ladder. Once ensured holes are in correct place, enlarge holes to 6mm with 6mm drill bit.
- ☐ Slide your extension ladder back onto the ladder and you are finished.

Now get out their and explore!

**Incorrect angle*



**Correct angle*





SEE YOU OUT THERE

**KEEP US UP TO DATE WITH YOUR ADVENTURES
#UNFOLDADVENTURE & @FELDONSHELTER**