



TERMS AGREEMENT

WHOLESALE PRICES: Prices are listed by item number and priced in US dollars. Subject to change without notice. **TRADE PRICES** are 15% off Retail. **MINIMUM ORDER REQUIREMENT:** \$750.00 - Initial Order. \$500.00 - Reorders. **CREDIT CARDS:** We accept Visa, Master Card, American Express and Discover.

CREDIT TERMS: First orders are on a CREDIT CARD basis only. Credit card orders must have the account number, the account name on the card, along with the mailing address (for credit card verification) and expiration date. Credit card orders are pre-authorized for payment before shipments are packed; credit cards are billed at the time of shipment. All Credit Card orders are considered a 'Hold for Confirmation' until a credit card number is received. Cancelled orders already packed are subject to a 25% restocking fee.

THE PRIVILEGE OF NET 30 terms is offered to customers who have submitted satisfactory credit references for second and subsequent orders. Net 30, according to our interpretation, means payment is due, in our office, 30 days from the date of invoice. Any variation from our published terms must be requested in writing. All requests must be acknowledged by M3LD to be honored. Any past due balance will be charged an annual finance charge of 18%. Future in-house orders will not be released for production/shipment until all past due outstanding balances are paid in full and received in our accounting department, including finance charges. Should it be necessary to refer the account balance to a licensed collection agency or attorney for legal action, all subsequent charges and legal fees shall be paid by the applicant.

DELIVERY: Most items are delivered in 4 to 6 weeks from date of order. No acknowledgement will be sent unless requested. Orders that require shipment within three (3) business days of order receipt will incur a \$25.00 "HOT RUSH" fee. We will do our best to meet your requested date, but it is not guaranteed.

BACKORDERS: Every effort is made to ship orders quickly and completely, but occasionally an item must be backordered. As soon as such items become available, we will ship without notice. Backorders less than \$50.00 or older than (6) months will be cancelled. If you have any instructions regarding backorders, please indicate when order is placed.

SHIPPING: Most orders can be shipped via UPS or FedEx Ground. Larger items (as noted on the price list) and volume orders will be shipped via common carrier. We reserve the right to use our discretion as to the carrier to be used on any shipment. Customer's preferred carrier will be used if customer agrees to assume any additional transportation charges. All freight charges via common carrier will be freight prepaid, FOB – West Jordan, Utah. All shipments are packed very carefully using standard approved packing methods. If any damage or loss occurs in transit, please do not refuse the shipment as this causes unnecessary shipping expenses and delays. Residential delivery will incur additional charges.

DAMAGES: Merchandise with visible damage must be noted on the delivery receipt as damaged at the time of delivery. Concealed damage must be reported to M3LDS' customer service within 48 hours of receipt. Please photograph any and all damage. Keep the damaged item and all packaging materials in the original carton until the claim is finalized, at which time you will be notified on what to do with the damaged item. Please contact M3LD customer service department for any claims issues including shortages, overages and damages. We reserve the right to deny the acceptance of the claim if not notified within 5 days of receipt of merchandise.

RETURNS: No returns or damaged merchandise will be accepted without a Return Authorization issued by our Customer Service Department. All returns for reason other than damage or defect are subject to a 25% restocking fee plus freight charges.

Print Name of Owner or Manager

Signature
Company Name
City, State, Zip

