

# SLIDING DOORS

## THANK YOU FOR PURCHASING THE MIRADOR SLIDING DOORS!

This manual will provide you with clear and detailed instructions on how to safely and correctly assemble and maintain your sliding doors, to ensure it brings you many years of use and enjoyment.

#### IMPORTANT

Please read the entire manual carefully before installing and using your sliding doors, and please ensure the manual is kept in a safe place for future reference.

Any use or modification to the sliding doors not included in this manual shall be considered as improper use, which may cause considerable danger to users and property and will void the product warranty.

Please only use this product for its intended purpose within a residential environment. Failure to do so will void your warranty.

We reserve the right to make changes for product improvements.

For parts and customer service, please call +1 (877)-506-4777 in the U.S. and Canada (English and Spanish) Monday - Friday: 6:30 am - 4:30 pm, Saturday – Sunday: 8:30 am – 4:30 pm, Pacific Time. Or email: support@miradoroutdoor.com

Digital instruction manual is also available on our official website www.miradoroutdoor.com for your reference.

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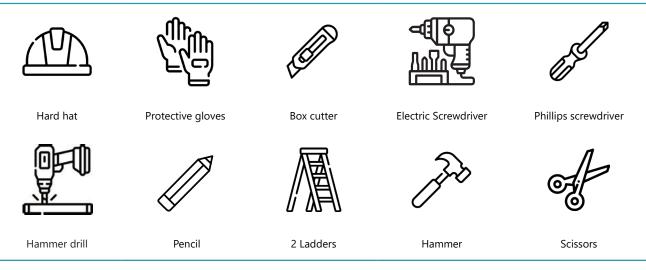
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## **BEFORE ASSEMBLING YOUR SLIDING DOORS**

### WARNING: Improtant safety instructions. Follow all instructions, since incorrect installation can lead to severe injury.

### Make sure you have all the tools required for assembling your sliding doors

In order to assemble your sliding doors safely and correctly, please ensure you have access to the following tools and accessories, all of which are not provided.



### Check to ensure there are no missing parts:

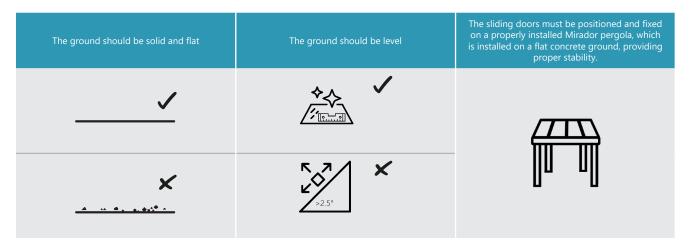
Before you begin installation, please check that you have all the parts required to assemble your sliding doors. Please also carefully check that the quantity of parts match with that of the model you have purchased.

If any parts are missing, please refer Warranty & Complaints Procedure to contact customer service before beginning the installation.

### Prepare the parts you will need for each step:

In the **Installation** section of the manual, each step indicates the necessary parts and quantities required to complete the step. We recommend that you prepare the parts you will need for each installation step. Doing this will save you time and effort during assembly. If possible, place the parts on cardboard or other soft surface to protect from scratching the painted surfaces.

#### Select a suitable location:



#### Warning:

Most terraces or patios are designed with a slight slope to prevent (rain) water from forming pools or reaching the house or other structures. For the perfect sliding doors installation, a level concrete surface without such a slope is required. Small pebbles could also prevent the sliding doors from being safely secured on the ground.

If the sliding doors is installed on an uneven surface, it may prevent accessory components from working correctly and may void the product warranty.

### Prepare a foundation:

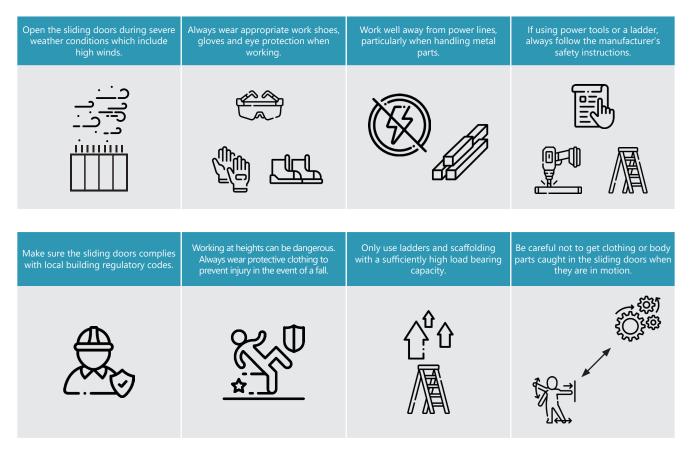
To prepare it, you need to:

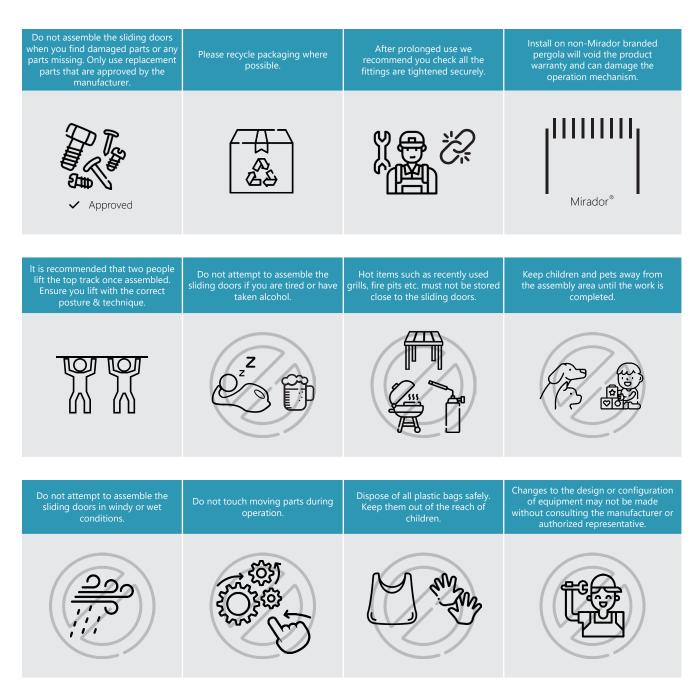
- check for underground pipes and cables (Call 811 before you dig if you live in the USA)
- check with your local authorities regarding any building permits that may be required
- contact a reliable contractor to have concrete base if you don't have one

Do not assemble the sliding doors on sandy, muddy or loose soil, as the stakes do not have the suffcient anchorage to be installed in these types of soil.

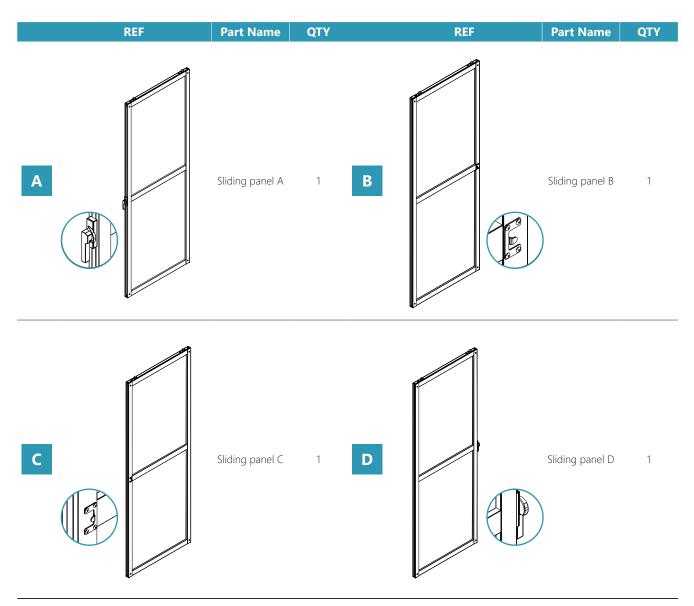
## IMPORTANT SAFETY ADVICE

For the safety of all persons installing and using the sliding doors , it is important to follow the safety guidelines below.





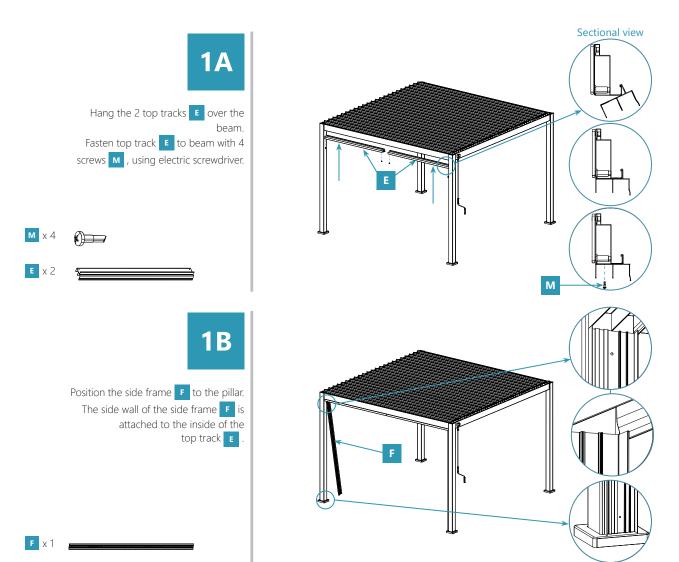
## **LIST OF PARTS**

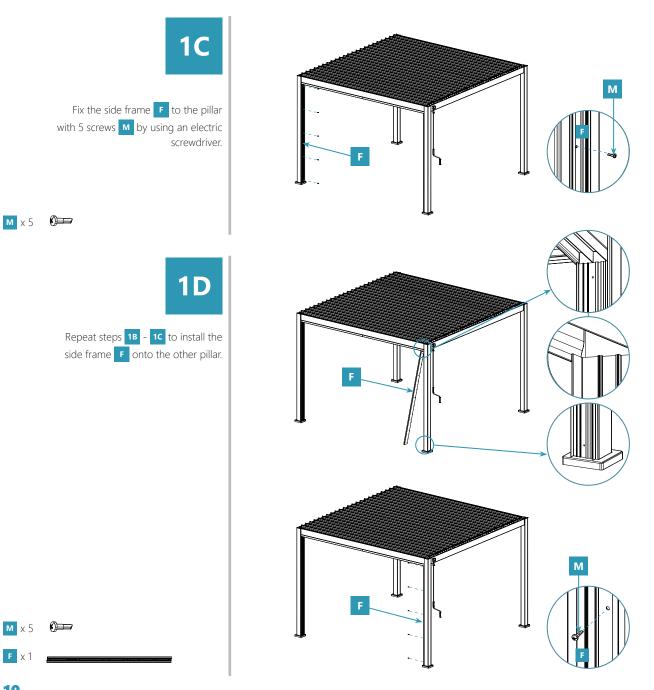


	REF	Part Name	QTY
E		Top track	2
F		Side frame	2
G	<u> </u>	Bottom track	2
н		Connecting pipe	1
1		Screw Cap	4+1
J	Ennieg	Plastic Expansion Pipe 8x40mm	4+1
К	Decenter	Screw ST4.2x38mm	4+1
L		Screw ST3.9x13mm	2
Μ		Screw ST4.2x16mm	14+2

## **INSTALLATION** 1. Track and frame assembly

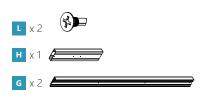


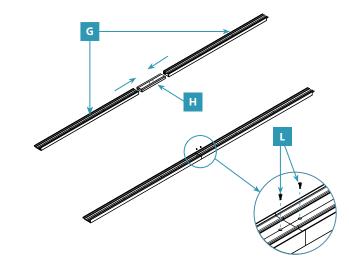


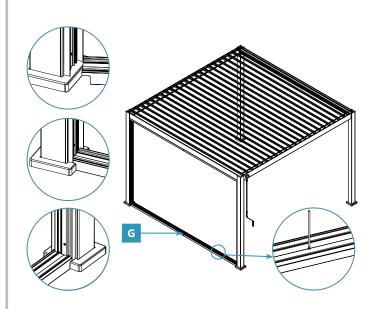




Slide 2 bottom tracks G into the connect pipe H until their ends meet. Make sure the screw holes on both G and H are aligned, and fix G and H together with 2 screws L by using an electric screwdriver.







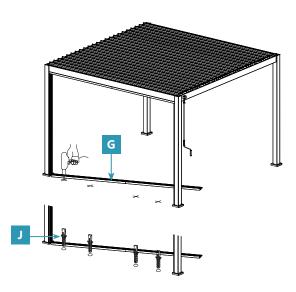
1F

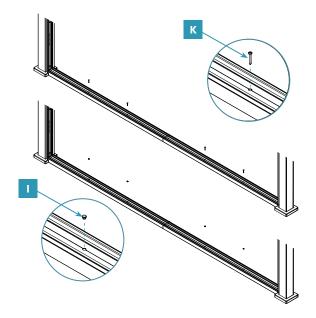
Position the bottom track **G** against the pergola pillars.

### Notice:

The side wall of the bottom track **G** is attached to the inside of the side frame **F**.

Mark the position of the drill holes on the ground with pencil.







Remove the bottom track **G** , drill holes with hammer drill and knock in the plastic expansion pipe **J** with hammer.



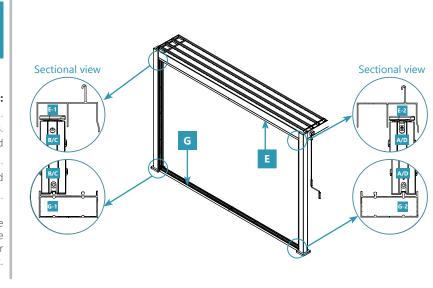


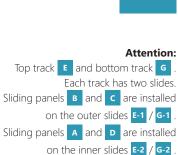


### 2. Door assembly

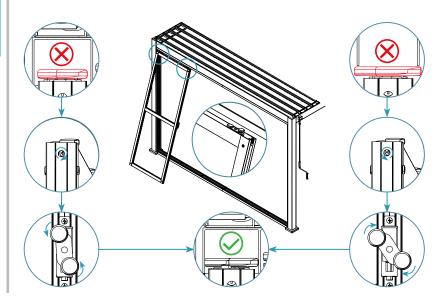
**2**A

**2B** 





Before installation, please ensure the correct positioning of the slides on the track and the orientation of the door lock.

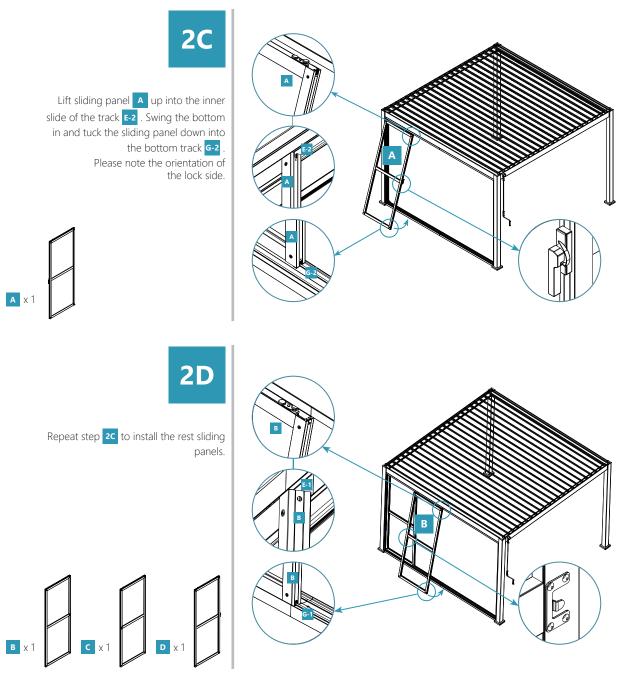


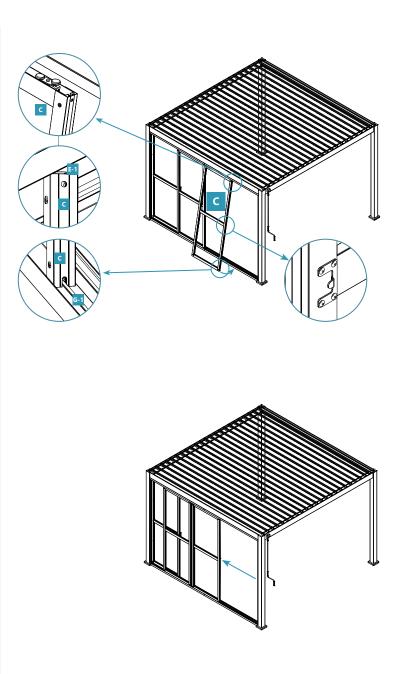
To ensure a perfect fit between the door and the track, please take the following steps:

If the rollers do not make contact with the track,rotate the screw clockwise.

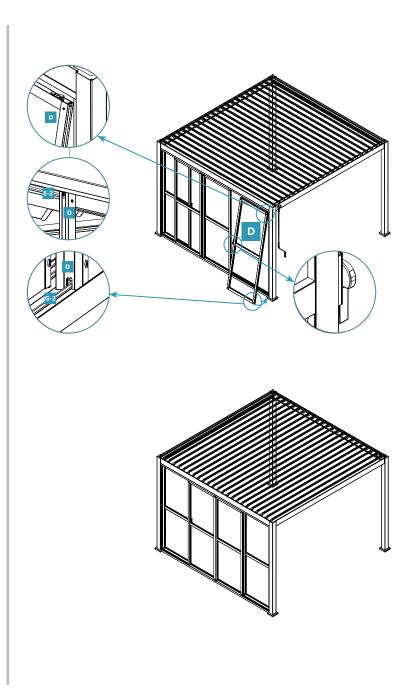
If the rollers cannot fit into the track, rotate the screws counterclockwise. Using a Philips screwdriver.







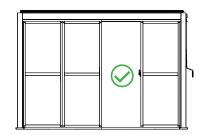


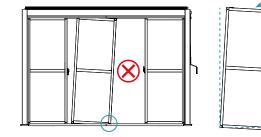


### 3. Adjust your sliding doors

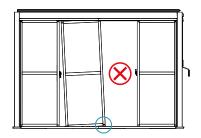
**3A** 

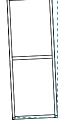
You'll find screws on both sides of the door near the bottom, which can be used to adjust the height of one side. To raise that side, turn the screw clockwise. To lower that side, turn the screw counterclockwise. Using a Philips screwdriver.







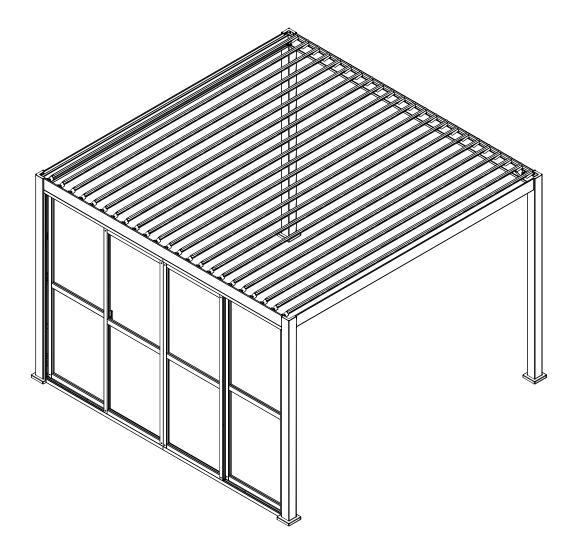






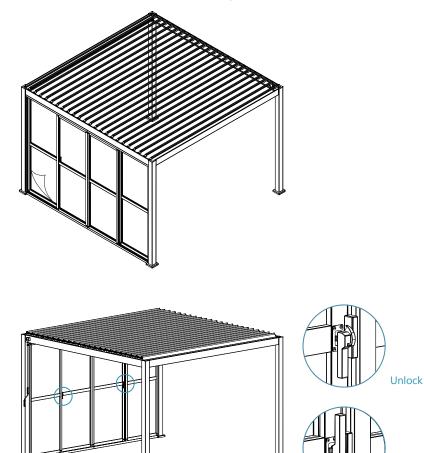


### 4. End of installation



## ENJOY YOUR SLIDING DOORS

Remove the inner (transparent) and outer (white) film on the sliding panels.



Lock

## **CARE & MAINTENANCE**

Dust and dirt will collect on the PC panel and will require periodic cleaning by water, then air dry or wipe with 100% cotton cloth. After gently wiping the stains on the PC panel with alcohol based cleaner \*, rinse it clean with water.

Only use a soft clean cloth made by 100% cotton to clean or dry the PC panel.







In coastal areas, it is recommended that you frequently spray the screen with water to reduce accumulation of salt and dirt.

Always test cleaners in a small inconspicuous area prior to cleaning entire panel to prevent adverse results.

Never use acidic, alkaline, oleaginous or abrasive cleaners on the PC panel.







\* Alcohol based cleaner: methyl alcohol, ethyl alcohol, butyl alcohol, lsopropyl alcohol, etc.

## WARRANTY & COMPLAINTS PROCEDURE

### For terms and conditions of our limited warranty, please visit www.miradoroutdoor.com or contact your local Mirador sales representative.

### **Complaints procedure:**

• The complaint must include an order number or transaction number. Goods without an order number or transaction number are not covered under the warranty.

• The complaint must include a detailed description of the defect, the name of the company which installed the product and the date when the defect was discovered.

• At Sorara outdoor Living USA's discretion, customer must offer supplier the photos/videos of the issue/damaged parts. Otherwise, supplier reserves the right to refuse replacement parts or credit.

• Please save a copy of your purchase receipt.

### Contact:

Customer Service: support@miradoroutdoor.com Need Assistance? Call +1 (877)-506-4777

#### **Hours of Operation:**

Phone Support: Monday - Friday: 6:30 am - 4:30 pm, Saturday – Sunday: 8:30 am – 4:30 pm, PST. Email Support: We are available 24 hours a day. Please allow up to 24 hours for a response. Chat With Us Online: miradoroutdoor.com, Monday - Friday: 5:30 am - 2:00 pm, Saturday – Sunday: 8:30 am – 4:30 pm, PST.

**Note:** Our team is available to assist you during these hours. If you have any inquiries or require support outside of these hours, please leave a voicemail, send an email, or use our online contact form. We will get back to you promptly during the next available support hours. Thank you for choosing Mirador Outdoor!

## CERTIFICATION INFORMATION

## **Declaration of performance (DOP)**

### Reference no. DOP0004

Product name and type

Mirador Panel shutter / Sliding shutter

### Model name/ Unique identification code of the product:

111 Shutter Wall Am, 111 Louver Wall Am, 111 Sliding Shutter Wall Am, 111 Sliding PC Wall Am, A: 3, 3, 6, 4

Purpose of Usage: External use in buildings and other construction works

Manufacturer: Zhejiang Zhengte Co., Ltd. 811 Dongfang Ave, Zhejiang, PRC

### Documentation officer:

Stefan Baricik Sorara Outdoor Living B.V. Cockeveld 3, 5672 AE Nuenen, The Netherlands

System for assessing and verifying the constancy of performance according to Annex V of the Construction Products Directive 305/2011/EC

System 4

### Declared performance (Excluding the structural part):

Wind resistance = Class 6Standard: FN 13561:2004+A1:2008

Zhejiang 15.12.23

(Chairman/President

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