



## Customer Support

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### ZUHNE, LLC Limited Lifetime Warranty Sinks

Pursuant to the terms and conditions set forth in this Limited Lifetime Warranty (this "Warranty"), ZUHNE, LLC ("ZUHNE") hereby warrants to the original consumer purchaser ("the Owner"), in the originally installed location, the enclosed sink (the "Product") to be free from any material defects in materials and workmanship. There are no express warranties other than those contained in this Warranty, and all representations or affirmations made by ZUHNE or any other person were for illustrative purposes only. No agent, employee, or representative of ZUHNE has any authority to bind ZUHNE to any affirmation, representation, or warranty concerning the Product, and unless an affirmation, representation, or warranty made by an agent, employee, or representative is specifically included within this Warranty, it will not be enforceable by the Owner.

#### Exclusions

Please refer to the Use & Care Manual supplied with your new ZUHNE product. This Warranty becomes null and void if any of the following are determined to be contributing factors to failure of the Product under this Warranty.

1. Abuse, neglect, misuse or misapplication.
2. Improper, dangerous, or destructive maintenance procedures.
3. Damages caused by services performed by unauthorized servicers.
4. Use in conjunction with any unapproved device.
5. Installation in an environment that is corrosive or otherwise destructive to the product, whether internal or external.
6. Installation in violation of applicable state or local plumbing or housing codes.
7. Acts of God including, but not limited to: fire, flood or natural disaster.

In the event of a ZUHNE recognized defect, malfunction, or failure to conform with this Warranty and based upon ZUHNE's approval of warranty claim, ZUHNE, at its sole and absolute discretion, will settle the warranty claim of such defect, malfunction, or failure to conform with this Warranty. In order to make a claim under this Warranty, the Owner must notify ZUHNE or its authorized representative of the failure of the Product to conform to this Warranty. Under this Warranty, ZUHNE will only provide replacement parts. The Owner will be responsible for any other costs incurred including labor costs for servicing the product, shipping, delivery, and handling of the replacement part, costs for permits or materials necessary for the repair, or incidental costs resulting from damage external to the unit resulting from the failure.

NOTWITHSTANDING ANYTHING IN THIS WARRANTY TO THE CONTRARY, EXCEPT FOR ZUHNE'S AFFIRMATIVE OBLIGATIONS EXPRESSLY SET FORTH IN THIS WARRANTY, ZUHNE DISCLAIMS ANY AND ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT AND ITS FUNCTIONALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR INTELLECTUAL PROPERTY RIGHTS. ZUHNE DISCLAIMS ALL OTHER OBLIGATIONS OR LIABILITIES ON ITS PART AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR ZUHNE ANY OTHER LIABILITIES IN CONNECTION WITH THE PERFORMANCE OF THE PRODUCT. THIS WARRANTY ONLY COVERS REPLACEMENT PARTS AND DOES NOT COVER COST OF LABOR OR SERVICES UNDER ANY CIRCUMSTANCES.

This Warranty only applies to the 50 States of the U.S.A. ZUHNE shall not be liable for any claim or demand against ZUHNE by any other part for damages of any kind, including, but not limited to incidental and consequential damages, arising out of the subject matter of this Agreement. Some States do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights. You may also have other rights that vary from State to State.