

## Satisfaction Guarantee

Order no: \_\_\_\_\_  
*(Can be found in your confirmation mail)*

TEL: \_\_\_\_\_

Name: \_\_\_\_\_

E-mail: \_\_\_\_\_

Address: \_\_\_\_\_

Bank: \_\_\_\_\_

Postal code: \_\_\_\_\_

Reg. no.: \_\_\_\_\_

Country: \_\_\_\_\_

Account no.: \_\_\_\_\_

Your height: \_\_\_\_\_

IBAN: \_\_\_\_\_

Your weight: \_\_\_\_\_  
*(Has impact on the choosing the right product)*

SWIFT/BIC: \_\_\_\_\_

Which product did you buy and why?

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Which issue/condition did you expect CBD to improve?

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From a scale 1-5, how noticeable has the product been (1 means non and 5 very noticeable, mark with a cross)

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1	2	3	4	5

Which noticeable effect did you expect of the product been (1 means non and 5 very noticeable, mark with a cross)

1	2	3	4	5

If we believe that a product is more suitable for you, would you like to receive another product instead of a refund (mark with a cross)

Yes	No

Note for the case, please write it here:

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Terms:

1. The guarantee is only for first time costumers
2. You must send this form within 21 days from you received the product
3. The guarantee only applies for private costumers
4. We will send you a return label at our cost, if we accept the guarantee case, if you return the product without a solved case – the return freight will be at your expense
5. You can only use the guarantee one time
6. The satisfaction guarantee is a service provided by Provitura and it is only valid if we believe it meets our requirements

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