#### 

# THE SIMPLE ALTERNATIVE TO TEAMVIEWER







#### PROVIDE SECURE REMOTE SUPPORT FASTER THAN EVER.

Don't spend time and money using *TeamViewer*. Just click, connect, and save on your budget!

### INSTANTLY ACCESS YOUR USERS' DEVICES AND TROUBLESHOOT PROBLEMS IN NO TIME

Deliver support services 24/7 with a powerful solution

- Remote desktop control
- Screen & keyboard sharing
- ✓ Unattended access
- Execute commands remotely
- ✓ Windows, macOS, and Android



### GIVE YOUR SUPPORT AGENTS THE BEST TOOLS FOR THE BEST SERVICE

#### QUICK INSTALLATION

- Single small program to share and control
- Zero installation on the client side
- Lite connection client (Client Generator)



### GIVE YOUR SUPPORT AGENTS THE BEST TOOLS FOR THE BEST SERVICE

#### **SMART ADMINISTRATION**

- Centralized computer management
- Structured organization by folders
- Access to client system Information
- Agent accounts can store configuration

User     Support Global     Support APAC     Support Request #1236     Support Request #1236     Support Request #1236     Vable By All     Text Server     Delete   Sore      Wake up	Ala Renote Support - Administration Console DEREMOTESUPPOR Users Computers Performance reate folders to organize your computers. Search	nissions Security Int		
	Customers  Uter 1  Support APAC  Support Request #1234  Support BMEA  Support BMEA  Support Request #1236  Visible By All		Password:	

### GIVE YOUR SUPPORT AGENTS THE BEST TOOLS FOR THE BEST SERVICE

#### EASY COLLABORATION

- Shareable folders
- Session log reporting
- Multi-agent support
- Screen snapshots and recording

TSplus Remote Support      TSplus REMOT      Sessions	ESUPPO Computers	RT Administration	support@tsplus-remotesupport.com	× ) [+
General Unattended Reporting Computer Information Customization	Subscription conne Connection time: Number of sessions:	ctions overview in the last 7 days 4:06:48 99	in the last 30 days 4:06:48 99 Access full report	
Secure connection ready				



### HELP YOUR CUSTOMERS WITHOUT STRUGGLE. CONNECT IN A CLICK AND TAKE CONTROL!

#### SIMPLE CONNECTION

- Simplified end-user interface
- Universal sharing system: ID and password
- One click to connect
- Unattended Access and Wake-on-LAN



### HELP YOUR CUSTOMERS WITHOUT STRUGGLE. CONNECT IN A CLICK AND TAKE CONTROL!

#### CUSTOM SOLUTION

- Use your own domain name and branding
- White label client logon
- One-time client password
- Cross-platform solution



### HELP YOUR CUSTOMERS WITHOUT STRUGGLE. CONNECT IN A CLICK AND TAKE CONTROL!

#### INTERACTIVE SUPPORT

- Communicate via chat box
- Copy/paste & clipboard sync
- Upload and drag & drop files
- Language selection

#### BUILD THE TRUST: ENSURE SESSION SHARING STAYS SAFE FOR EVERYONE

Secure connection relay servers. Managed by our team of experts.

- Security policies and permissions
- Fully managed back-end

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- Regular updates and maintenance
- End-to-end TLS encryption



### THE TSPLUS DIFFERENCE: RELAY SERVERS ALL AROUND THE GLOBE.

Remote Support scales display quality to accommodate bandwidth limitations.



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#### A GREAT PRODUCT SHOULD NOT COME AT A GREAT COST. BE SMART AND TAKE THE LEAP!

- Our very attractive yearly subscription starts at:
- **\$8** per month for 1 connection.





## **TS REMOTESUPPORT**