



Warranty, installation and maintenance



Limited warranty and disclaimer

OCHAIN active spider is a patented component by Ochain srl.

Ochain srl guarantees its products against materials or manufacturing defects for a period of 2 years starting from the date of purchase by the first buyer, proven by the receipt or by the invoice in case of a direct purchase.

The defect has to be communicated by the first owner to the dealer in case of non-direct purchase or by e-mail to support@ochain.bike in case of direct purchase.

Purchase from Dealer: Notifies the Dealer and follow their instructions.

Direct purchase: In case of return, just after Ochain authorization, the product must be shipped to the submitted address; transport charges and risks are at customer cost.

Based on the product condition, Ochain will choose the best solution in between replacing the full product, a part of the same or just repair it. An additional warranty period of 6 months is granted on the parts replaced by Ochain during an official service operation, does not matter if under warranty, partial warranty or at customer charge.

Ochain srl strictly recommends to follow the provided instructions for the correct usage and installation. In case instructions are not followed, warranty expires.

OCHAIN manuals can be found and downloaded online on website www.ochain.bike

Warranty does not cover missed, wrong or bad ordinary or extraordinary maintenance, damages caused by wrong assembly or with non-compatible components assembly, impacts, falls or accidents, normal consumption, alteration or modification of the original product and damages caused by transport. Warranty not cover wear and tear on consumables, available as regular spare parts.

If Ochain srl, after checking the product, finds that the damage is due to one of the reasons mentioned above, the warranty request will not be accepted and the defective item is sent back to the plaintiff who supports the shipping fees.

Ochain srl is not responsible for damages or injuries caused by improper installation or wrong usage of the product

To the extent allowed by local law, except for the obligations specifically set forth in this warranty statement, in no event shall Ochain srl or its third party suppliers be liable for direct, indirect, special, incidental or consequential damages.



THIS USER MANUAL CONTAINS IMPORTANT AND USEFUL INFORMATION REGARDING THE PROPER INSTALLATION, OPERATION, CARE AND MAINTENANCE OF YOUR OCHAIN PRODUCT. CAREFULLY READ, FOLLOW AND UNDERSTAND THE INSTRUCTIONS AS DETAILED IN THIS USER'S MANUAL.

If you have any doubt whatsoever regarding your ability to install or service this product, please consult OCHAIN user manuals, OCHAIN website and seek the assistance of a professional bicycle mechanic. Do not perform any modifications or adjustments that are not outlined in this manual.

Incorrect installation or servicing may impair performance, and could result in a dangerous situation leading to serious injury or death.

Components that have experienced excessive wear, deformations, impacts or other damage need immediate professional inspection or replacement. Please have this product regularly inspected by a qualified mechanic for any signs of wear or damage.

Failure to perform necessary and essential maintenance could drastically reduce the service life of your OCHAIN product and reduce its performance.

Maximum total of rider and gear weight is 120kg.

Please, be aware that MTB riding, like many other outdoor activities, is a DANGEROUS SPORT, that may cause injuries to the riders themselves and/or third parties. In the practice of MTB riding, never overestimate your skills, never ride if sick or wounded or under the effect of alcohol, medicines, or drugs.

If you have any questions, please contact a professional bike mechanic or ask Ochain for support at support@ochain.bike

Ochain srl company information

Ochain srl · Via Romagnosi 12 · 21100 Varese (VA) · ITALY

Please note all instructions are subject to change for improvement without notice.

Please visit www.ochain.bike for periodic tech updates.

For feedback and support send an email to support@ochain.bike



Inspect your OCHAIN product for wear, looseness or damage including cracks, dents and serious scratches before each ride and after every fall or crash.

Do not use your OCHAIN product until it has been thoroughly inspected, repaired or replaced.

PERIODICALLY CHECK THE N°4 T20 SCREWS TIGHTENING. INCORRECT TIGHTENING MAY CAUSE MALFUNCTIONING OR BREAKAGE. THE CORRECT TIGHTENING TORQUE IS IMPRESSED ON THE OCHAIN.

Elastomers play an important role in OCHAIN and they need to be replaced every 75 hours of use on your MTB, in order to preserve the product and to keep the higher standards of performance.

Full service is mandatory after 150 hours of use, or yearly, or whichever comes first. In case of negligence, the warranty will expire.

You will find our Elastomers kit and Kit service on our online store or at the local bike shop where you bought the Ochain.

For OCHAIN care and maintenance guidelines please visit our service page at www.ochain.bike/service or follow our Ochain Youtube channel.

NOTE: Warranty is guaranteed only if the services are provided in the right timing



OCHAIN | E active spider specification

Main material:

Al Alloy 7075 T6

Surface treatments:

Black hard anodizing (NERO version)

Custom precious hard coating (PREGIO version)

Dimensions:

91 mm x 91 mm x 15 mm average, depending on the version

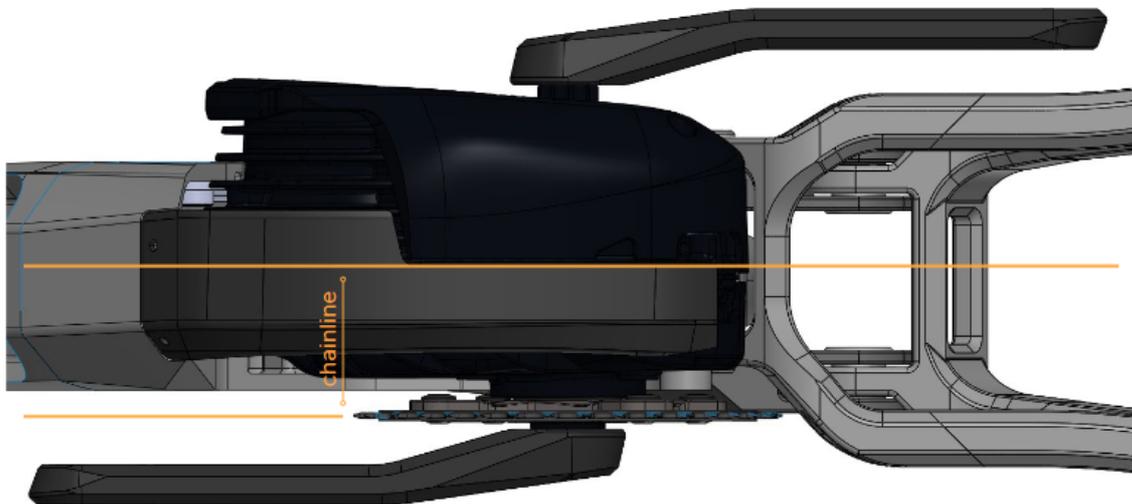
Weight:

140 g average, depending on the version

Chainline:

Chainline is the distance between the centerline of your frame and the average centerline of your chainring. To choose your OCHAIN-E in place of your original chainring maintaining the chainline as aligned as possible, you have to refer to the following link on our website:

<https://www.ochain.bike/pages/discover-ochain-e>



*Chainline is the distance between the centerline of your frame and the average centerline of your chainring.

Compatibility:

OCHAIN-E FAZUA VERSION MUST BE INSTALLED ONLY WITH THE OCHAIN CRANKS AVAILABLE ON OUR WEBSITE OR AT THE LOCAL SHOP

OCHAIN-E is a single speed 104 BCD** e-MTB active spider

OCHAIN·E formally replaces the original direct mount e-MTB chainring.

OCHAIN·E is compatible with chainring from 32T.

Nethertheless, Ochain srl cannot guarantee compatibility with every single frame and with every single crankset on the market.

**Bolt Circle Diameter or BCD is the diameter of the circle that goes through the center of the bolts on the chainring.



OCHAIN | E active spider installation

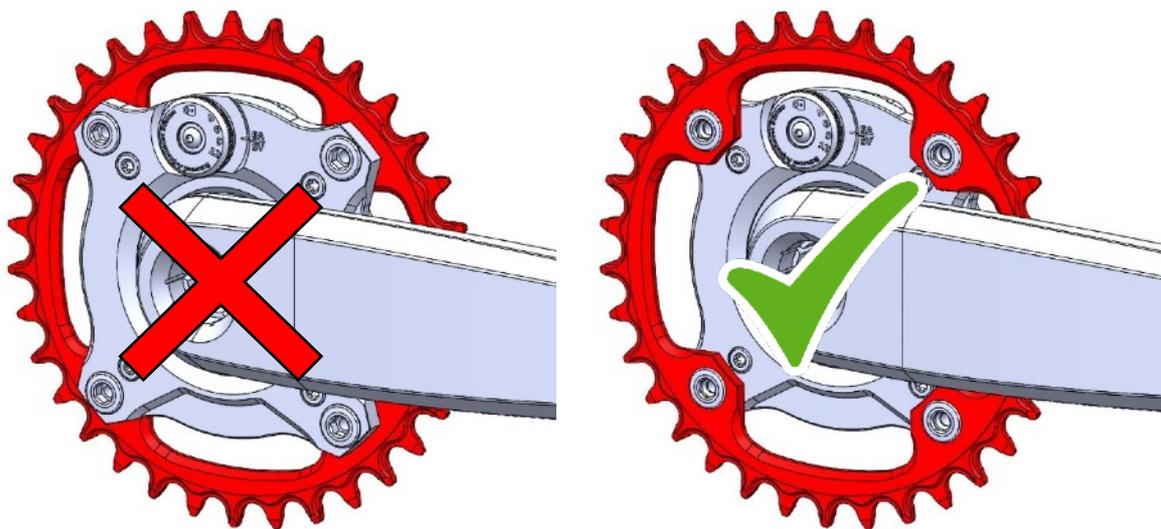
Disassemble your drive-side crank from the motor and remove the original chainring from the motor axle referring to the manufacturer's manual or to a professional bicycle mechanic.

Install your OCHAIN chainring on OCHAIN-E using the 4 chainring nuts included in the chainring packaging.

Tighten with a wrench FULLY ENGAGED in the bolt, use Loctite medium on bolts thread to prevent loosening. Tighten all four chainring bolts to chainring nuts with 8Nm torque.

NOTE: If you don't want to use the Ochain chainring, you have to find the correct nut's length that fits correctly your chainring.

NOTE FOR SHIMANO VERSION ONLY: the chainring must be installed on the external side of the OCHAIN-E



For safety and performance reasons, make sure to check good conditions of your chainring with the help of a professional bicycle mechanic.

Install the OCHAIN-E on the motor, no set alignment is required between crank and OCHAIN-E.

Tight the locking (or the screws) to manufacturer's recommended torque prior to riding. In some versions, an Ochain locking must be installed replacing the original. The tightening torque is impressed on the locking. In some versions the Ochain screws must be installed replacing the original.

Finally re-assemble your drive-side crank referring to the manufacturer's manual or to a professional bicycle mechanic.