

Yull Shoes

OUR WHOLESALE TERMS & CONDITIONS

HOW TO ORDER:

You can place orders directly with us by emailing enquiries@yull.co.uk

Orders can also be placed via a Yull agent or at a Trade show

Upon receiving your order, we will send you a digital invoice for the total charges around one month prior to delivery.

PAYMENT TERMS:

For new customers, payment is always by pro-forma. For second time customers we can negotiate payment terms.

LATE PAYMENT

Late payments are subject to a 5% late fee for every 30 days past due.

WHOLESALE PRICING:

Wholesale can be quoted for in any currency. We usually deal with US Dollars, Euro and Pound Sterling.

OPENING ORDERS:

A minimum order of £300 is required on opening. Please note that orders are subject to VAT.

RE-ORDERS

There is no MOQ for re-orders throughout the season.

CHANGES TO ORDERS:

Any changes or cancellation to orders must be emailed to enquiries@yull.co.uk within 48 hours otherwise you will be liable to complete the order.

METHOD OF PAYMENT:

Our preferred method of payment is via bank transfer, however we do accept payment by credit card, debit card, paypal or cheque.

DELIVERY & SHIPPING:

Shipping is free or charge on orders of more than 50 pairs, anything smaller will be subject to a shipping fee.

MADE TO ORDER PRODUCTS

All of our products are handmade. Due to the nature of our production method, each product may vary slightly. For made to order pieces we do require 50% of payment up front.

DAMAGES / DEFECTS:

Please inspect all shipments immediately upon arrival. Please contact us at enquiries@yull.co.uk within 7 days of receipt of damaged or defective shipments. Returned merchandise will be replaced with new merchandise. Returned merchandise will not be accepted if it is held for more than 15 days after receipt.

RETURNS / EXCHANGES:

Wholesale merchandise may not be returned or exchanged. We only accept returns in the case of defective merchandise as noted above.

SALE OR RETURN:

We do not offer sale or return.