

KILTANE

Thank you for your order.

Your order has been carefully packed prior to dispatch and we hope you love the item(s) you have purchased.

In the unlikely event you wish to return your item then please post back within 28 days of delivery. Please ensure item(s) are in a new and unworn condition with tags still attached.

Please note we are unable to process exchanges, if you would like to change an item for another size please email customercare@kiltane.com and we will try to assist.

How to return:

Please return your parcel to: **Customer Returns, 9 - 13 Marnin Way, Edinburgh, EH12 9GD.**

Please include the printed copy of your Returns Form and add the reason for returning your item(s).

We are unable to refund any shipping costs or international customs duties. Please keep your proof of postage from the shipper for your records as we are not responsible if your return does not arrive.

Please note Kiltane trades in GBP, and due to changes in international exchange rates, some refunds for international orders may vary slightly to the initial order value.

Returns Form

PLEASE FILL IN THIS SECTION & INCLUDE WITH PRODUCT

Name:

Email Address:

Shipping Address:

Order Number:

SKU	PRODUCT NAME	REASON / COMMENTS	RETURN CODE	VALUE
K15277-RED-2XL	Cashmere polo neck jumper 2XL	Too Big	S	£99.00

S=DOES NOT FIT | I=INCORRECT ITEM | P=NOT AS PICTURED | U=UNSUITABLE | F=FAULTY | O=OTHER

YOUR COMMENTS (We value your feedback, please feel free to share...)