

KILTANE

Thank you for your order.

Your order has been carefully packed prior to dispatch and we do hope that you love the item(s) you have purchased.

In the unlikely event that you do wish to return your item then please post back within 28 days of delivery, ensuring that the item(s) are in a new and unworn condition with all packaging and garment tags still attached.

Please note we are unable to process exchanges, if you would like to change an item for another size please email customercare@kiltane.com and we will try to assist.

How to return:

Please email customercare@kiltane.com to confirm you are making a return. Once confirmed by customer care please return your parcel to:
Customer Returns, 9 - 13 Marnin Way, Edinburgh, EH12 9GD.

Please ensure to include the printed copy of your Returns Form and add the Reason Code and Comments for each product. Your feedback is also very useful and we are always grateful to hear your comments.

We are unable to refund any shipping costs, international customs duties incurred and cannot be held responsible if returns fail to arrive. We strongly recommend that you obtain a free proof of postage from the shipper for your records.

Please note that Kiltane trades in GBP, and due to changes in international exchange rates, some refunds for international orders may vary slightly to the initial order value.

Returns Form

PLEASE FILL IN THIS SECTION & INCLUDE WITH PRODUCT

Name:

Email Address:

Shipping Address:

Order Number:

SKU	PRODUCT NAME	REASON / COMMENTS	RETURN CODE	VALUE
K15277-RED-2XL	Cashmere polo neck jumper 2XL	Too Big	S	£99.00

S=DOES NOT FIT | I=INCORRECT ITEM | P=NOT AS PICTURED | U=UNSUITABLE | F=FAULTY | O=OTHER

YOUR COMMENTS (We value your feedback, please feel free to share...)