

COMPLETE THIS FORM AND BE SURE TO INCLUDE IT WITH YOUR RETURN

RETURN POLICY

- All SALE items are FINAL and cannot be returned for store credit.
- Returned items must remain un-washed, un-worn, and the tags must still be attached. It must be free of make-up, deodorant, perfume, or other stains.
- You are responsible for the shipping and handling of the returned item. Original shipping fees are non-refundable. Send your package back to us via the method of your choice. Please note your tracking number from your label.
- Merchandise may be returned for ONLINE STORE CREDIT only within 14 days of the date your order shipped from our warehouse.
- An online store credit code will be emailed to the email address provided at checkout.

TO MAKE A RETURN:

- Please refer to the Return Policy above to ensure that your return meets the criteria stated.
- Complete the return form on this page and include it inside the box with the item(s) you are returning.
- Once your package is received please allow 5-7 business days for our Return's Department to process your return.

EXCHANGES

Due to our limited quantities per unique style, we are unable to offer exchanges. We recommend placing a new order for any items you want and sending back any return items to be processed for an online store credit ONLY.

PROBLEMS OR QUESTIONS?

If you believe that you have received DEFECTIVE merchandise, we shipped incorrect merchandise, or if you have any questions about your order, please contact our warehouse within 3 days of the date your order was received at hellogrigsbys@gmail.com or call (325) 949-0610 between the hours of 10:00 am – 6:00 pm Monday - Saturday.

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RETURN FORM

Order Number: _____

Name: _____

Daytime Phone: _____

Product Name:	Qty:	Size:	Return Reason Code:	Price:

Return Reason Codes:

- | | |
|-----------------------|------------------------------|
| 1. Too Large. | 5. Changed Mind. |
| 2. Too Small. | 6. Wrong Item/Size Shipped. |
| 3. Poor fit/Quality. | 7. Damaged (Please Explain). |
| 4. Not what expected. | 8. Other (Please Explain). |

ALL DAMAGED ITEMS WILL BE INSPECTED AND VERIFIED

Comments/Explanations: _____

SEND RETURNS TO:

Grigsby's Boutique
2019 Knickerbocker Road
San Angelo, TX 76904