



RETAILERS AND CONSUMERS MUST MAINTAIN THE BATTERY STATE OF CHARGE AT ALL TIMES.

IF THE BATTERY STATE OF CHARGE DROPS TOO LOW, THE BATTERY CANNOT BE RECHARGED AND BECOMES WORTHLESS.

BATTERY DISCHARGE DUE TO NEGLECT WILL NOT BE COVERED UNDER WARRANTY.

IMMEDIATELY UPON RECEIVING THE BATTERY, PLACE IT ON CHARGE.

CONTINUOUSLY MONITOR THE BATTERY STATE OF CHARGE THROUGHOUT OWNERSHIP.

FAILURE TO MAINTAIN THE BATTERY STATE OF CHARGE WILL NOT BE COVERED UNDER ANY WARRANTY THAT MAY OTHERWISE NORMALLY APPLY.

WARNING California Proposition 65

Lithium-ion Batteries and/or products that contain Lithium-ion Batteries can expose you to chemicals including cobalt, lithium, nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm.

**For more information go to
www.P65Warnings.ca.gov**



Limited Warranty

Genuine warrants all parts of the e-scooter except those listed under the caption "What is not covered." See reverse side for details. This warranty covers any repairs needed to correct manufacturer defects in materials or workmanship.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

WHAT MUST YOU DO?

You must properly use, maintain, and care for the e-scooter as outlined in the Genuine owner's manual.

You must maintain a record of the e-scooter's required periodic service.

You will be required to provide this documentation upon request for all warranty claims.

Periodic service is considered regular maintenance and is not reimbursable.

WHAT MUST ANY AUTHORIZED Genuine RETAILER DO?

Genuine will repair or replace any part found to be defective within the normal scope of use with the same or most nearly comparable part then available. All labor charges for warranty service, including the transfer of components and/or any installation of new components, are the sole responsibility of the e-scooter owner. Other warranty terms and rights under various states' laws may apply.

Any implied warranty of merchantability and fitness for a particular purpose shall be limited to the duration of this written warranty. See reverse side for details. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights.

You may have other rights, which may vary, from state to state.

Genuine does not authorize any person to create for it any other warranty, obligation, or liability in connection with this product.

HOW LONG IS THE WARRANTY PERIOD?

The warranty on the chassis and battery is effective for ONE year from the date of purchase by the original owner.

The warranty is non-transferrable after the e-scooter's initial sale.



WHAT IS NOT COVERED?

(WARRANTY EXCLUSIONS)



- Any damage resulting from failure to follow specific requirements and/or negligence of periodic maintenance as described in the Owner's Manual and/or supplementary documentation provided upon e-scooter delivery;
- Consumable replacement parts. Genuine will not warrant parts worn due to natural wear and tear such as suspension, brake rotors, brake pads, light bulbs, fuses, rubber parts, tubes/ tires, fluids and cables;
- Any damage resulting from use of non-Genuine parts, accessories, batteries, chargers, motor controllers, lubricants, cleaning products, or fluids not specified/approved by Genuine;
- Any damage resulting from assembly, repair, or maintenance performed by any person other than a qualified mechanic;
- Any damage resulting from assembly, repair, modification, or maintenance by any methods other than those specified by Genuine;
- Any damage resulting from abnormal use or events including but not limited to hard driving, accidents, crashes, tip-overs, misuse, neglect, racing, overloading or operation of the vehicle in a manner which it was not designed for;
- Any damage caused when the product is used in any commercial capacity including but not limited to use as a rental product;
- Any damage resulting from modifications to the e-scooter including but not limited to the use of performance/aftermarket parts;
- Any damage resulting from the passage of time including but not limited to natural fading, bubbling, oxidizing, chipping, cracking, peeling, tearing, rust, corrosion and other forms of deterioration;
- Any damage that results from operations not in accordance with those specified in the Owner's Manual;
- Sensational phenomena that do not affect performance or function of the bike such as motor noise, vibration, or seepages;
- Any damage due to improper parking, storage, or transport;
- Any damage resulting from water, fire, collision, theft, unavoidable natural disasters, and secondary damages based on any of these occurrences;
- Any damage resulting from oils, smoke, chemical products, bird droppings, sea water-breeze, salt or other similar items;
- Incidental or additional expenses incurred for making any claims such as those for towing, communications, hotels and meals, as well as any losses during maintenance period, such as loss of time, loss of business and rental car expenses;
- Any damage resulting from failure to charge, use and maintain the battery as instructed in the Owner's Manual.

THIS LIMITED WARRANTY IS VOID IF ANY OF THE FOLLOWING IS TRUE:

Improperly assembly, modification, negligence, or abnormal use will render the warranty null and void.

You are required to maintain a record of service which will be required upon application for any benefits covered by the GENUINE LIMITED WARRANTY. You are required to maintain the battery state-of-charge actively and conscientiously. Failure to charge the battery for an extended period of time will permanently damage the battery or render it useless.

GENUINE may alter this document with or without notice at any time. Determination of misuse will be made solely by GENUINE.