

High Pressure Oil Pump Core Return Policy

What is a Core?:

The core is the old unit, which was replaced by the new or rebuilt item. The Bosch High Pressure Oil Pump requires the return of the old core.

How to return the Core:

Our Core Return Policy:

- After installing the pump, simply put pump back in the original shipping box with original packing. Please drain off oil if possible.
- Please write the Included RMA number on the outside of the package to help us simplify identification.
- Put your return UPS/Fedex label over the original shipping label (or directly on the original Bosch pump box if the pump was shipped with other with other parts) and drop off at your local UPS drop location.
- Please record the tracking number of the return for your records in case the shipper has any delivery problems.
- If you have any questions please call us at **970-368-4455** or email sales@DieselOrings.com.

Condition of returned Cores:

We do not issue partial credit of a core unless it has been in a fire. It must not be disassembled or in pieces(i.e. not in "as removed condition").

Cores need to be returned within 30 Days - please call if you need additional time for core return.

*After 30 Days:

- If the core is returned after 30 days a full refund of the core charge minus 10% will be issued to the customer.
- If the core is returned after 60 days only 50% of the core charge will be refunded.
- We reserve the right to deny refund OR up to 50% of the original core charge for core returns after 90 days.
- We will not refund any core charges if returned after 180 days.

*** NOTE ***

Customers will be responsible for shipping costs for return of the cores.

Any Questions?

Please Call Us @ **970-368-4455** or email us at sales@DieselOrings.com