

Freestanding Acrylic Baths

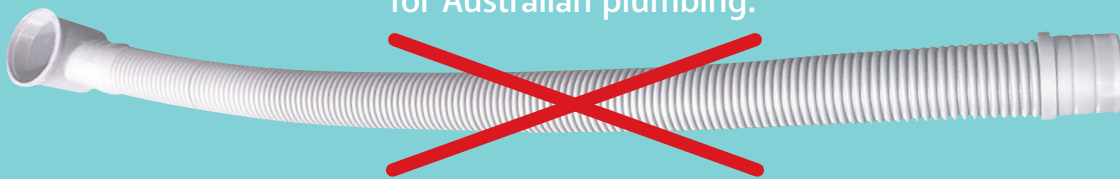
1

BEFORE INSTALLATION:

CHECK PRODUCT THOROUGHLY. INSTALLATION OF FAULTY OR DAMAGED GOODS WILL VOID WARRANTY. INSTALLATION IS ACCEPTANCE OF GOODS.

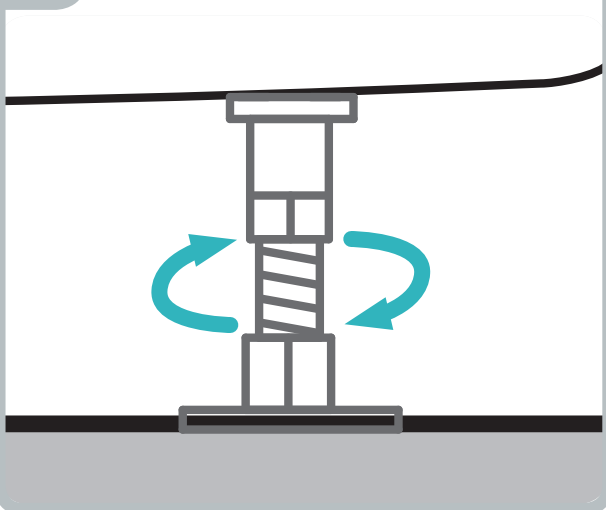
IMPORTANT:

If this pipe is supplied with your bath, please dispose and do not use. This pipe is for European and American markets only, and is not suitable for Australian plumbing.



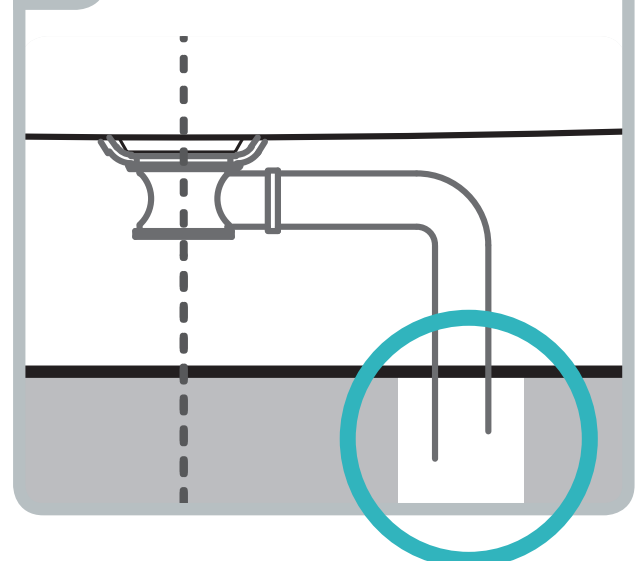
2

Adjust the feet until the bath is level



3

Place the bath waste into the floor drainage



PLEASE TURN OVER FOR WARRANTY INFORMATION.

Congratulations on purchasing a quality Fienza product. We believe in what we sell and make sure our warranty periods extend beyond what the Australian Consumer Law requires. Please read below guide information pertaining to your warranty.

Extended Warranties

ACRYLIC BATHS	No Labour included in warranty
Acrylic - Structural Integrity	10 YEARS replacement on bath shell
Adjustable Legs and Frame	5 YEARS replacement parts
Overflow Kits	1 YEAR replacement parts
Wastes	1 YEAR replacement parts

Important Information

- Proof of purchase is necessary to claim.
- The warranty only applies to the original owner and is not transferable.
- Fienza will not be liable for any loss or damages caused by a defective product, only the product itself.
- Product must be installed by a licensed tradesman. Failure to do so voids warranty.
- Product must be installed according to manufacturer's instructions. Failure to do so voids warranty.
- These extended warranties are only available on products purchased after 1st May 2012.
- Do not store oxidising chemicals inside vanity cabinets (it can cause mixer hoses to burst).

How do I claim warranty?

Contact the Store from which the product was purchased. Or, if for some reason you cannot get into contact with the store you may contact us at Fienza (07) 3490 6700. Please note you may be asked for both your invoice from the store and the invoice from your licensed installer.

What will Fienza do to fix a problem?

This will depend on the problem with the product. Fienza will do one of the following:

- Replace the faulty product.
- Arrange a licensed service agent to repair or replace the product.
- Arrange a refund with the store from which you purchased the product (only in the case of major failure and within the warranty period). Please note in order to receive a refund, the product (with Major Failure) needs to be returned to either Fienza or the store where the product was purchased.

Exclusions

To the fullest extent permitted by law, Fienza excludes all liability for damage or injury to any person, damage to any property, and any indirect consequential or other loss or damage. Fienza will not be liable to bear the expense of claiming the warranty (i.e. time off work, postage, etc).

Australian Consumer Law Guarantee

The benefits given by these warranties are in addition to the other rights and remedies that consumers may have under the Australian Consumer Law and any other applicable laws. Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.