

RMA REQUEST FORM

Please copy and paste the information below into an email, then fill out the information and send it to info@vortechsuperchargers.com. Once received, we will respond with an RMA (return merchandise authorization) number in a return email.

Company Name(if shipping back to company):

Full Name:

Address:

City :

State:

Zip:

Phone Number:

Serial Number:

Supercharger model number:

Vehicle Make/Model/Year:

Reason for Return:

PLEASE NOTE: We do not accept credit card payments from outside the USA. Payment must be made by either PAY PAL or bank wire transfer. All Wire transfer fees must be paid prior to sending payment. Also you are responsible for any duty fees for shipping both directions.

Consumer Note: Prior to sending a supercharger in for service, please call or email Vortech to receive a return authorization number. The above listed is the minimum required whenever a supercharger is upgraded or repaired. If inspection reveals that additional components are needed, Vortech will not repair the unit requiring additional repairs and/or additional inspection until authorized by the customer. Furthermore, Vortech will not reassemble any unit without replacing all the components which are indicated during inspection. Vortech will advise you of all additional costs to complete the repair of your unit before proceeding. A minimum inspection fee of \$100.00 will be charged for all units which are disassembled and inspected, but not repaired. This fee is waived if Vortech retains the unrepaired unit. Normal in-house turnaround for all service related work is 10-15 business days from the time the work is authorized by the customer.