

CUSTOM

EMILY LISBETH JEWELLERY

How to commission a piece of jewellery

Step 1 - Familiarise yourself with my style and be sure my aesthetic fits with what you are looking for.

Step 2 - Have a read of the questionnaire.

Step 3 - Read my T&C's.

Ensure you are happy with minimum spend and timescales.

Commissions start at £250 with a 6-8 week lead time. If you have a specific deadline let me know and I will work to it where possible.

Step 4 - Book a discovery call.

This is a non-obligation informal chat to see how I can meet your requirements. We will go through the questionnaire and I can answer any queries you may have. Make a note of any pieces on my website that match the look you like and we can discuss them here.

Step 5 - I will come up with a couple of designs based on what we've discussed that fall within budget. If you don't have a budget I will show designs with different price points.

Step 6 - Pay 50% deposit to secure and agree delivery date. At this point I will order all materials and no further alterations can be made. Refer to T&C's

Step 7 - I will keep you updated every couple of weeks and let you know when your beautiful bespoke piece is on its way to you!

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FAQ's

Why is your minimum spend so high? I only want a silver ring!

Working to a commission is very different to buying off the shelf. You're not just paying for the materials and labour, but the design time, sourcing materials and the back and forth correspondence. When I'm working on your bespoke order, your piece of jewellery is my priority and I commit more time to you.

Your lead time says 6-8 weeks but I need it in 4 can you help?

I will always try and accommodate your timescale where possible but there are some elements of the process that are beyond my control. Hallmarking is an outsourced legal requirement which can take up to 3 weeks at busy times. Tweaks to existing designs that don't require design time can be produced quicker.

Is custom jewellery really expensive?

Of course this is subjective, but probably not as expensive as you think. Bespoke jewellery is an investment, designed for longevity and can be passed down. There's also an intrinsic value in precious metals, ensuring it will always have a value. I only work with solid silver and gold, never plated, which ensures your piece will not only stand the test of time but be melted down in future or sold. However, a way of keeping costs down is to pick a current design. Small changes to a piece like metal/gemstones will not incur a design fee so are a more cost effective way of personalising a piece.

I've seen this ring on the internet can you make it?

I'm afraid not. Whilst I'm happy to look at what you like as inspiration, I will never directly copy another artists work. All custom work will be designed with my unique style.

Will my jewellery be hallmarked?

Items of silver over 7.78g and gold over 1g **must** be hallmarked by law. I personally choose to hallmark **all** of my work even below the legal threshold. However, if you are working to a tight deadline and would rather not wait the extra few weeks for hallmarking then we can skip this step. This is only possible on items **below** the legal threshold.

Feeling unsure?

That's totally fine! Jewellery is such a personal thing. If you think they would like my style of jewellery but not ready to commit then why not consider a gift voucher. That way they can have input into their special bespoke piece.

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Terms and Conditions

- Non refundable deposit of 50% secures date. This is deducted from the final amount.
- Due to the volatility of the bullion market, quotes are only valid for 30 days
- A design fee with up to 3 alterations are included in your quote. Further changes will incur an additional charge. Once materials have been purchased no further changes can be made.
- Timescales - bespoke custom jewellery has a lead time of 6-8 weeks from final sign off and deposit paid. In the rare occasion this needs extending I will discuss this with you in advance.
- Balance is due at time of collection/before dispatch. All jewellery is sent Special Delivery and full insured.
- All designs remain the property of Emily Lisbeth Jewellery and may not be fabricated elsewhere.
- Occasionally I will refuse a custom order. This can be for a number of reasons. If what I'm asked to produce falls outside of my style or skill set then I will be upfront. Not all jewellers specialise in the same thing and you may be better suited to another jeweller. I will always try to recommend another local jeweller whose aesthetic I feel would be a better fit.
- Caring for your jewellery is important. Your jewellery is made to last a lifetime, however reasonable care must be followed. Do not shower or bathe in your jewellery or allow it to come into contact with chemicals which can speed up tarnishing and damage stones. Emily Lisbeth Jewellery is not responsible for any costs associated with normal wear and tear over the lifetime of the piece.

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The following questions are to get you thinking about the most appropriate jewellery for yourself or the person you're buying for.

Please don't feel pressure to answer all questions, and of course ignore anything you don't perceive to be relevant. However, as much information you can give me as possible helps me advise on the most practical styles and materials.

For example, if you plan on wearing a ring daily but spend a lot of time gardening or at the gym, then a lower set bezel setting would be a better option than a large prong set ring which is likely to get in the way and risk damage.

There is no need to complete and send this to me, we will discuss it at your discovery call.

With regards to budget I appreciate there isn't always a set figure in mind. However, the more precise you can be helps me narrow down certain materials. Precious metals and gemstones vary considerably in cost, however, I will be able to advise you straight away if your chosen materials will fall within budget or not. Generally speaking the more complex the design, and gold pieces in particular, the higher the price point. **Commissions start at £250.**

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Questionnaire

Who is it for/their relationship to you?

What occasion is it for?

Date required?

Lifestyle? Do you/they do manual work or spend a lot of time at the gym? Do you/they only wear jewellery when going out? Or are you commissioning an every day piece?

What is your/their jewellery taste? Statement/One-of-a-kind or more minimalist? Are there any particular gemstones preferred?

Birthmonth - We can look at Birthstones

Metal? Do you/they have a preference of silver, white gold or yellow gold

Item - Ring, Necklace, Earrings, Unsure?

Budget?