

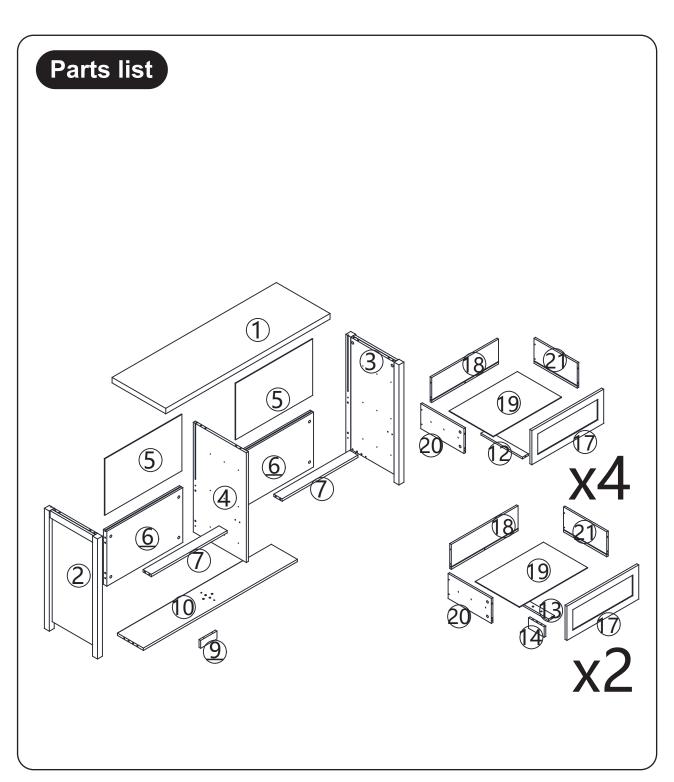
Video instructions can be found at: https://oakhamdesign.com/pages/assembly-videos

Your satisfaction is our priority!

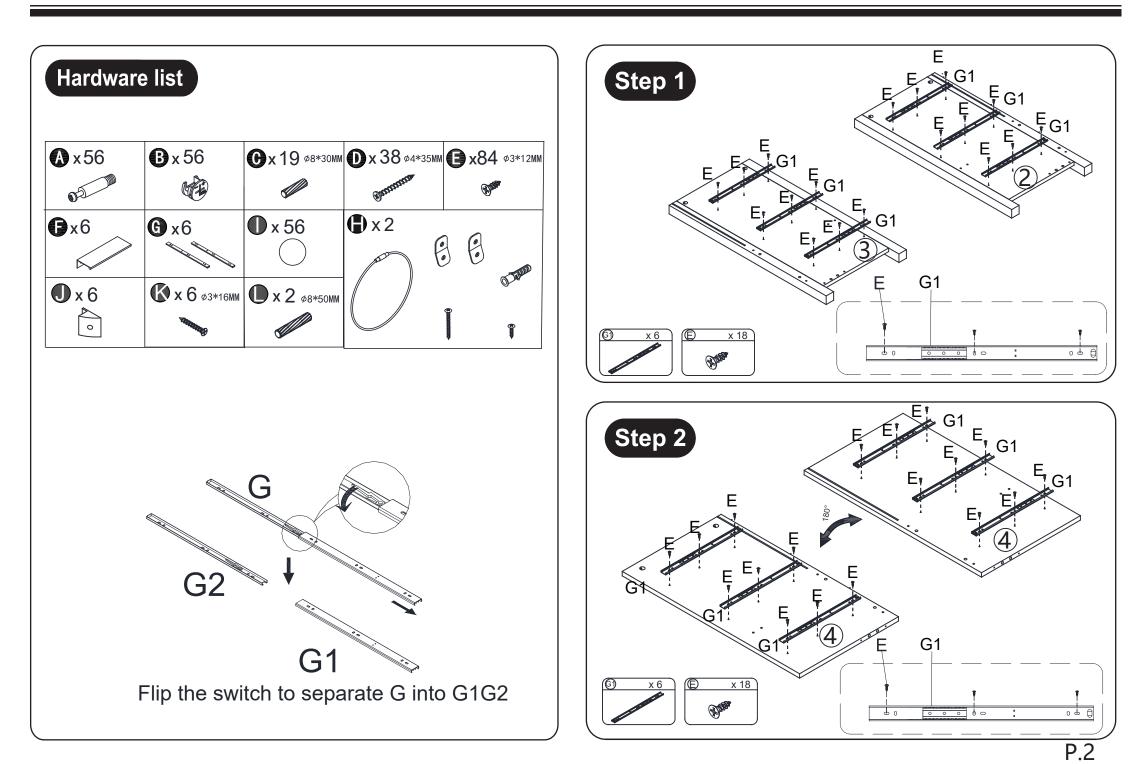
If for any reason there is anything missing, incorrect, or different from your expectation, please contact us first at

care@oakhamdesign.com

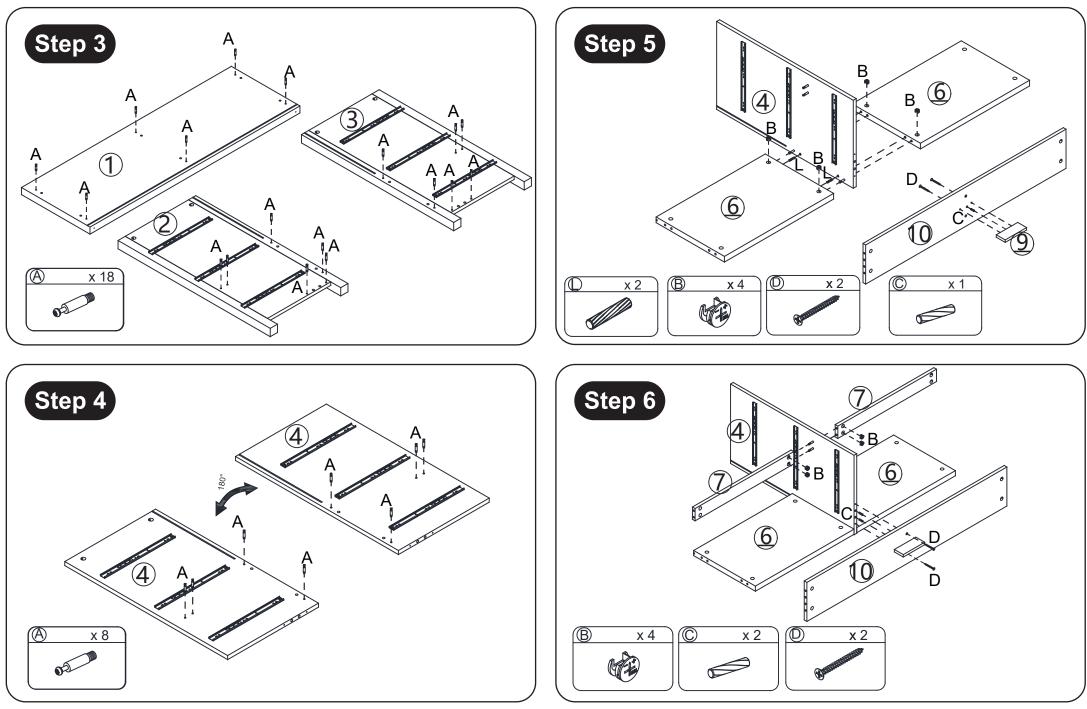
We will resolve your issue within 24 hours, guaranteed!

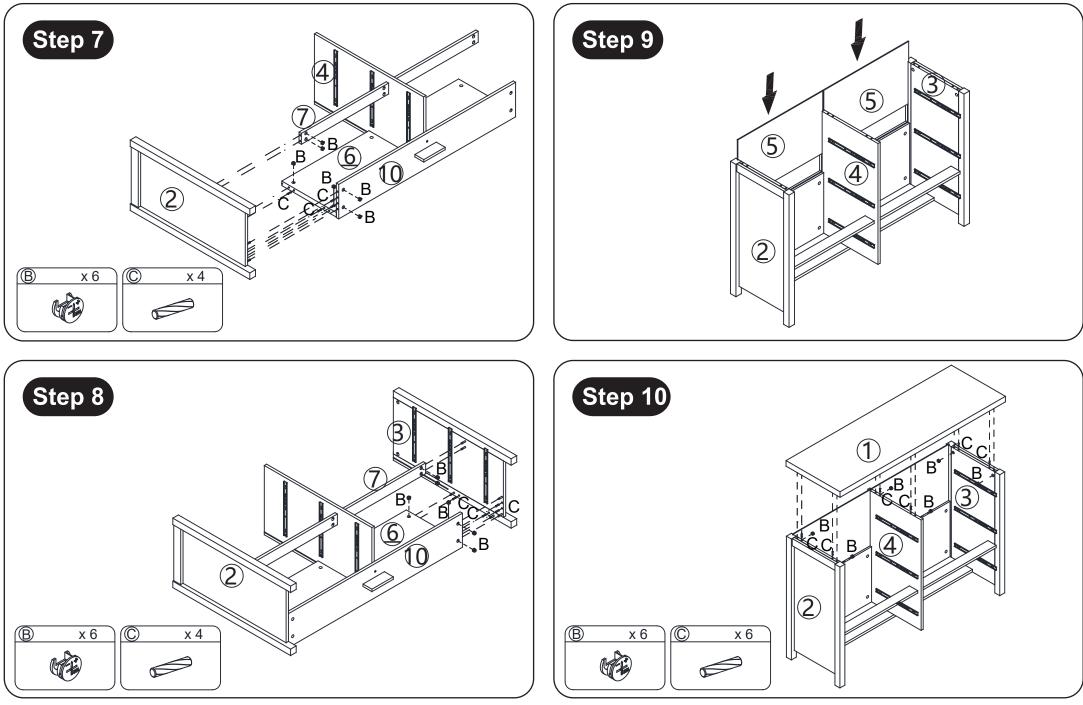


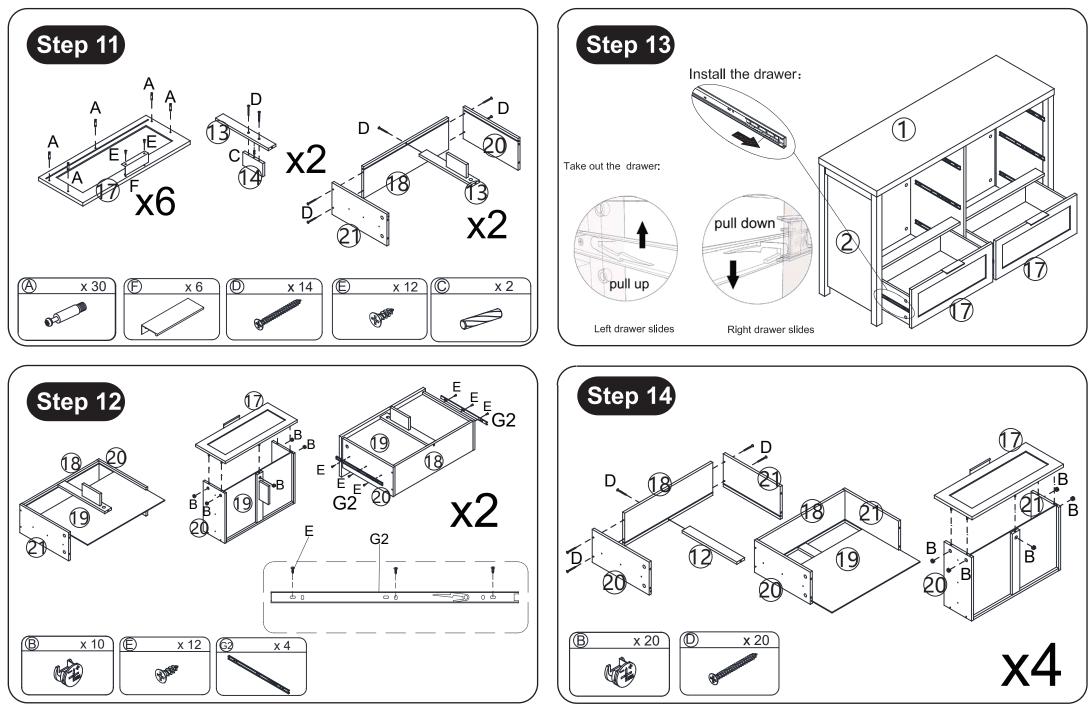
#### care@oakhamdesign.com

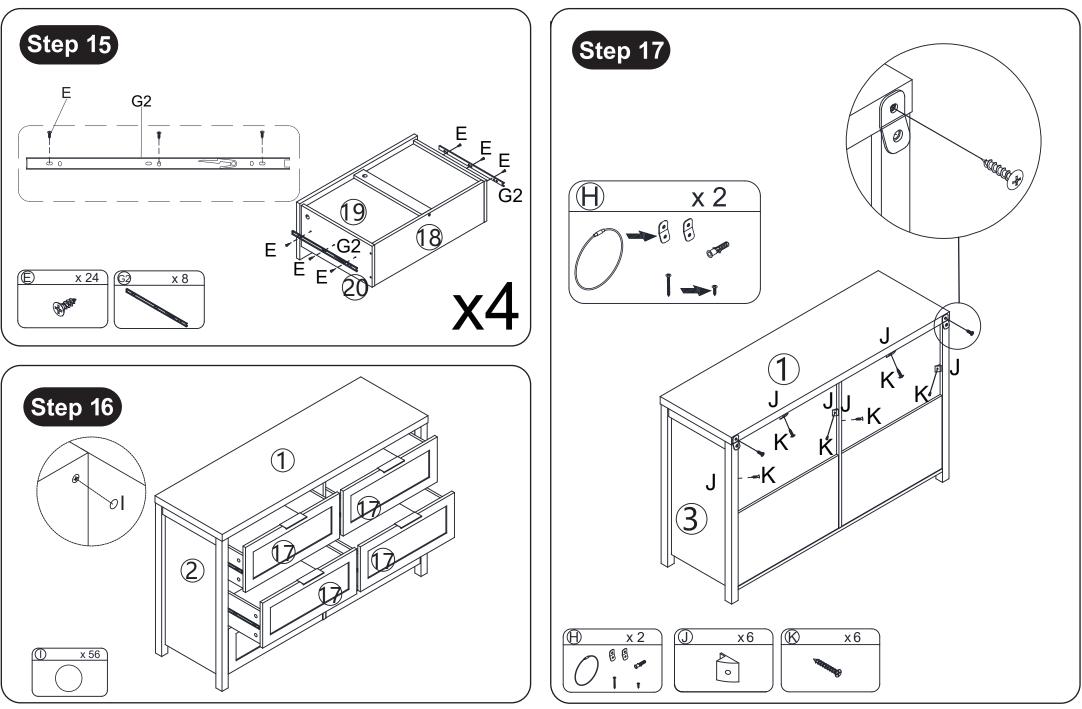


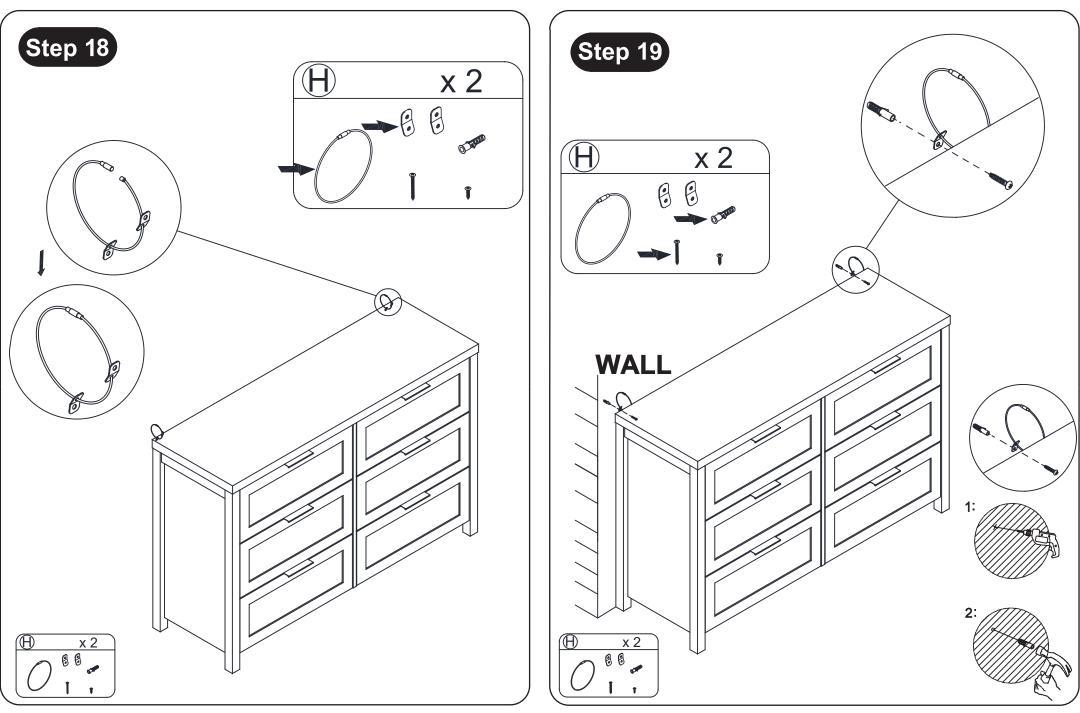




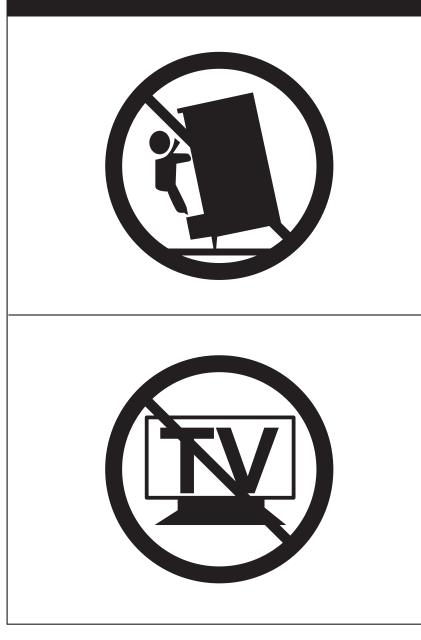








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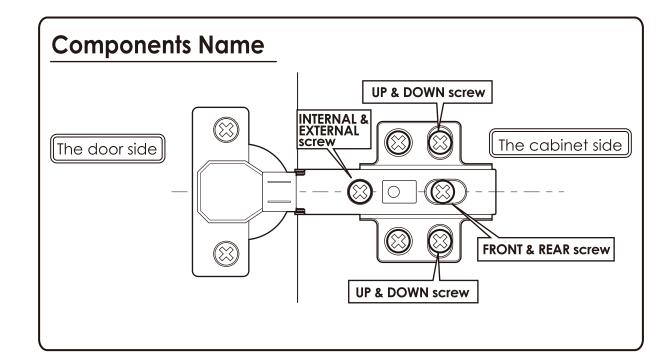
Children have died from furniture tipover. To reduce the risk of furniture tipover:

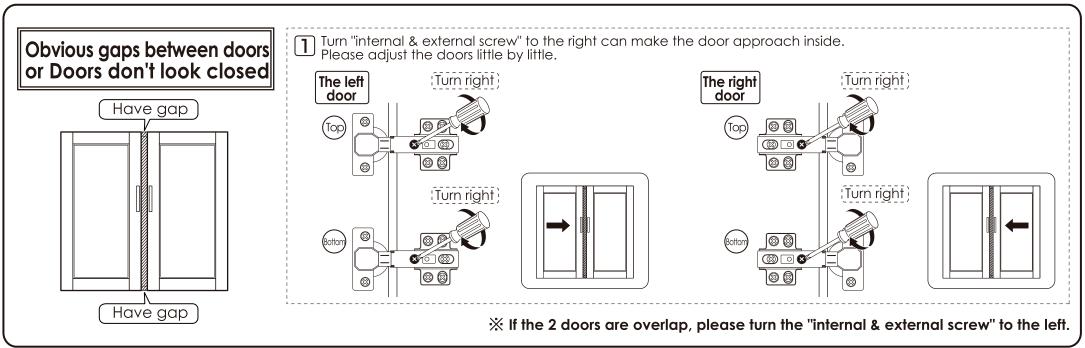
- ALWAYS install Anti-tip device provided.
- NEVER put a TV on this product.
- NEVER allow children to stand, climb or hang on drawers, doors, or shelves.
- NEVER open more than one drawer at a time.
- Place heaviest items in the lowest drawers.

This is a permanent label. Do not remove!

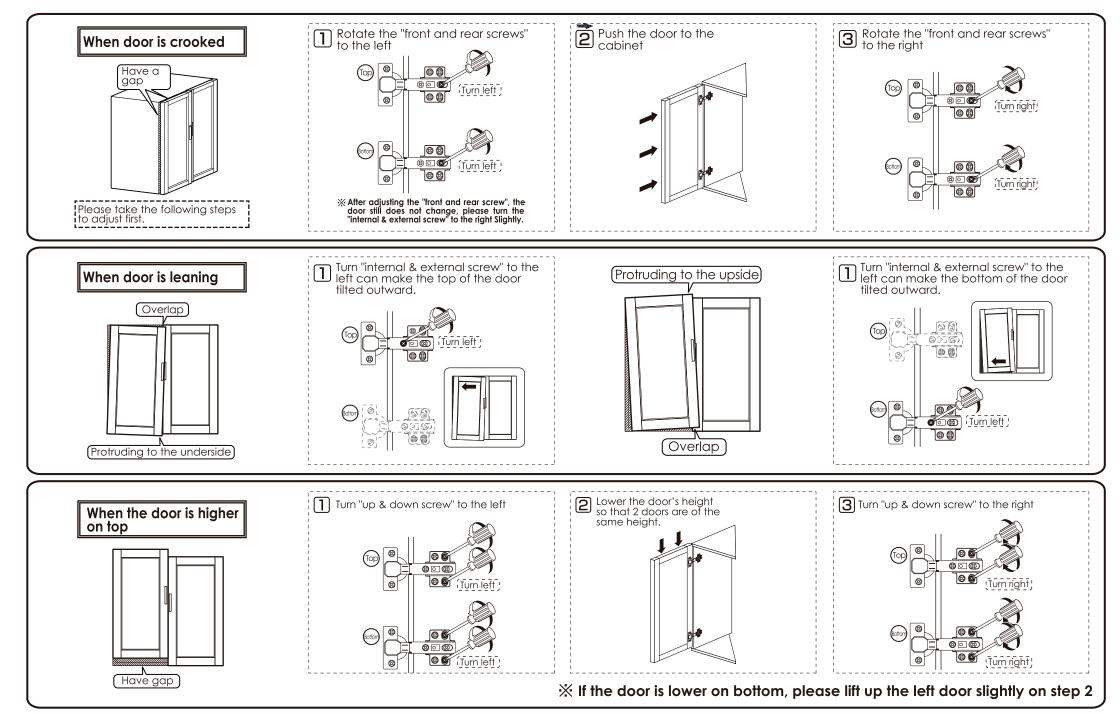
## Adjusting the door

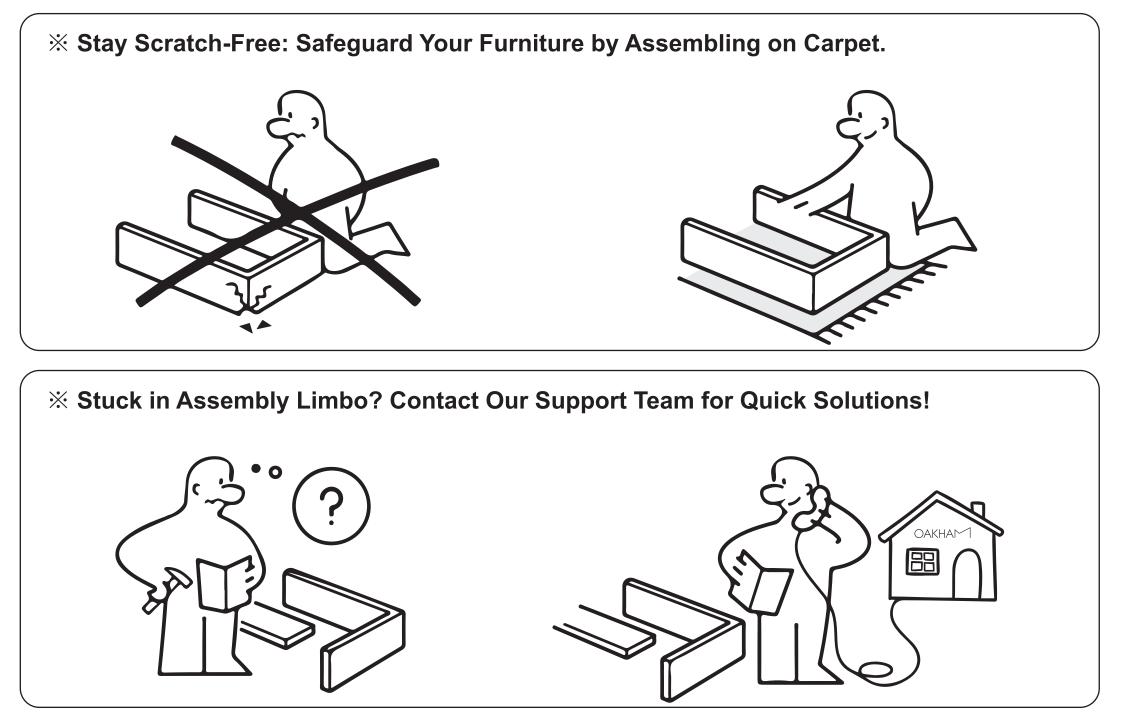
- Before adjusting the hinge, please check whether the cabinet is skewed.
- If the skew can not be repaired, please remove the anti-tipping device first, then adjust the cabinet to vertical position.
- Please adjust the hinge with the door open.
- Please operate it with more than 2 people, one person holds the door and the other one adjusts the screw.
- Have trouble adjusting the door? Please check out our video on adjusting the door via our website or contact care@oakhamdesign.com !





#### care@oakhamdesign.com





# THANK YOU!

### For purchasing from us

Despite our reinforced packaging, transit mishandling can sometimes occur. In the rare event that your product arrives damaged, we're here to assist you. **If your product is in perfect condition, you can disregard this message.** 

If you discover any damage upon receipt of your package, please contact our after-sales mailbox immediately at care@oakhamdesign.com.

Additionally, we kindly request your assistance in filing a claim against the shipping carrier for the mishandling of your package. Please help us by providing clear photos as follows:

- ☆ Complete Shipping Label (Express Delivery Waybill): Take a clear image of the entire shipping label affixed to the package with visible and legible text and barcodes.
- ☆ Exterior Packaging Damage: Capture a comprehensive photo showing the damaged exterior of the shipping package.
- $\bigstar$  Interior Item Damage: Provide images focusing on the damaged areas of product

Your cooperation is invaluable, and we assure you that we're committed to resolving this issue promptly. Your satisfaction remains our top priority.

Thank you for your understanding and assistance.

Best regards,

Oakham Customer Support Team

### care@oakhamdesign.com

Example:



