

4.1.1 QUALITY POLICY

Cleartherm Glass Sealed Units Ltd became a Limited Company in 1988 and is involved in the manufacture of insulating glass units and also toughened glass processors.

All product supplied within this scheme shall comply with both the customer requirements and those of the Kitemark scheme. The organizational goal of the company shall evolve as a direct result of information obtained from audits and reviews detailed within the standard.

The quality system detailed within this manual extends only to the manufacture of insulating glass under a BS EN ISO 9001:2015 quality system accepted by BSI and to the Kitemark requirements EN1279 2002. Also toughened glass to the Kitemark requirements BS EN 12150:2015. We as a company are also aware of all current and proposed building regulations, and are committed to manufacture units which meet these requirements to our customers. To meet current regulations we now have the ability to CE mark our units and have obtained a declaration of conformity, which can be accessed via the company website.

The staff of this company have been made aware of the specific requirements of these standards by issue of documentation relevant to their individual responsibilities within the quality system and the update of such as defined in section 4 of BS EN ISO 9001:2015.

Cleartherm Glass Sealed Units Ltd and its entire staff are committed to comply with requirements and to continually improve the effectiveness of the quality management system.

Top management shall establish, implement and maintain a quality policy that:

- a) is appropriate to the purpose and context of the organization and supports its strategic direction
- b) provides a framework for setting quality objectives
- c) includes a commitment to satisfy applicable requirements
- d) includes a commitment to continual improvement of the quality management system.

