

**RETURNS ADDRESS:**

F&L Co.  
Store First Unit GB015  
Ashroyd Business Park  
Ashroyds Way  
Barnsley  
S74 9SB



**RETURNS FORM**

*If you aren't satisfied with your order please fill out this form and include it in your package when you return it.  
In the case of returning your order please notify us at [orders@fandl.co](mailto:orders@fandl.co) so we can process your returns efficiently.*

**ORDER NO.**

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**EMAIL**

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**NAME**

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**TELEPHONE**

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*Please cross the box for return or exchange and supply a reason code*

PRODUCT NAME	SKU CODE	QTY	RETURN	EXCHANGE	REASON CODE

**RETURNS INFO**

- We offer a '30 days from date of purchase' returns/exchange policy.
- Items must be returned in the exact condition as received, including tags.
- Sale items are non refundable and are not eligible for exchange.
- Refunds will be issued within 1-3 business days after the package has arrived back with us and has been inspected.
- Items returned outside the 30 day period will not be accepted and will be sent back to you with an invoice for delivery charges.

*For more information and for a full list of terms & conditions please visit [www.fandl.co](http://www.fandl.co) or contact us at [orders@fandl.co](mailto:orders@fandl.co)*

*Thank you for your custom!*

**REASON CODES**

1. Doesn't suit me
2. Doesn't fit me properly
3. Looks different to image online
4. Poor quality/faulty
5. Incorrect item received
6. Incorrect item ordered
7. Other – Please state below

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