How to factory reset the Marquis IP cameras with search tool?
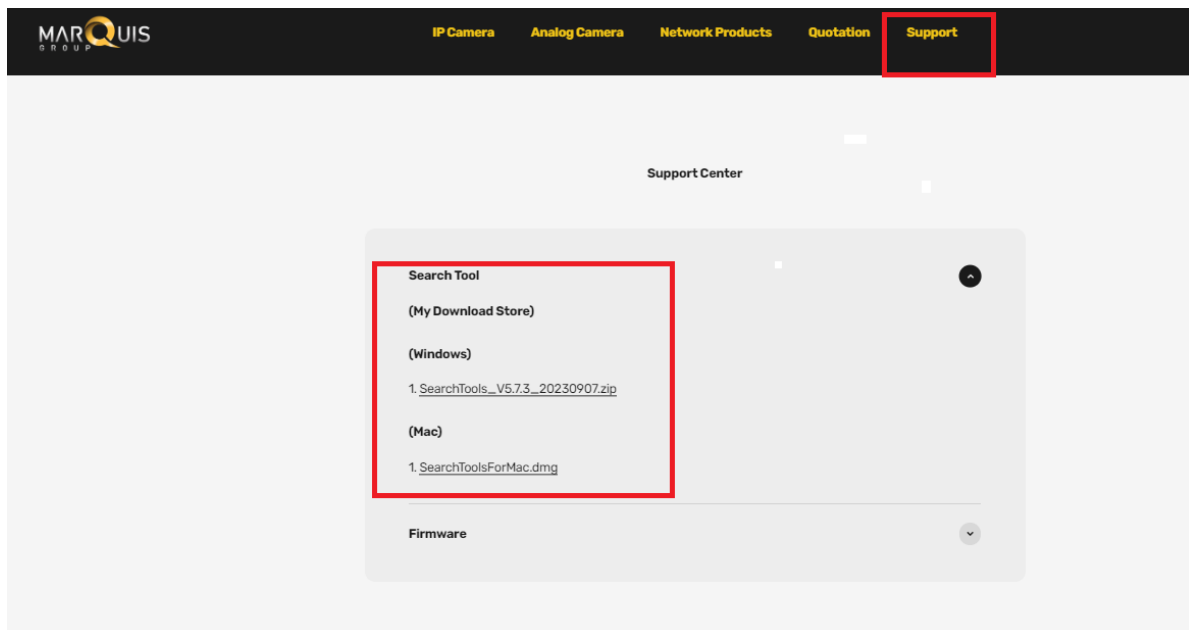
Step 1

Connect the Marquis IP Camera to a PoE Switch that support 802.3 at/af (the most common PoE switch on the market).

Step 2

Download the IP Search Tool on from the Marquis Store (https://marquis-store.com/pages/support)

Select Search Tool for Windows or Mac depends on your PC devices.
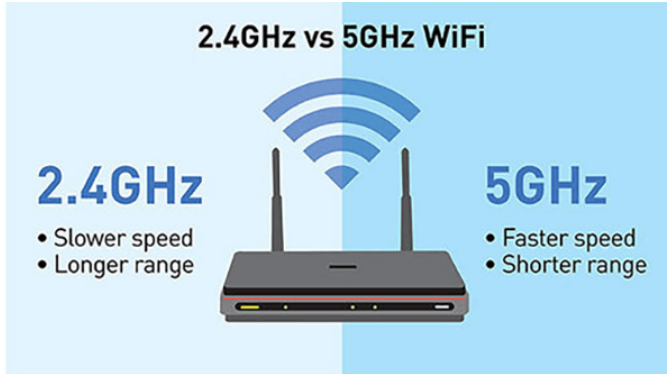
Step 3

Open the Search Tool and click "Start Search"

Now, you should be able to see the IP address of the camera.

<mark>If not, make sure your PC is on the same network as your IP camera. Sometimes, even when using the same Wi-Fi router, you might be connecting to a different network with your camera.</mark>

2.4GHz vs 5GHz WiFi

2.4GHz
• Slower speed
• Longer range

5GHz
• Faster speed
• Shorter range

IP camera search tools V5.1.5_20200914 — □ ✕

☐ All   Start Search   Export to Excel   admin   123456   ☐ QR Automatic printing   Total:1 Seleted:0

IP Address	HTTP ...	Model	Title Name	Preview	Firmware Version	Status	All subr ...
☐ 192.168.1.17	80	YML12_STARIRCN	Camera		YML12_STARIRCN_AF_V1-A_Y_EN-RTMP-H5_L V3....	Login success	close

Batch Reset   Batch Reboot   IP Batch Setting   50HZ/60HZ   Batch Set Language   Batch Sync Time   Batch Set Password

Upgrade Firmware   C:\Users\jerry\Desktop\firmware_MC500L5_V0_AF-RTMP-H5_V3.0.2.3_Y_EN_YM50.bin   Browse...

Step 4

Check the IP camera IP address, then click Batch reset.

Wait for a minute until status show "Login Success"