# How to factory reset the Marquis IP cameras with search tool?

## Step 1

Connect the Marquis IP Camera to a PoE Switch that support 802.3 at/af (the most common PoE switch on the market).

### Step 2

Download the IP Search Tool on from the Marquis Store (<u>https://marquis-store.com/pages/support</u>)

Select Search Tool for Windows or Mac depends on your PC devices.

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			Support Center			
	Search Tool (My Download Sto (Windows) 1. <u>SearchTools_V5.</u> (Mac) 1. <u>SearchToolsForm</u>	<b>7.3_20230907.zip</b> lac.dmg			0	
	Firmware				۲	

## Step 3

Open the Search Tool and click "Start Search"

Now, you should be able to see the IP address of the camera.

If not, make sure your PC is on the same network as your IP camera. Sometimes, even when using the same Wi-Fi router, you might be connecting to a different network with your camera.



#### 💐 IP camera search tools V5.1.5\_20200914

□ A11	Start Sea	arch Export to Ex	cel admin	123456	QR Automatic printing		Total:1 Seleted:0
IP Address	HTTP	Model	Title Name	Preview	Firmware Version	Status	All subr
192. 168. 1. 17	80	VML12_STARIRCN	Camera		YML12_STARIRCN_AF_V1=A_Y_EN=RTMP=H5_L_V3	Login success	close
Batch Reset	Batch R	eboot IP Batch S	Setting 50HZ	./60HZ	Batch Set Language Batch Sync Time Batch S	Set Password	
	_						
Upgrade Firmware	C:\Vsers\j	erry\Desktop\firmwa	re_MC500L5_V0_AF-:	RTMP-H5_V3.	0.2.3_Y_EN_YM50.bin Br	owse	

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# Step 4

# Check the IP camera IP address, then click Batch reset.

11	Start Sea	rch Export to E	xcel admin	123456	QR Automatic printing		Total:1 Seleted
TP Address	нттр 80	Model YML12_STARIRCN	Title Name Camera	Preview	Firmware Version MML12_STARIECN_AF_V1-A_Y_EN-RTMP-H5_L V3	Status Login success	All sub close
				Please	onfirm		
				Are y	u sure to restore the factory settings?		
					Yes No		
atch Reset	Batch R	aboot IP Batch	Setting 5	DHZ/60HZ	atch Set Language Batch Sync Time Batch S	Set Password	

# Wait for a minute until status show "Login Success"