

# How to Retoure



1. Enter the items you wish to return in the returns form. Please fill in all fields so that we can process your return as quickly as possible and there are no misunderstandings. The customer bears the costs for the return shipment.
2. Place the items with this return-form in the parcel and pack it carefully.
3. Please send your parcel to:  
Elevate Ease  
Heinrichstraße 16b  
64653 Lorsch  
Germany
4. We will process your return as quickly as possible. As soon as we receive your return, we will check it. If everything is in order, you will receive your money back within 1-3 working days via the payment method you selected when ordering.
5. When you return the parcel, please keep the tracking number.

Your Order			
Name		Date of Order	
First Name		Ordernumber	

Quantity	Productnumber	Productname	Reason (Code)

## Reason for Return

1. Item too small
2. Item too large
3. Does not meet my expectations
4. Wrong item received
5. Differs from product image
6. I don't like it
7. Received too late
8. Damaged package
9. Defective item
10. Design/cut doesn't appeal to me