CELLAR SELECT MEMBERSHIP

Sirromet Wines Pty Ltd

Terms and Conditions for Club Sirromet Cellar Select Membership

As terms and conditions may change, we advise you to check our website for regular updates.

Club Sirromet membership applies to Australian residents only.

You must be over 18 years of age to join Club Sirromet. If purchasing wine as a gift, you must be over 18 years of age.

Our commitment to you

We guarantee you that the Club Sirromet membership represents great value and exceptional benefits. As a member of Queensland's premier wine club, we invite you to share our passion for wine and increase your appreciation through interactive events, regular news articles to enhance your wine wisdom, and exclusive wine offers. Your ongoing feedback and loyalty are highly valued as we appreciate any opportunity to further enhance our VIP services and offer the very best wine club experience. If at any time you wish to contact us, our friendly Club Sirromet Coordinator is dedicated to ensuring you receive maximum benefit from your membership.

Membership Fee & Payment Options

Quarterly

\$220 per quarter. Payment is taken from your nominated credit card, debit card or bank account in the second last week of the month prior to each release, until you advise Sirromet Pty Ltd to cancel your membership.

Monthly

\$76.95 per month. Payment is taken from your nominated credit card, debit card or bank account in the middle of each month, until you advise Sirromet Pty Ltd to cancel your membership.

• Yearly upfront payment

\$880 per year. Includes four (4) twelve (12) bottle cases of wine delivered quarterly. Payment is taken from your nominated credit card, debit card or bank account upon joining and then yearly, until you advise Sirromet Pty Ltd to cancel your membership.

NOTE: If you are wanting to cancel your membership, you must provide in written form 30 days' notice of cancellation.

All prices are quoted in Australian dollars. We accept Visa, MasterCard, Bankcard, American Express, and Diners Club, cheque, money order or cash. If paying by cheque, please allow five (5) working days for clearance. If paying by cash, please come and visit us at Cellar Door. All customer records and account details will be kept private and confidential to be disclosed only at the request of the customer or financial institution in connection with a claim made to an alleged or wrongful debit.

Membership Entitlements

Quarterly wine delivery

Club Sirromet Cellar Select members receive a quarterly delivery of wine of their choice. Each season your online account will be uploaded with a unique coupon that entitles you to select up to twelve (12) bottles of your choic within our full range, up to the value of \$432 and delivered free to your door.

Wine Selection

YOU have the flexibility to carefully select the wine online on a quarterly basis for you to enjoy a variety of styles. Members can select their wine case preference based on what they like to drink.

• Cellar Select coupon terms and conditions

Credit is uploaded into members Sirromet online account. Coupon must be redeemed in one transaction. 20% Gold discount does not apply to Cellar Select coupon. This coupon is not valid on sale items, membership events or gift cards / gift vouchers. When you spend over \$432, you can pay the difference. When you spend under \$432, your forfeit any difference. This coupon is valid for three (3) months from the day it is uploaded to your Sirromet account. Maximum twelve (12) bottles of wine.

You may change your quarterly wine preference by contacting the Club Sirromet Coordinator 14 days prior to despatch of each quarterly delivery. Detailed tasting notes will accompany each shipment to further inform members of the varietal style and wine characteristics. Club members enjoy the privilege of accessing private label and limited collection wines, and always receive first opportunity to sample new vintage releases.

Your wine club membership is designed to expose you to a diverse varietal selection and expand the boundaries of your palate with a focus on quality, so we encourage you to discover all the wines we choose each season. However, if you find a wine within your quarterly shipment that you do not wish to try, then you may return it (unopened) to our Cellar Door and swap for another wine of equal or lesser value within two (2) weeks of receiving the delivery.

Delivery Schedule

Deliveries are customised by you – as a Club Sirromet member, you decide when your wines arrive, four (4) times per year.

Delivery

Wine deliveries will occur during Monday to Friday between 9.00am and 5.00pm. It is important to advise us any delivery instructions to ensure your shipment is left in a safe place. If no specific delivery instructions are advised, and in the event that no one is present at the time of delivery, Sirromet's Nominated Freight Carrier will leave a notice in your mailbox, prompting you to contact them to re-arrange delivery. Sirromet Wines takes no responsibility for loss or theft of goods once received.

Breakages

If a shipment you receive is damaged in any way, please notify the Club Sirromet Coordinator on +61 7 3516 4425 as soon as possible (within 7 days of receiving the wine). We will arrange for a prompt replacement of the damaged case/bottle.

Discount

Club Sirromet Cellar Select membership entitles the card holder to a 10% discount when dining à la carte at the Tuscan Terrace Restaurant. This discount is not valid for functions or group bookings of over 10 people, for any set menu occasion, special event, room hire or when dining in a function room. All members may be offered a special discounted price for events which are held at Sirromet, including Winemaker's Dinners, Christmas Day, Melbourne Cup, festivals etc. Members receive a 15% discount for any purchases at Sirromet's Cellar Door and a 20% discount or for any mail, phone, email, or internet wine orders. Discount is only valid on presentation of membership card, or by quoting membership number or name with accompanying identification. If a member opts to put the quarterly case on hold, the membership discounts will be temporarily de-activated. Please note all discounts above cannot be used in conjunction with already discounted offers and promotions.

Free wine tastings at Cellar Door

Members are entitled to enjoy a free wine tasting at Sirromet's Cellar Door for them and a guest each time they visit the winery on presentation of membership card (maximum two (2) people and only one (1) wine tasting per day). Experience up to six (6) wines with our trained staff, valued at \$10 per person.

Lost or stolen membership cards

Please contact us immediately if your membership card is lost or stolen. Please email members@sirromet.com or call +61 7 3516 4425.

Change of contact or payment details

To ensure you maximise your membership and receive all communication including offers, invitations, and newsletters, please notify us of any changes to your personal details, including valid contact and credit card

information. Please note that some offers may only be sent via email, so please ensure your email address is registered with us.

Enjoy Sirromet Responsibly

Our team is committed to ensuring you enjoy our product in a responsible manner and are trained in the Responsible Service of Alcohol.

Your Privacy

Sirromet Wines respects the privacy of all people and will handle all personal information in accordance with the Sirromet Wines Privacy Policy. For a copy of the Sirromet Wines Privacy Policy, please contact Sirromet Wines or refer to www.sirromet.com.

100% Satisfaction Guarantee

We take pride in our service and our members are our very first priority. If you are dissatisfied with a product or service in any way, please contact the Club Sirromet Coordinator on +61 7 3516 4425.

GOLD MEMBERSHIP

Sirromet Wines Pty Ltd

Terms and Conditions for Club Sirromet Gold Membership

As terms and conditions may change, we advise you to check our website for regular updates.

Club Sirromet membership applies to Australian residents only.

You must be over 18 years of age to join Club Sirromet. If purchasing wine as a gift, you must be over 18 years of age.

Our commitment to you

We guarantee you that the Club Sirromet membership represents great value and exceptional benefits. As a member of Queensland's premier wine club, we invite you to share our passion for wine and increase your appreciation through interactive events, regular news articles to enhance your wine wisdom, and exclusive wine offers. Your ongoing feedback and loyalty are highly valued as we appreciate any opportunity to further enhance our VIP services and offer the very best wine club experience. If at any time you wish to contact us, our friendly Club Sirromet Coordinator is dedicated to ensuring you receive maximum benefit from your membership.

Membership Fee & Payment Options

Quarterly

\$180 per quarter. Payment is taken from your nominated credit card, debit card or bank account in the second last week of the month prior to each release, until you advise Sirromet Pty Ltd to cancel your membership.

Monthly

\$63.95 per month. Payment is taken from your nominated credit card, debit card or bank account in the middle of each month, until you advise Sirromet Pty Ltd to cancel your membership.

• Yearly upfront payment

\$720 per year (representing an annual saving of \$50). Includes four (4) twelve (12) bottle cases of wine delivered quarterly. Payment is taken from your nominated credit card, debit card or bank account upon joining and then yearly, until you advise Sirromet Pty Ltd to cancel your membership.

NOTE: If you are wanting to cancel your membership, you must provide in written form 30 days' notice of cancellation.

All prices are quoted in Australian dollars. We accept Visa, MasterCard, Bankcard, American Express, and Diners Club, cheque, money order or cash. If paying by cheque, please allow five (5) working days for clearance. If paying by cash, please come and visit us at Cellar Door. All customer records and account details will be kept private and confidential to be disclosed only at the request of the customer or financial institution in connection with a claim made to an alleged or wrongful debit.

Membership Entitlements

Quarterly wine delivery

Club Sirromet Gold members receive a quarterly delivery of wine with a choice of either a red, white or mixed dozen (12 bottle) case for \$180 per quarter or \$191.85 if a monthly paying member. We guarantee each case will represent over \$300 in retail value.

Wine Selection

The Head Winemaker carefully pre-selects the wine on a quarterly basis for you to enjoy a variety of styles. Members can select their wine case preference as either:

- Mixed case (a varying selection of red, white, rosé, sparkling or fortified wines)
- Red case (a varying selection of rosé, red, red sparkling, or red fortified wines)
- White case (a varying selection of rosé, white, white sparkling, or white fortified wines)

You may change your quarterly wine preference by contacting the Club Sirromet Coordinator 14 days prior to despatch of each quarterly delivery. Detailed tasting notes will accompany each shipment to further inform

members of the varietal style and wine characteristics. Club members enjoy the privilege of accessing private label and limited collection wines, and always receive first opportunity to sample new vintage releases.

Your wine club membership is designed to expose you to a diverse varietal selection and expand the boundaries of your palate with a focus on quality, so we encourage you to discover all the wines we choose each season. However, if you find a wine within your quarterly shipment that you do not wish to try, then you may return it (unopened) to our Cellar Door and swap for another wine of equal or lesser value within two (2) weeks of receiving the delivery.

Delivery Schedule

Deliveries occur on a seasonal basis four (4) times per year as follows:

- Autumn → delivered within first week of March
- Winter → delivered within first week of June
- Spring → delivered within first week of September
- Summer → delivered within first week of December

Delivery

Wine deliveries will occur during Monday to Friday between 9.00am and 5.00pm. It is important to advise us any delivery instructions to ensure your shipment is left in a safe place. If no specific delivery instructions are advised, and in the event that no one is present at the time of delivery, Sirromet's Nominated Freight Carrier will leave a notice in your mailbox, prompting you to contact them to re-arrange delivery. Sirromet Wines takes no responsibility for loss or theft of goods once received.

Breakages

If a shipment you receive is damaged in any way, please notify the Club Sirromet Coordinator on +61 7 3516 4425 as soon as possible (within 7 days of receiving the wine). We will arrange for a prompt replacement of the damaged case/bottle.

Discount

Club Sirromet Gold membership entitles the card holder to a 10% discount when dining à la carte at the Tuscan Terrace Restaurant. This discount is not valid for functions or group bookings of over 10 people, for any set menu occasion, special event, room hire or when dining in a function room. All members may be offered a special discounted price for events which are held at Sirromet, including Winemaker's Dinners, Christmas Day, Melbourne Cup, festivals etc. Members receive a 15% discount for any purchases at Sirromet's Cellar Door and a 20% discount or for any mail, phone, email or internet wine orders. Discount is only valid on presentation of membership card, or by quoting membership number or name with accompanying identification. If a member opts to put the quarterly case on hold, the membership discounts will be temporarily de-activated. Please note all discounts above cannot be used in conjunction with already discounted offers and promotions.

Free wine tastings at Cellar Door

Members are entitled to enjoy a free wine tasting at Sirromet's Cellar Door for them and a guest each time they visit the winery on presentation of membership card (maximum two (2) people and only one (1) wine tasting per day). Experience up to six (6) wines with our trained staff, valued at \$10 per person.

Lost or stolen membership cards

Please contact us immediately if your membership card is lost or stolen. Please email members@sirromet.com or call +61 7 3516 4425.

Change of contact or payment details

To ensure you maximise your membership and receive all communication including offers, invitations, and newsletters, please notify us of any changes to your personal details, including valid contact and credit card information. Please note that some offers may only be sent via email, so please ensure your email address is registered with us.

Enjoy Sirromet Responsibly

Our team is committed to ensuring you enjoy our product in a responsible manner and are trained in the Responsible Service of Alcohol.

Your Privacy

Sirromet Wines respects the privacy of all people and will handle all personal information in accordance with the Sirromet Wines Privacy Policy. For a copy of the Sirromet Wines Privacy Policy, please contact Sirromet Wines or refer to www.sirromet.com.

100% Satisfaction Guarantee

We take pride in our service and our members are our very first priority. If you are dissatisfied with a product or service in any way, please contact the Club Sirromet Coordinator on +61 7 3516 4425.

SILVER MEMBERSHIP

Sirromet Wines Pty Ltd Terms and Conditions for Club Sirromet Silver Membership

As terms and conditions may change, we advise you to check our website for regular updates. Club Sirromet membership applies to Australian residents only.

You must be over 18 years of age to join Club Sirromet. If purchasing wine as a gift, you must be over 18 years of age.

Our commitment to you

We guarantee you that the Club Sirromet membership represents great value and exceptional benefits. As a member of Queensland's premier wine club, we invite you to share our passion for wine and increase your appreciation through interactive events, regular news articles to enhance your wine wisdom, and exclusive wine offers. Your ongoing feedback and loyalty are highly valued as we appreciate any opportunity to further enhance our VIP services and offer the very best wine club experience. If at any time you wish to contact us, our friendly Club Sirromet Coordinator is dedicated to ensuring you receive maximum benefit from your membership.

Membership Fee & Payment Options

Quarterly

\$99 per quarter. Payment is taken from your nominated credit card, debit card or bank account in the second last week of the month prior to each release, until you advise Sirromet Pty Ltd to cancel your membership.

Yearly upfront payment

\$375 per year. Includes four (4) six (6) bottle cases of wine delivered quarterly. Payment is taken from your nominated credit card, debit card or bank account upon joining and then yearly, until you advise Sirromet Pty Ltd to cancel your membership.

NOTE: If you are wanting to cancel your membership, you must provide in written form 30 days' notice of cancellation.

All prices are quoted in Australian dollars. We accept Visa, MasterCard, Bankcard, American Express, and Diners Club, cheque, money order or cash. If paying by cheque, please allow five (5) working days for clearance. If paying by cash, please come and visit us at Cellar Door. All customer records and account details will be kept private and confidential to be disclosed only at the request of the customer or financial institution in connection with a claim made to an alleged or wrongful debit.

Membership Entitlements

• Quarterly wine delivery

Club Sirromet Silver members receive a quarterly delivery of wine with a choice of either a red, white or mixed assortment (6 bottles) for \$99 per quarter. We guarantee each case will represent over \$160 in retail value.

• Wine Selection

The Head Winemaker carefully pre-selects the wine on a quarterly basis for you to enjoy a variety of styles. Members can select their wine preference as either:

- Mixed carton (a varying selection of red, white, rosé, sparkling or fortified wines)
- Red carton (a varying selection of rosé, red, red sparkling, or red fortified wines
- White carton (a varying selection of rosé, white, white sparkling, or white fortified wines)

You may change your quarterly wine preference by contacting the Club Sirromet Coordinator 14 days prior to despatch of each quarterly delivery. Detailed tasting notes will accompany each shipment to further inform members of the varietal style and wine characteristics. Club members enjoy the privilege of accessing private label and limited collection wines, and always receive first opportunity to sample new vintage releases.

Your wine club membership is designed to expose you to a diverse varietal selection and expand the boundaries of your palate with a focus on quality, so we encourage you to discover all the wines we choose each season. However, if you find a wine within your quarterly shipment that you do not wish to try, then you may return it (unopened) to our Cellar Door and swap for another wine of equal or lesser value within two (2) weeks of receiving the delivery.

Delivery Schedule

Deliveries occur on a seasonal basis four (4) times per year as follows:

- Autumn → delivered within first week of March
- Winter → delivered within first week of June
- Spring → delivered within first week of September
- Summer → delivered within first week of December

Delivery

Wine deliveries will occur during Monday to Friday between 9.00am and 5.00pm. It is important to advise us any delivery instructions to ensure your shipment is left in a safe place. If no specific delivery instructions are advised, and in the event that no one is present at the time of delivery, Sirromet's Nominated Freight Carrier, prompting you to contact them to re-arrange delivery. Sirromet Wines takes no responsibility for loss or theft of goods once received.

Breakages

If a shipment you receive is damaged in any way, please notify the Club Sirromet Coordinator +61 7 3516 4425 as soon as possible (within 7 days of receiving the wine). We will arrange for a prompt replacement of the damaged case/bottle.

Discount

Club Sirromet Silver membership entitles the card holder to a 10% discount for any purchases at Sirromet's Cellar Door and a 15% discount for any mail, phone, fax, email or internet wine orders. All members may be offered a special discounted price for events which are held at Sirromet, including Winemaker's Dinners, Christmas Day, Melbourne Cup, festivals etc. Discount is only valid on presentation of membership card, or by quoting membership number or name with accompanying identification. If a member opts to put the quarterly carton on hold, the membership discounts will be temporarily de-activated. Please note all discounts above cannot be used in conjunction with already discounted offers and promotions.

Free wine tastings at Cellar Door

Members are entitled to enjoy a free wine tasting at Sirromet's Cellar Door for them and a guest each time they visit the winery on presentation of membership card (maximum two (2) people and only one (1) wine tasting per day). Experience up to six (6) wines with our trained staff, valued at \$10 per person.

Lost or stolen membership cards

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Change of contact or payment details

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