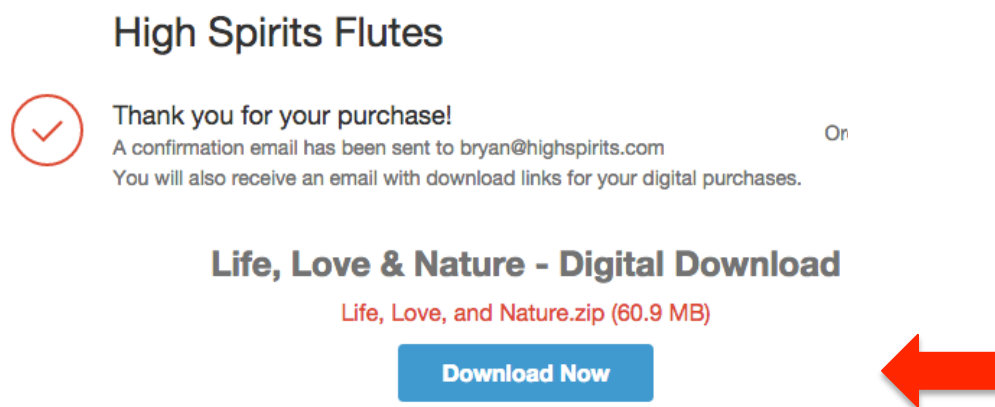


Instructions for Downloading Music & Song Files from High Spirits Flutes' Website

Instructions for All Customers

1. Click "Add to Cart" from the product page and proceed through checkout as you would with any other product.
2. After your payment information has been entered and confirmed, you will see the following page:



3. If you purchased a full digital album – ‘All Tracks’ for \$7.00 – the file saved onto your computer when you click the blue box labeled “Download Now” (shown above) will be a compressed folder with a .zip extension.

To access and listen to your audio files on a Mac:

- a. Navigate to the folder where your downloaded .zip file was saved. By default, this is usually **Home > Downloads**. If you are unable to locate the file in your Downloads folder, check your browser preferences to find out where files you download from the Internet are saved by default.

- b. Before you can listen to your audio files or add them to your media player (e.g. iTunes), you must first “extract” the files. If you double-click on the compressed .zip folder, the Archive Utility application should automatically launch and begin extracting your files. By default, Archive Utility saves your files in an uncompressed folder with the same name and location (e.g. **Home > Downloads**).
- c. If double-clicking on the .zip compressed folder does not automatically extract your files into an uncompressed folder, right-click the .zip folder and select **Open With > Archive Utility**. Once you have extracted your files from the compressed folder, either by double-clicking or right-clicking the .zip folder, you should be able to open the uncompressed folder to access the individual audio files. Double-clicking on an audio file will launch it in your default media player (e.g. iTunes).

To access and listen to your audio files on a PC:

- a. Navigate to the folder where your downloaded .zip file was saved. By default, this is usually **User > Downloads**. If you are unable to locate the file in your Downloads folder, check your browser preferences to find out where files you download from the Internet are saved by default.
- b. Before you can listen to your audio files or add them to your media player (e.g. iTunes), you must first “extract” the files. Double-click on the compressed .zip folder to open it. To save the files in their uncompressed format (as .mp3s), drag and drop one or more files into a new location (e.g. **Desktop**).
- c. If double-clicking on the .zip compressed folder does not automatically open the folder and allow you to access your files, right-click the .zip folder and select **Extract All**. Follow the on-screen instructions to select a new location where your audio files will be saved (by default, Windows will save them to the same directory, e.g. **User > Downloads**). Once you have extracted your files from the compressed folder, either by double-clicking or right-clicking the .zip folder, you should be able to open the uncompressed folder to access the individual audio files. Double-clicking on an audio file will launch it in your default media player (e.g. Windows Media Player).

4. If you purchased a single audio track – one song for \$0.89 – the file saved to your computer will be a standard .mp3 digital audio file. Navigate to your Internet browser's default download folder (as described above) and double-click the .mp3 file to open it in your default media player (e.g. iTunes, Windows Media Player).

5. If you purchased a digital song or song book, the file saved to your computer will be a standard .pdf document. Navigate to your Internet browser's default download folder (as described above) and double-click the .pdf file to open it in Adobe Reader. If you do not have Adobe Reader on your computer, you can download it for free [here](#). Adobe Reader must be installed in order for you to open and view your .pdf document.