

Return Policy and Furniture Warranty

Fernweh Woodworking, LLC
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Because Fernweh Woodworking offers furniture on a made-to-order basis, we do not accept returns.

This Limited Warranty applies to furniture purchased from Fernweh Woodworking or one of our showroom partners or online sales platforms, and covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, Fernweh Woodworking will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance. Fernweh Woodworking will either repair furniture at no charge, using new or refurbished replacement parts. The Warranty Period for furniture purchased from Fernweh Woodworking is 5 years from the date of purchase.

This Limited Warranty does not cover any problem that is caused by: conditions, malfunctions or damage not resulting from defects in material or workmanship. To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.