

Barista and Roastery Assistant

At The Milk Shed we're serious about sourcing, roasting and delivering consistently great quality, tasty coffees. As we continue to grow, we are seeking a dedicated and passionate individual to join our team as a Barista and Roastery Assistant. This position requires exceptional coffee skills as well as the ability to assist with the production and dispatch of our coffee to our sister company The Flour

Your main areas of focus will be:

Coffee preparation

- Assisting with the management of the espresso bar - including set up and break down of the shop.
- Prepare and serve a variety of coffee beverages, ensuring quality and consistency.
- Master the art of espresso extraction, milk frothing, and brewing techniques.
- Demonstrate a strong understanding of different coffee beans and brewing methods.

Customer service

- Provide exceptional customer service by engaging with customers, taking orders, and delivering an enjoyable experience.
- Educate customers about our coffee offerings, brewing methods, and flavour profiles.

Maintaining cleanliness

- Keep the coffee bar and workstations clean and organised.
- Adhere to hygiene and safety standards, ensuring a clean and sanitary workspace.

Dispatch

- Managing deliveries - receiving and shipping through postal and our in-house Flour Pot delivery drivers.
- Packing online orders and subscriptions, fulfilling using Royal Mail and DPD online postage system.
- Assisting with the customer email inbox. Responding to queries and creating new orders.
- Packing Flour Pot and wholesale orders.

Quality control

- Participate in regular cuppings and espresso QC to ensure the quality of coffee meets our standards.
- Provide feedback on flavour profiles and assist in maintaining quality control measures.

Team collaboration

- Work collaboratively with all Milk Shed and Flour Pot team members to create a positive and productive work environment.
- Communicate effectively with colleagues and contribute to a cohesive and supportive team.

Experience and qualifications required:

- Previous experience as a barista is a must.
- Passion for coffee and a desire to continually learn and improve skills.
- Strong communication and interpersonal skills.
- Ability to work in a fast-paced environment and handle multiple tasks.
- Attention to detail and a commitment to maintaining high standards of cleanliness.
- Flexibility to work weekends and holidays.