

# THE LAUNCH

## GENERAL INFORMATION

Name:

Ordernumber:

Order date:

Reason return:

- 1 - Wrong item
- 2 - Too small
- 3 - Too big
- 4 - Wrong color
- 5 - Damaged
- 6 - Other

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## IMPORTANT INFORMATION

You have the right to return products within 14 days after receiving your order.

Please take care when trying on items, as all items must be unworn, unwashed and unused and repacked in its original packaging.

Shipments costs are for one's own account.

THE LAUNCH will release the money back into your account within 14 days of receiving your return.

To make sure your return is processed correctly follow these steps:

1. Complete the return form. Without this form your order cannot be processed.
2. Place the item(s) and the completed return form in the original shipping package.
3. Close the package securely.
4. Send the package to:

THE LAUNCH  
Tesselschadestraat 12  
1054 ET Amsterdam  
The Netherlands

Or drop by and deliver it yourself.