

Fleurenasci Sales Terms and Conditions

1. All consultations are by appointment only. There is a \$25.00 charge for missed appointments.
2. A non-refundable deposit of 50% or a maximum of \$150 deposit is required when your flowers are delivered or your order is placed. The balance is due when the keepsake is completed. Any checks returned unpaid will be subject to a \$25 charge.
3. Your order serves as your consent to design your keepsake using the designer's judgment within your selection.
4. The quality, age and condition of your flowers will affect the quality of your preserved flowers. Flower color may change slightly.
5. If a keepsake is not ordered at the time of drop off, please contact us within 3 weeks to set up a consultation. Flowers are considered abandoned if keepsake selections and deposit are not made within 6 weeks from the event date.
6. Once your preservation is complete any changes or alterations requested by you may create additional charges for labor, materials, and shipping. Any unused flowers are not returned.
7. All flowers accepted and preserved by Fleurenasci become our property until all charges associated with preservation and keepsake design are paid in full.
8. You will be notified once your keepsake is complete. Your keepsake must be shipped or picked up within 2 weeks of completion date unless prior agreement has been reached. After fourteen days a \$25 per month storage fee will apply.
9. All finished keepsakes must be picked up no later than 12 weeks from completion date otherwise they will be considered abandoned and will be discarded or used as a display.
10. Non-local customers are required to pay in full before order is shipped.
11. Fleurenasci's liability is limited to 100% keepsake cost paid minus any shipping and handling.
12. If keepsake is damaged in shipping, you must notify Fleurenasci within twenty-four hours.
13. All sales are final. No returns or refunds are provided for any reason.
14. Unless otherwise stated, recipient gives permission to include their display in the photo gallery and to be used for marketing purposes.

I have read and understand all the terms and conditions of this contract, and by submitting my order either on line or through the mail, I have the authority to give Fleurenasci permission to disassemble the flowers and create a keepsake. If I am contracting on behalf of the client, I will provide a copy of these terms and deliver them to the client.

Name

Signature

Date