

WRONGSHOP

RETURNS FORM

Please attach this form with your return

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|------------------|--|
| Customer Name | |
| Email Address | |
| Contact number | |
| Customer Address | |
| Order Number | |

| Product | Description | Quantity | Total Price | Return Code* |
|---------|-------------|----------|-------------|--------------|
| | | | | |

*Return Code Reasons:

1. Artwork doesn't suit me
2. Quality not as expected
3. Looks different to website
4. Didn't arrive in time
5. Incorrect item received
6. Item faulty
7. Arrived damaged

Returns Policy

We hope you're happy with your purchase from the Wrong Shop. If you decide it's not quite right for you, you can return most items to us within 30 days of purchase or receiving your order, whichever is later, providing they are in their original condition and packaging.

You will receive a confirmation email when we process your refund. We recommend waiting at least 10 days from the date you send it back to us before getting in touch.

Details of our full returns policy can be found at:
thewrongshop.co.uk/pages/returns

- Ensure you retain your proof of postage until we have confirmed your refund has been processed.
- Ensure you have filled out your order number and date on the form above to ensure that we can identify your order.
- Ensure your contact details are on the form so we can get in touch if we need to.
- Fill in the boxes regarding your item and reason code against your order.
- Ensure you enclose this form with your parcel, along with the original receipt.