

ID CARD PRINTERS AFTERCARE SUPPORT PACKAGES



PEACE OF MIND AFTER YOUR CARD PRINTER PURCHASE

We want you to feel confident with your new plastic card printer which is why every model purchased from us comes with our **Bronze** aftercare printer package as standard.

This gives you 30 days of free support to help you get up and running, should you need it.



UPGRADE FOR PROFESSIONAL, EXPERT SUPPORT THROUGHOUT THE YEAR

Prefer to know that you have access to expert support for longer?

We offer three packages, depending on the type of cover you're looking for.



ACCESS TO OUR COMPREHENSIVE LIBRARY OF VIDEOS AND INFORMATION

All packages give you access to a library of resources that contains solutions to common problems as well as tips and guides on how to get the most out of your card printer.



DISCOUNT ON BLANK CARDS, RIBBONS, CLEANING KIT AND SOFTWARE FOR THE DURATION OF YOUR PLAN

All packages include a discount on future purchases of card printer consumables, including blank cards, ribbons, cleaning kits and software. We'll give you a discount code that you can use on our website or you can order direct with us.

This makes the Silver package excellent value as you'll make your money back on savings throughout the year!

WHAT'S INCLUDED?

	Bronze	Silver	Gold
Email Support	30 days	365 days	365 days
Access to Online Support Library	✓	✓	✓
Discount off Printer Consumables (blank cards, ribbons, software & cleaning kits)	X	10% off	15% off
Telephone support across Printer & Software*	X	✓	Next day
Remote printer set-up assistance	X	X	✓
Remote access support for troubleshooting	X	X	✓
Zero labour costs if your printer needs repaired	X	X	✓
Loan printer free of charge if your printer needs to be returned for a repair	X	X	✓
	FREE	£45.00 p/a	£145.00 p/a

*Easybadge and CardPresso software only

Further Information?

For more information on our Printer Support packages, please contact us on sales@thecardnetwork.co.uk or call us on **01244 526009**.

Prices exclude VAT.



THE CARD NETWORK