

Solved

MYLASH
STORE

HOW TO FIX EVERY LASH GLUE PROBLEM

A COMPREHENSIVE TROUBLESHOOTING GUIDE
FOR LASH ADHESIVES

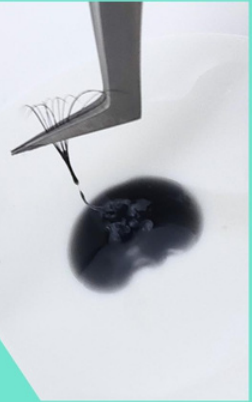


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ADHESIVE CURING TOO FAST

THE SYMPTOMS...

- THICK AND GOOEY
- GLUE DOT DRYING TOO FAST
- POOR ATTACHMENT



SYMPTOMS

- **Glue may appear thick and gooey**
- **Glue dot may dry faster than usual**
- **Poor attachment** (Glue is drying before you can actually place the extensions)

CAUSES & SOLUTIONS

- **Humidity is too high** - Ensure your room is within the proper range for the adhesive and adjust with a dehumidifier, or use an adhesive better suited to high humidity
- **Temperature is too high** - Ensure room is within proper range for adhesive and adjust
- **Glue Temperature** - Ensure glue is at room temperature before use
- **Airflow/Ventilation** - Ensure there isn't air blowing directly onto the adhesive from a window/fan etc
- **Technique** - Use an adhesive with a slower drying time
- **Primer** - Switch to an alcohol free primer or bonder
- **Glue Dot Placement** - Try switching out your jade stone or glue ring etc to a different product
- **Glue dot not changed frequently** - Try dispensing a fresh glue dot more often (at least every 15 minutes)

ADHESIVE CURING TOO SLOW

THE SYMPTOMS...

- RUNNY
- TAKING TOO LONG TO DRY
- EXTENSIONS SLIDE OR LEAN
- EXTENSIONS STICKING TOGETHER



SYMPTOMS

- **Adhesive appears runnier or thinner than it should**
- **Adhesive not drying after an extended period**
- **Extensions don't adhere to lashes properly, slide off or lean**
- **Extensions stick together (stickies)**

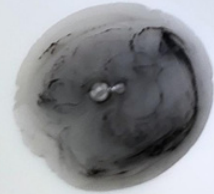
CAUSES & SOLUTIONS

- **Humidity is too low** - Ensure your room is within the proper range for the adhesive and adjust with a humidifier/mister, or use an adhesive better suited to low humidity
- **Temperature is too low** - Ensure room is within proper range for adhesive and adjust
- **Glue Temperature** - Ensure glue is at room temperature before use
- **Oil/Residue** - Ensure lashes are thoroughly cleaned before application and consider using a primer to remove excess oil
- **Too much adhesive used** - Ensure the extensions is quickly dipped only 1-2mm down into the middle of the glue dot
- **Technique** - Use an adhesive with a faster drying time

ADHESIVE GONE BAD

THE SYMPTOMS...

- CLUMPY
- PIGMENT NOT MIXING
- STRONGER THAN USUAL ODOR
- ADHESIVE DRYING INSIDE BOTTLE



SYMPTOMS

- **Adhesive looks clumpy**
- **Pigment not mixing even after shaking**
- **Stronger than usual odor**
- **Adhesive dry inside the bottle (even after unclogging the nozzle)**

CAUSES

- **Expired** - Lash Adhesive usually has a shelf life of around 6 months and once opened should be replaced every month and never any longer than 2 months
- **Improper Storage Conditions** - Always store adhesives in a cool, dark, dry place, upright and in an airtight container or pouch
- **Contaminated** - Always store adhesives away from other lash products like primers which can cause it to dry out. Nearby laundry detergents, cleaning products and bleach can also interfere with your adhesive
- **Exposure to Air/Moisture** - Never shake the glue with the cap on (use a nozzle pin) and always wipe down the nozzle with a lint free wipe and gently burp the bottle (by squeezing the sides) before replacing the lid

SOLUTION

- Replace your adhesive

OTHER ADHESIVE PROBLEMS

OTHER GLUE PROBLEMS...

- ALLERGIES & IRRITATION
- VOLUME FANS CLOSING
- EXTENSIONS BRUSHING OUT
- POOR RETENTION



ALLERGIES & IRRITATION

Symptoms: Excessive redness, swelling or irritation to clients skin or eyes

Possible Causes: Sensitivity or allergy to specific adhesive ingredients, improper patch testing.

Solutions:

- Always perform patch tests on clients prior to application
- Switch to hypoallergenic or sensitive formula adhesives
- Consult with clients to identify any known allergies or sensitivities

VOLUME FANS CLOSING

Symptoms: Glue running up the fan and causing it to close after placement

Possible Causes: Too much adhesive used, Glue not properly mixed

Solutions:

- Ensure adhesive is shaken side to side for at least 1-2 minutes before the appointment and for another 15-20 seconds every time a new glue dot is dispensed
- Ensure the fan is quickly dipped only 1-2mm directly into the middle of the glue dot
- Try holding the fan for a little longer after placement before letting it go

OTHER ADHESIVE PROBLEMS CONTINUED

EXTENSIONS BRUSHING OUT

Symptoms: Extensions coming out when brushing the lashes at the end of the appointment

Possible Causes: Too much adhesive used. Glue not properly mixed, Glue curing too fast or too slow (see above), Oil/debris/residue on natural lashes

Solutions:

- Ensure adhesive is shaken side to side for at least 1-2 minutes before the appointment and for another 15-20 seconds every time a new glue dot is dispensed.
- Also ensure the fan is quickly dipped only 1-2mm directly into the middle of the glue dot.
- Ensure proper cleansing and preparation is followed before application

POOR RETENTION AFTER APPOINTMENT

Symptoms: No issues with the curing or application process but clients lashes shed earlier in the days/weeks after their appointment

Possible Causes: If there are no obvious signs of issues with the adhesive during application then 90% of the time this will not be related to the adhesive and will instead usually be an issue with either preparation, technique, choice of extensions or hormonal/medical issues with the client.

Solutions:

- Ensure proper cleaning and prep before application
- Ensure proper isolation and attachment techniques
- Only use extensions/fans that are suitable for the condition and health of the clients lashes
- Ensure client follows proper aftercare and is not experiencing changes due to medications/supplements/hormones which may cause natural lashes to shed