

Withdrawal / cancellation policy

(regarding contracts made outside business premises and distance contracts)

Right of withdrawal / cancellation

You can withdraw from the contract within 14 days without giving reasons by means of a clear statement. This period shall commence with the receipt of the certificate of storage or with the receipt of this instruction in a durable medium, whichever time is the later. Timely dispatch of the statement of withdrawal / cancellation shall be sufficient for meeting the withdrawal / cancellation deadline if the statement is given in a durable medium (e.g. letter, e-mail). For this purpose, you can use the following template for a statement of withdrawal/cancellation; it is however not prescribed.

The withdrawal / cancellation must be addressed to:

The Alpinist AG
Schliessa 19, 9495 Triesen
Principality of Liechtenstein
E-Mail: backoffice@the-alpinist.com
Tel. No.: +423 237 35 30

Consequences of withdrawal / cancellation

In the event of an effective withdrawal / cancellation, we must refund you all payments, which we have received from you, immediately and at the latest within 14 days from the day, on which we receive the notification about the withdrawal from / cancellation of this contract from you. For this refund, we will use the same mode of payment, which you have used for the original transaction, unless otherwise explicitly agreed upon with you. You will not be charged any fees due to this refund under any circumstances. With effect from the withdrawal, the ownership of the object of purchase will revert to us if the ownership has already been passed over to you before the withdrawal / cancellation according to the contractual regulations.

Template for a statement of withdrawal / cancellation

If you wish to cancel the order and the storage order, you can use the following template for your statement of withdrawal / cancellation:

By post to: The Alpinist AG, Schliessa 19, 9495 Triesen, Principality of Liechtenstein
or by e-mail to: backoffice@the-alpinist.com

I/we () herewith withdraw from the contract made by me/us (*) about the purchase of the following goods in connection with the storage order issued for these goods:*

Quantity and name _____

Date of the order and the storage order: _____

Name of the buyer(s): _____

Address of the buyer(s): _____

Date: _____

Signature of the buyer(s)
(only for a notification on paper)

(*) Delete as applicable.

End of the withdrawal / cancellation policy