

RETURN & EXCHANGE FORM

Sorry to hear your order was not quite right.. please use the following form to help you organise returning / exchanging your goods.

Your Name	
Your Order Number	
Your Email	

- **Please note PERSONALISED ITEMS cannot be exchanged or returned**
- Please note items that are outside of our return (cancellation) policy online - if you return these we do not have to accept them.
- Decorations that appear to have been used will not be accepted for refund
- Kits that have been opened will not be accepted for refund
- We cannot EXCHANGE clothing during peak times - but ask that you reorder your item. You can get free shipping or a discount on which is in your original receipt
- ASK THE TEAM IF YOU HAVE ANY QUERIES VIA THE HELP or MESSAGE button on the site

Item	Colour	Size	Return	Reason

Please package carefully in original packaging where appropriate and return to address below, with a copy of your original order invoice emailed. You will have to pay postage and we recommend you use a tracked service or get a signed proof of postage from the post office, as the product is your responsibility until we receive it back safely. Refunds will be made within 7-21 days. Where we can we will process sooner

PEARL AND EARL RETURNS
C/O
PENTRE FOTHAN
LLANDEILO GRABAN
LD2 3JF