



REQUEST FOR RETURN

Goods can only be collected once this form has been completed and approved.

Email to returns@asiatic.co.uk

ALL GOODS MUST BE WRAPPED IN IT'S ORIGINAL PACKING OR ALTERNATEVALY IN HEAVY DUTY BIN LINERS TAPED SECURING THE ENDS. Please be aware, not properly wrapped rugs will not be credited.

Date Reported: _____

Account Name: _____

Collection Requested by: _____

Retailers contact number and email: _____

Date of Purchase: _____

Your Order Reference: _____ Asiatic Sales Order No: _____

Asiatic Delivery Note No: _____ Asiatic Invoice No: _____

Please be aware that a return cannot be organised without at least one of these numbers.

Details of Rug Purchased (name/design, size, colour):

Reason for Return

Faulty/Damaged – Please describe: _____

All requests for collection of faulty/damaged rugs must be supported by photographs clearly showing the issue sent WITH the form.

Incorrect rug received:

Rug Ordered: _____

Rug Received: _____

Cancelled Order – Date of cancellation: _____

Duplicated Order Duplicated by Asiatic Duplicated by Retailer

Not Wanted/Customer changed mind

Please be aware a 30€ restocking fee will apply for Not Wanted/Customer changed mind returns.

Other: _____

Collection details

Contact Name: _____

Contact Number: _____

Requested Collection Date: _____

Collection Address: _____

Special Instructions:

We hereby confirm that the above goods are available for collection and have been suitably wrapped.

No credit will be issued if goods are returned unwrapped.

Timed collections are not possible the retailer will be responsible for aborted collection charges

All returns are as per our Returns policy, full details of which are available on our website, www.asiatic.co.uk.

Any claims for damaged on delivery must be notified within 7 days

Signature: _____ Date: _____

Full name in capitals: _____