



CONFINZ TERMS OF SERVICE

Updated April 18, 2024

Overview

This website is operated by CONFINZ, Throughout the site, the terms “we”, “us” and “our” refer to CONFINZ . As CONFINZ thrilled to have you as our valued customer. Before you proceed with using our website and purchasing our products, we kindly ask you to carefully read and understand the following Terms of Service.

Agreement to Terms

By accessing and using our website WWW.CONFINZBRAND.COM or purchasing products from CONFINZ you agree to be bound by these Terms of Service, including our Privacy Policy. If you do not agree with any part of these terms, please refrain from using our Site and purchasing our products.

Use of the Site

Eligibility: By agreeing to these Terms of Service, you represent that you are at least the age of majority in your state or province of residence, and you have given us your consent to allow any of your minor dependents to use this site.

Prohibited Activities: You agree not to engage in any unauthorized or illegal activities related to the Site, including but not limited to hacking, data scraping, or interfering with the proper functioning of the Site.

Product Information

Product Information: We strive to provide accurate and up-to-date information about our products on the Site. However, we do not guarantee that product descriptions, images, or other content are error-free, complete, or current. If you notice any discrepancies, please contact us at info@confinzbrand.com.

Product Availability: All products are subject to availability, and we reserve the right to change or discontinue any product at any time without notice.

Ordering and Payment

Placing an Order: By placing an order through our Site, you are offering to purchase products subject to these Terms of Service. Once you submit your order, you will receive an order confirmation via email, indicating that we have received your order.

Payment: We accept payment through the provided payment methods on our Site. You agree to pay the total amount, including taxes and shipping fees, associated with your order.

Shipping and Delivery

Shipping: We will make reasonable efforts to ship your order within the estimated timeframe provided during checkout. However, delivery dates are not guaranteed and may be subject to external factors beyond our control.

The risk of loss for products passes to you upon delivery. If you believe there is an issue with your delivery, please contact us at info@confinzbrand.com.

Return and Refund Policy

We offer a full refund on all items within 14 days of receiving your order.

Customers must pay for shipping return, unless there is an error on our part.

When your return has been accepted, the the total amount will be refunded.

Shipping costs are only included in the refund if the entire order is returned, for example, you ordered 2 items, but you only want to return 1, the shipping costs are not included in the refund.

For returns contact us at info@confinzbrand.com.

Cancellation Policy

Customers can request to cancel their order as long as it has not been processed and shipped, to cancel an order contact us at info@confinzbrand.com.

Please note that once an order has been processed and shipped, it cannot be cancelled.

If a cancellation request is approved we will initiate a refund for the full purchase amount. It may take up to 7 business days for the refund to appear on your original payment method.

Exchanges

We don't do exchanges.

Liability

If you received your order and see there are damaged products, please report this as soon as possible by contacting us at info@confinzbrand.com.

After 14 days we are no longer responsible for damaged products.

Governing Law

These Terms of Service are governed by and interpreted in accordance with the laws of The Netherlands, without regard to its conflict of laws principles.

Changes to this Terms of Service

CONFINZ reserves the right to modify these Terms of service at any time. Any changes will be effective immediately upon posting the updated version on the Site. It is your responsibility to regularly review these terms for updates.

Contact us

For questions, comments or requests, please contact us at info@confinzbrand.com.