



Pairing instructions

For support contact our customer service team directly on **1300 267 168 (AU)** or **0800 003 329 (NZ)**, or at cs@arlec.com.au

Scan the QR code, or visit grid-connect.com.au for troubleshooting tips and user guides.



Install the App

1. Download the Grid Connect app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.



Pairing your device

There are multiple ways to pair your Grid Connect product to your Wi-Fi network, and depending on certain factors, one method may work better than the others.

Note: Depending on network configurations, you may need to try one or more methods in order to pair your product.

Voice assistant - optional

From the Grid Connect app, tap ≡ > profile and settings, scroll to third party services then select your desired voice controller.



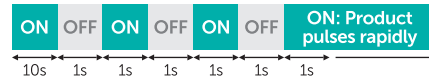
Amazon Alexa
Voice Command



Google Home
Voice Command

Pairing via auto-scan

1. Install your Smart Globe into a power source and switch the power on.
2. The globe will start to pulse rapidly (approx. 8 times every 5 seconds.) If it isn't, switch the power to your Smart Bulb ON and OFF 3 times. Do not continue with this pairing process if globe is pulsing slowly.



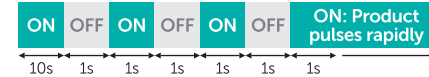
3. Open the Grid Connect app. Make sure Bluetooth is turned on, and Grid Connect has permission to access it.
4. Tap + > Auto Scan. The discovery process will now begin.
5. When your product is discovered, tap 'next'.
6. Input your Wi-Fi details and tap 'confirm'.
7. Once complete, you can edit the name of your product (optional).
8. To finish the pairing process, tap 'done'.

Note: Turning on airplane mode whilst pairing may assist.

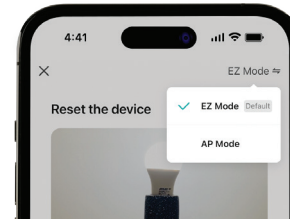


Pairing via AP mode

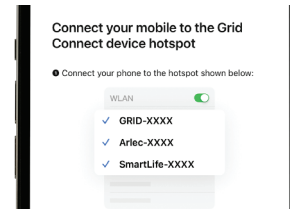
1. Refer to steps 1. and 2. in 'Pairing via auto-scan' to put your product into pairing mode.
2. While the Smart Globe is pulsing rapidly, switch the power source ON and OFF 3 times until the globe is pulsing slowly.



3. Open the Grid Connect app. Turn off bluetooth from your phone settings (only required during pairing).
4. Tap +. Select the category of your product.
5. Input your Wi-Fi details and tap 'confirm'.
6. Change from 'EZ mode' to 'AP mode'.



7. Follow the in app prompts to connect to the network hotspot.



Once connected, return to the Grid Connect App.

8. Once product is discovered, it will automatically begin to pair.
9. Once pairing is complete, you can edit the name of your product (optional).
10. To finish the pairing process, tap 'done'.

Note: Turning on airplane mode whilst pairing may assist.

Pairing manually

1. Refer to steps 1. and 2. in 'Pairing via auto-scan' to put your product into pairing mode.
2. Open the Grid Connect app. Tap +. Select the suitable product category.
3. Input your Wi-Fi details and tap 'confirm'.
4. Follow the in app prompts on how to prepare your device.
5. Once product is discovered, it will automatically begin to pair.
6. Once complete, you can edit the name of your product (optional).
7. To finish the pairing process, tap 'done'.

Note: Turning on airplane mode whilst pairing may assist.

