

ORION

GRID CONNECT

SMART HOME

SMART WIRELESS VIDEO DOORBELL



SEE & RECORD EVERYTHING
THAT HAPPENS USING YOUR
SMARTPHONE

QUICK START GUIDE

IMPORTANT! PLEASE READ THESE
INSTRUCTIONS CAREFULLY



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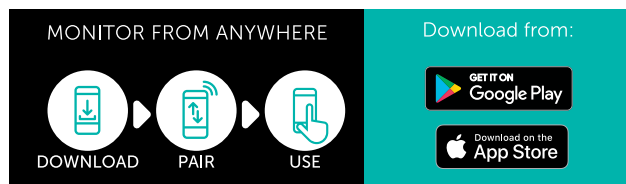
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1 INTRODUCTION

This SMART wireless video doorbell is designed for use in homes, apartments, offices, garages and sheds. It has been developed to be easily set up and operated, giving you and your family the security and peace of mind that you deserve.

Install the Grid Connect mobile app, available for both iPhone and Android devices, to monitor your doorbell remotely.

The Grid Connect app is free to download and is available from the Apple App Store and Google Play.

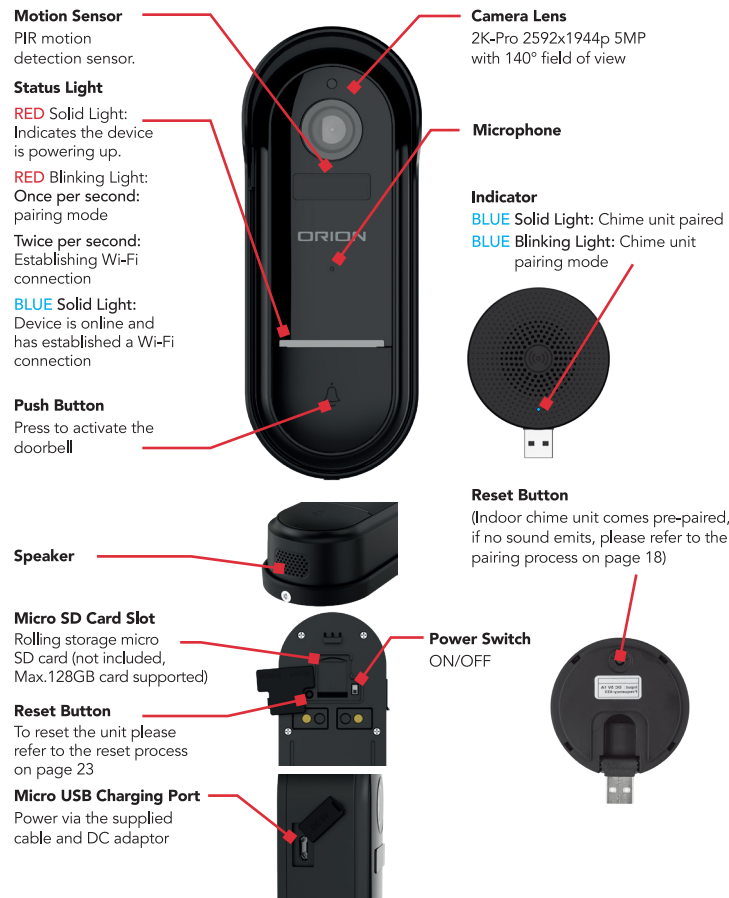


2 CONTENTS

- 1 x Smart Wireless Video Doorbell
- 1 x Indoor Chime Unit
- 1 x Micro USB Charging Cable
- 1 x Wall Mount Bracket
- 6 x Screws and Wall Plugs
- 2 x Deterrent Stickers
- 1 x DC Power Adaptor
- 1 x L shape screw driver
- 1 x Grub Screw



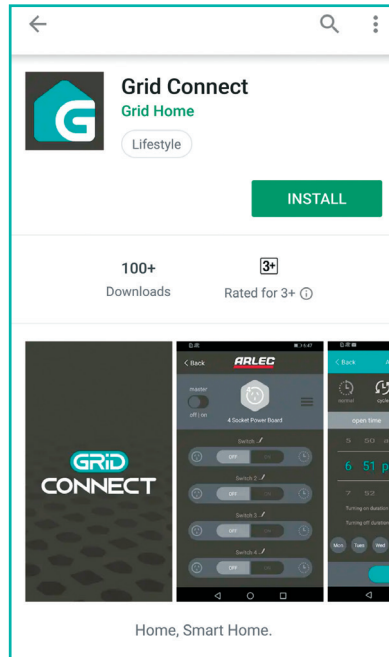
3 IDENTIFICATION



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4 DOWNLOAD THE APP

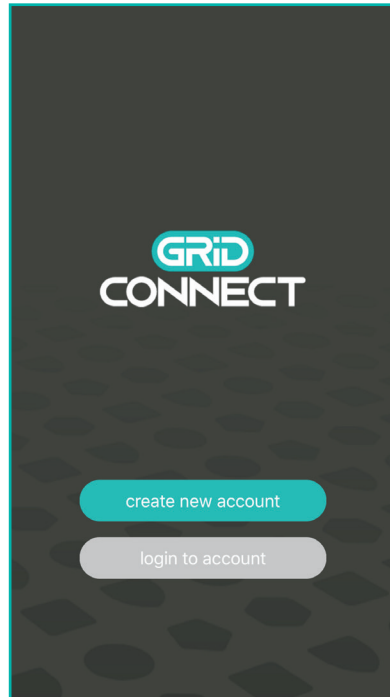


NEW ACCOUNT LOG IN SETUP

Download and install
 **GRID CONNECT** App
 from Play store (Android)
 or App store (iOS).



5 INSTALL THE APP



Open the  **GRID CONNECT** App. If you are a new user, tap *create new account* and follow the prompts to complete account setup.

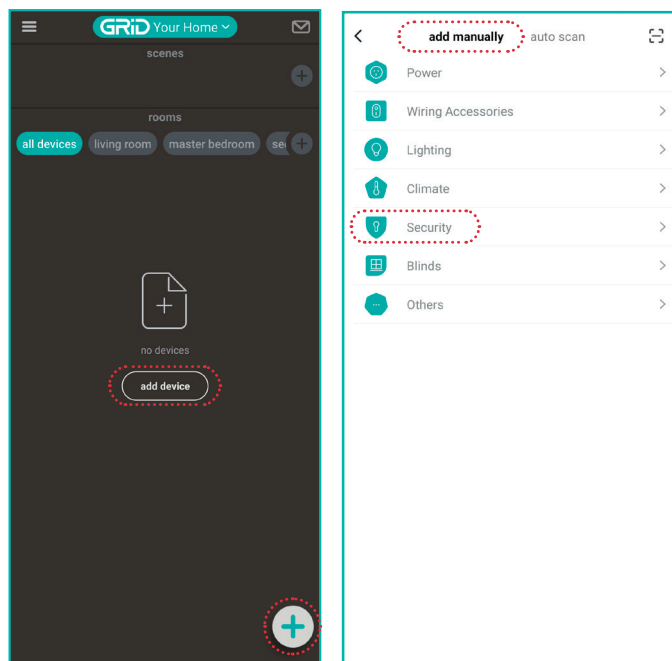
create new account

Note: You must agree with the Privacy Policy to be able to use the App.

If you already have an existing account, just tap login to account and enter your login details to continue.

login to account

6.0 PAIRING YOUR DEVICE



***Note:** It is recommended to fully charge your video doorbell before use, and to initially pair your video doorbell whilst close to your router. You may reposition it afterwards without needing to pair it again.*

Turn on the power, and confirm that the status light around the push button begins slowly blinking **RED** (about once per second). Your video doorbell is now ready for pairing.*

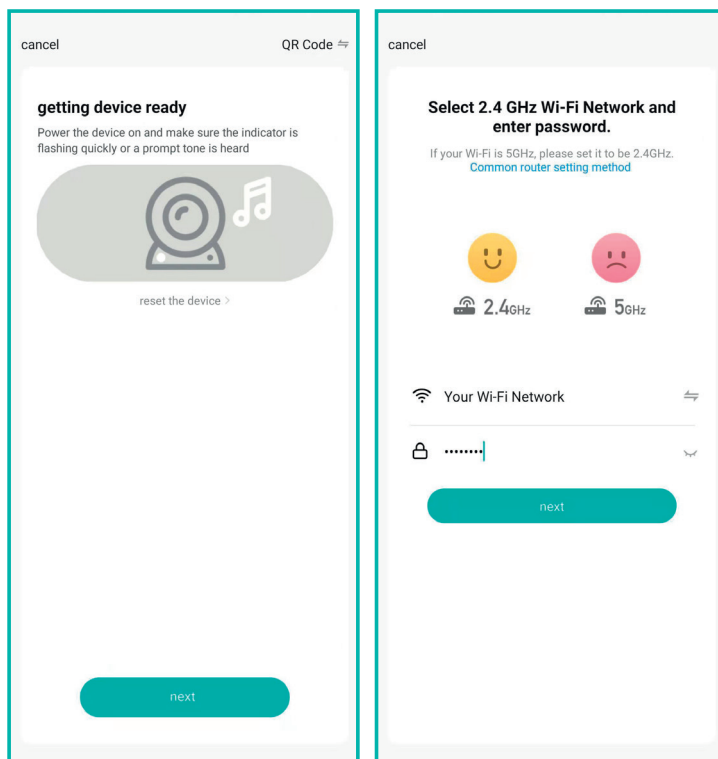
In the Grid Connect app, tap **+**, then select **security** on the **add device** page.

*If the video doorbell does not act as described, please complete the reset process described on page 23 before continuing.

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6.1 PAIRING YOUR DEVICE



next

Confirm the status light is **RED** and blinking slowly (approximately once per second) before tapping **next**.

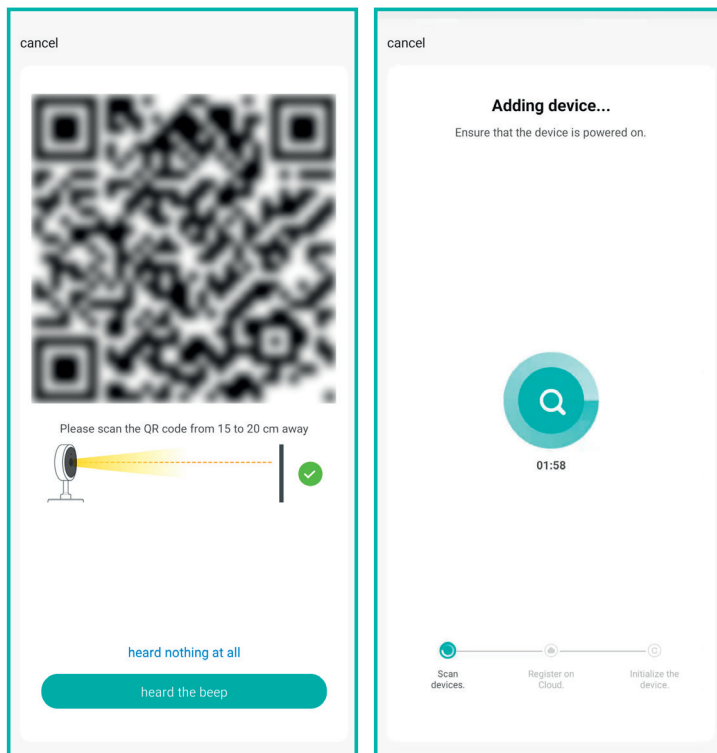
Ensure your desired Wi-Fi network is selected and enter the Wi-Fi password before tapping **next** again.

If needed, switch to another Wi-Fi network for your video doorbell.

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6.2 PAIRING YOUR DEVICE



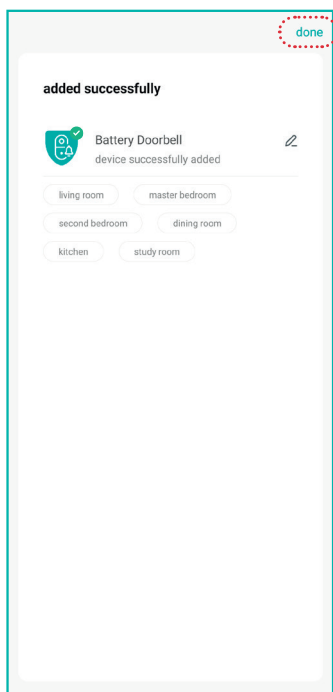
Press continue and use the GRID Connect video doorbell to scan the QR code that is displayed on the GRID Connect app. The doorbell's camera should be approximately 15-20cm away from your mobile device's screen.

The video doorbell will emit a confirmation tone, after this press **heard the beep**.

Following the confirmation tone, the status light will begin blinking quickly and then become solid **BLUE** in up to 2 minutes.

The GRID Connect app will now start to pair your device with your GRID Connect account.

6.3 PAIRING YOUR DEVICE



Once the pairing process is complete, a new page will confirm that your device has been added successfully.

You may choose to edit the device name or assign the device to a dedicated room before tapping **done** to finish the pairing process.

Once your video doorbell is paired to your Wi-Fi network, it will become available to view at anytime from your smartphone as long as there is internet access.



If no device is found and the pairing process is not successful, check below and repeat from page 8

- 1 Wi-Fi network is 2.4GHz.
- 2 Wi-Fi password entered is correct and the same Wi-Fi network is used on the mobile device.
- 3 Grid Connect device is in pairing mode.
- 4 Check your Wi-Fi for network activity.
- 5 Trouble shooting guide on page 22.

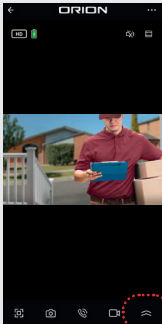
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7 OPERATING YOUR DOORBELL

Once your video doorbell is paired to your Wi-Fi network, you can view the camera feed at anytime from your smartphone as long as there is internet access.

Live View



Expand to full screen

Capture a photo from the live view

Minimise options menu

Maximise options menu

Tap to enable talking

Capture a video from the live view

Change the video quality of the live view

Tap to quickly zoom in/out (or pinch the image to adjust the level of zoom)

Tap to enable sound or mute audio

Messages

View and manage all motion detection alerts

Features

Access video playback
(Requires a suitable micro SD card to have been formatted and set to record)

Access photos and videos captured from the live view. Export to your phone

Switch between light and dark interface theme

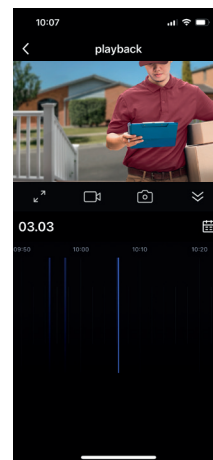
Auto: Night vision will come on automatically when the light level is low

Off: Night vision will be off, regardless of light level

On: Night vision will be on, regardless of light level

Enable and select the sensitivity for PIR motion detection to receive alerts and record footage when motion is detected

Playback



Return to Live View

Mute sound

Full screen

Tap on the calendar to select a different playback day

Adjust the playback time

Capture a photo from the playback

Pause playback

Capture a video from the playback

Usage Guide

Tap  to access the below features*:

- Scenes and Automations: Use this to see any automations that are set up that use your camera.
- Basic Functions: Includes enabling/disabling the time watermark in recording, switching between one-way and two-way audio and screen flip setting.
- Night Vision: Manage night vision.
- Alert Settings: Enable or disable the human filter and activity zone to Drag/ Resize the red frame to set activity zone
- Motion Sensitivity: Enable PIR motion detection and adjust the sensitivity level from 1 to 5.
- Power Management: Set the low battery warning threshold.
- Bell Settings: Add or unbind your chime unit, as well as adjust its volume and select the ringtone.
- Memory Card: View memory card status and format if required.
- Share Devices: Use this section to share access to this camera with others.
- Remove Device: Use this to remove the device from the app. If you need to re-pair the device, follow the pairing instructions at the front of this booklet.

*Product functions and menus may change over time due to app or firmware updates. Please contact our customer service team if you need assistance with any product functions.

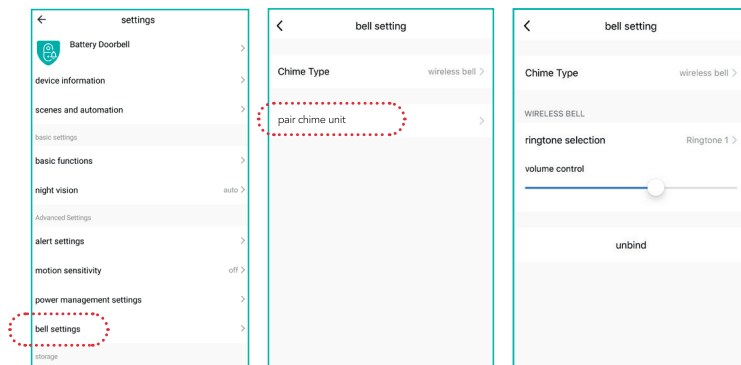


*Please find more information on battery life time by visiting the web link here:
grid-connect.com.au/about-grid-connect-home-automation/battery-life

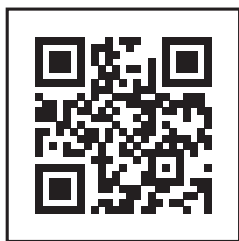
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8 PAIRING INDOOR CHIME UNIT



Chime Unit Pairing



This video will assist you in completing your pairing process

Scan the QR code to view a video demonstrating the chime unit pairing process.



Power on your indoor chime unit with either a standard USB-A port, ideally somewhere near your door.

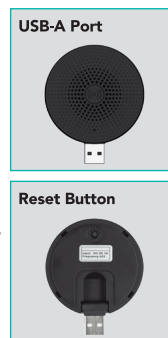
Your indoor chime unit should already be paired with your video doorbell. Please press the push button on the video doorbell to test the indoor chime. If the indoor chime does not react, please follow step 1-3:

1. Press and hold the reset button on the back of the chime unit for 5 seconds, until the blue indicator flashes blue quickly 3 times.
2. Press the reset button on the back of the chime unit ONCE and release it quickly. The indicator should now flash blue slowly and continuously. (Please ensure the indicator continues flashing for at least 10 seconds before continuing)
3. While the chime unit is continuing to flash, you may choose one of the following options to finish pairing:
 - a. Press the video doorbell's push button once.

OR

 - b. Navigate from the video doorbell live screen › settings › bell settings › pair chime unit, then tap add.

The blue indicator on the chime unit will stop flashing and remain on. The indoor chime unit setup is now complete.



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9 CHARGING AND INSTALLATION

CHARGING THE DEVICE:

1. Plug the provided DC power adaptor into a power source and use provided Micro USB cable to connect the doorbell. The charging indicator will be **RED** while it is charging.
2. Check battery status through the app. When it reaches 100%, the charging indicator will become solid **BLUE** and you may remove the charging cable.



PREPARATION

Pair your doorbell inside the house and ensure it is fully charged before installation. Before choosing your preferred location, check the Wi-Fi strength/coverage to ensure the camera is fully functional.

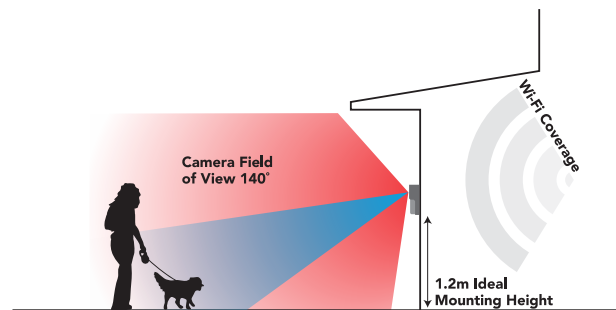
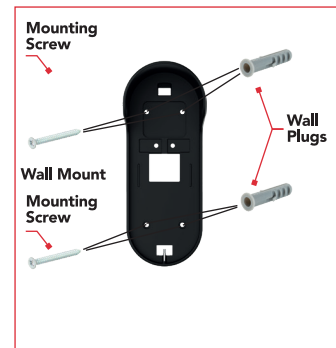
IMPORTANT: Do not mount the doorbell unit on metal or near metal door frames, security door, or proximity any metal door furniture. It might affect the functionality of the doorbell.

Do not install doorbell where it may be prone to direct sunlight or extreme weather.

INSTALLATION

Note: Product should be fully charged before installation.

1. Mark screw position through the bracket hole.
2. Fix the mounting bracket on the wall by using the included screws and wall plugs.
3. Install the doorbell to the mounting bracket.
4. Install the doorbell to the mounting bracket and secure with the included grub screw as right image.



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10 TROUBLESHOOTING

<i>What can I do if I fail to pair my GRID Connect device?</i>	1. Check your mobile device is connected to a 2.4GHz Wi-Fi network, refer to below question for how to check Wi-Fi network frequency 2. Check password entered is correct and the same Wi-Fi network is used on the mobile device as the device being paired 3. Check the GRID Connect device is in pairing mode with the status light blinking red once per second. 4. Check the internet connection on your Wi-Fi network by browsing any website 5. Check the FAQ under the 'help and support' section in the Grid Connect app. If your problem persists, please refer to the GRID Connect website or contact our Customer Service team (detail in below) for further assistance	<i>Do our current GRID Connect products support AC routers?</i>	Yes - AC routers support both 2.4G and 5G connections. Please connect your Grid Connect device to the 2.4G Wi-Fi network. Some AC router by default use the same network name for both 2.4G and 5G signals, please refer to your router manual to allocate a separate name for the 2.4G network.
<i>How can I find out whether my network is 2.4GHz?</i>	For iPhone Users 1. Navigate to the Settings menu of your device and tap on Wi-Fi. The suffix of your network may be denoted by either a 2.4G or 5G. 2. If you are having trouble finding out if you are on a 2.4GHz Wi-Fi network, it will be necessary to check your router specifications. For more information on this process, please consult your specific router's manufacturer or user manual for more details For Android Users 1. Navigate to the Settings menu of your device and tap on Wi-Fi. 2. Tap the connected Wi-Fi network and the system will show the Wi-Fi Frequency	<i>When pairing, should my GRID Connect device or mobile phone be in same room with Wi-Fi router?</i>	No - they do not need to be in the same room, but it is recommended to pair the GRID Connect device as close to the router as possible to assist with a successful pair
<i>What can I do if I cannot scan the QR code or don't hear the confirmation tone.</i>	1. Ensure the status light is red and blinking slowly (once every second) before scanning QR code 2. Ensure your Wi-Fi network is correct by checking the above sections 3. Ensure to keep your smart phone 15cm to 20cm away from your doorbell. Avoid having the doorbell positioned in direct sunlight during the pairing process as the QR code may not scan 4. It may take several seconds to scan QR code	<i>I want to pair my doorbell and it isn't in pairing mode. How do I put it into pairing mode?</i> <u>reset process</u>	Ensure the doorbell battery has been charged and the power switch is in the on position. Press the push button once to activate the doorbell (if the indicator light does not come on, plug the charging cable in and wait a few seconds for the indicator light to come on before continuing). While the indicator light is on, press and hold the reset button for 5 seconds until it makes a whistle sound. After it restarts, the status light should be red and blinking slowly to indicate it is ready for pairing.

For further Online Assistance or Customer Service Team



grid-connect.com.au



1300 267 168
(toll free)

ORION**WARRANTY**

Arlec guarantees this product in accordance with the Australian Consumer Law and all other applicable Australian and New Zealand laws that are unable to be excluded.

Arlec also warrants to the original first purchaser of this product ("you") from a retailer with which this document is given that this product will be free of defects in materials and workmanship for a period of 12 months from the date of purchase; provided the product is not used other than for the purpose, or in a manner not within the scope of the recommendations and limitations, specified by Arlec, is new and not damaged at the time of purchase, has been maintained in accordance with the recommendations specified by Arlec, has not been subjected to abuse, misuse, neglect or damage, has not been modified or repaired without the approval of Arlec and has not been used for commercial purposes ("Warranty").

If you wish to claim on the Warranty, you must, at your own expense, return the product, and provide proof of original purchase and your name, address and telephone number, to Arlec at the address below or the retailer from whom you originally purchased the product within 12 months from the date of purchase.

Arlec will (or authorise the retailer to) assess any claim you may make on the Warranty in the above manner and if, in Arlec's reasonable opinion, the Warranty applies, Arlec will at its own option and expense (or authorise the retailer to) replace the product with the same or similar product or repair the product and return it to you or refund the price you paid for the product. Arlec will bear its own expenses of doing those things, and you must bear any other expenses of claiming on the Warranty.

For goods purchased in Australia (only):

The Warranty is in addition to other rights and remedies you may have under a law in relation to the product to which the Warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For goods purchased in New Zealand (only):

The Warranty is in addition to, and does not affect, other rights and remedies you may have under a law in relation to the product to which the Warranty relates.

Our goods come with guarantees that can only be excluded under the New Zealand Consumer Guarantees Act 1993 to the extent you are acquiring the product for a business purpose and it would be fair and reasonable for Arlec to contract out of those guarantees.

Arlec Australia Pty. Ltd. ACN 009 322 105 gives the Warranty for goods purchased from a retailer in Australia by you and Arlec New Zealand Limited NZBN 9429030738294 gives the Warranty for goods purchased from a retailer in New Zealand by you (collectively Arlec).

Arlec's telephone number, address and email address for purposes of giving the Warranty are:

Telephone Number:

1800 826 859 (in Australia) • 0800 003 329 (in New Zealand)

Street Address:

Caribbean Park, 36 Lakeview Drive, Scoresby, Victoria 3179, Australia

Postal Address:

Post Office Box 2596, Rowville, Victoria 3178, Australia

Email: cs@arlec.com.au