MODERN FLAMES® ELECTRIC FIREPLACES

***PO # / REF #:**

WARRANTY CLAIM FORM

This application must be completed in full to process. Incomplete forms will be returned to be completed.

Date submitted: _____ Contact Email : _____

Distributor name: _____

Address: _____

Dealer name: _____ Phone: _____

Shipping Address: _____

Shipping Contact: _____ Phone: _____

FIREPLACE MODEL: **SELECT ONE** OTHER ☐

☐ OR-MULTI 52	☐ OR-MULTI 60	☐ OR-MULTI 76	☐ OR-MULTI 100
☐ OR-MULTI 120	☐ OR-SLIM 52	☐ OR-SLIM 60	☐ OR-SLIM 76
☐ OR-SLIM 100	☐ OR-TRAD 26	☐ OR-TRAD 30	☐ OR-TRAD 36
☐ OR-TRAD 42	☐ OR-TRAD 54	☐ LPM 44	☐ LPM 56
☐ LPM 68	☐ LPM 80	☐ LPM 96	☐ LPS 44
☐ LPS 56	☐ LPS 68	☐ LPS 80	☐ LPS 96
☐ SPS 50	☐ SPS 60	☐ SPS 74	☐ SPS 100
☐ RS26	☐ RS30	☐ RS36	☐ RS42
☐ RS54	☐ SPM30	☐ SPM36	☐ SPM42

***Date Purchased:** _____ ***Serial Number:** _____

*Description of problem. Please be as detailed as possible. _____

_____

_____

Please include photos and/or videos of issue attached to email.

Parts requested: _____ _____

_____ _____

Allow 5 to 7 business days for parts to be shipped. Some parts may need to be special ordered, confirmation email will be sent with shipping ETA.

☐ Part Request ☐ Freight damage ☐ Request return

☐ Concealed damage ☐ Other

*REQUIRED *

RETURN FORM TO MODERN FLAMES CUSTOMER SERVICE EMAIL: customerservice@modernflames.com

052023