Larriet

COMPLETE RETURNS FORM

Larriet (RETURNS) C/- Australian Quick Response Pty Ltd (AQR) 80 Berkshire Road, Sunshine VIC 3020 AUSTRALIA

NAME	ORDER NO	
REASON FOR RETURN		
Wrong Size	Incorrect Fitting	Poor Quality/Faulty
Did not arrive in time	ltem diffrent to image	
Other		
ITEM/S FOR REFUND		

ITEM/S FOR REFUND

QTY	STYLE	COLOUR	PRICE	SIZE

Delivery and Return Note

Need an item returned? Simply fill in the form and send it back to us with the item/s (in their original condition) within 21 days of receiving your delivery.

- 1. Next to the products listed above, select one of the reason codes against your return.
- 2. You can place a new order if a replacement size, colour or alternative item/s are required, or return the original item/s to us for a refund.
- 3. Returns can take up to 7 working days to get back to us. It is very important to enclose this form with your parcel to enable us to process your return within 48 hours of receipt.
- 4. Please retain proof of postage until we have confirmed your refund has been processed



We want you to be satisfied with your purchase.

We appreciate that your expectations regarding fit, colour and style based on what you see on our website may differ to what you receive. For this reason, you may purchase or for a full refund within 21 days of purchase.

> Customer Care phone: 1300 896 269 Email: customercare@larriet.com.au

Customer care is available between 9am – 5pm (AEST) Monday to Friday. Service may be unavailable on public and religious holidays.

Returning your purchase

VIA POST

1. Carefully repackage the item/s and send via Registered Post to:

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Any altered or damaged item/s will not be accepted for return.

If you have damaged your garment please contact Customer Care to learn what we can do to assist you.

Returns must include a proof of purchase, reason for return and your contact details. Please keep a copy of your tracking number. We cannot be held liable for return parcels that do not arrive.

For full terms and conditions please visit larriet.com.au/pages/returns