

RETURN SLIP

Fill in this sheet to make your exchanges or returns and follow the next steps.

1.- Order reference: _____ 2.- Name and Surname: _____

3.- Choose an option:

A.- I would like to EXCHANGE:

I'll return...

Name and reference	Size	Quantity

I'll exchange for...

Name and reference	Size	Quantity

B.- I would like to RETURN:

Name and reference	Size	Quantity

I want my refund to be a:

Cash back Voucher

4.- Tell us a little more about the reason for your exchange or return. Your comments will help us improve.
Mark with an "X" or write the options that best describe the reason.

Shape	Color	Quality	To small	To big	Others

TIRALAHILACHA

EXCHANGES

- If you decide to make a change, send us the garments together with this sheet filled out by your own means.
- If you want us to take care of the collection at your home and delivery of the new garments, you can send us an email to pedidos@tiralahilacha.com and we will take care of everything. This service has a cost of €7.90

RETURNS

- If you decide to return garments from your order, send us the garments along with this sheet filled out by your own means.
- If you want a subscription, you must inform us by email before we receive the package, in this way we will carry out the pertinent procedures. Returns must be notified within 14 days after receiving the package. Otherwise, no payments will be made and by default, we will generate a VOUCHER in your favor for the value of your purchase.
- If you are making a return from outside the European Union, remember to write "RETURN" on the invoice and include the original invoices outside the box. We will not accept returns with charges, so the package will be returned.
- In the event that your return is due to a defect or error on our part, contact us at pedidos@tiralahilacha.com to notify us.

Both for changes and returns, you can choose the shipping method you prefer to send us the garments. We recommend that in any case, always be with a certified shipment since until the garments reach our warehouse, they are your responsibility. Remember that the entire process, from the purchase until it reaches our warehouse, cannot exceed 30 days. All packages must be addressed to:

Tiralahilacha
MANUFACTURAS
VALL BENAIGES S.A.
P.I. La Canaleta
Mas d'en Colom 11-13
Tàrrega 25300 (Lleida)
Spain

You can find more information about changes and returns at www.tiralahilacha.com/cambios-y-devoluciones and thank you for having trusted us. Tiralahilacha is possible thanks to your support.