

WARRANTY

Journey Health & Lifestyle® warrants all our products to be free from defects in materials, workmanship and assembly. A standard twelve (12) months warranty from the original purchase date applies to the core list of Journey products under normal use in accordance with specifications and warnings and with some limitations, exclusions, restraints or extensions including but not limited to parts, labor, service and other specific considerations. (Specific additional limitations and extensions of warranty, particularly as they relate to the Journey Health & Lifestyle® line of mobility products, can be found in the Addendum below.) If within the twelve-month warranty period, any component or part shall be proven to the satisfaction of Journey Health & Lifestyle® to be defective, the product shall, at the option of Journey Health & Lifestyle®, be repaired or replaced. Contact Journey Health & Lifestyle® before sending any product for warranty repair or replacement. Do not send any product without our prior written consent.

Limitations and Exclusions

This warranty does not cover damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, normal wear and tear, damage in shipment, improper operation or failure to follow instructions according to the User Manual, component failure, improper storage, neglect of prescribed maintenance procedures, repair or attempted repair or modifications made or authorized by anyone other than Journey Health & Lifestyle®, normal gradual reduction in battery performance due to heavy use, deterioration due to external factors such as extremes in temperature or humidity, corrosive atmosphere or other natural events such as lightning, flood or circumstances beyond the control of Journey Health &

Lifestyle®.

This warranty applies in North America only and is extended only to the original purchaser of the product when purchased directly from Journey Health & Lifestyle® (USA) and is nontransferable. This warranty gives you specific legal rights, and you may also have other legal rights which vary from place to place.

The foregoing warranty is exclusive and in lieu of all other express warranties or implied warranties, if any, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, and shall not extend beyond the duration of the express warranty provided herein. Journey Health & Lifestyle® shall not be liable for any consequential or incidental damages whatsoever and disclaims any liability beyond the initial purchase price of the product.

Addendum

In addition to the previously cited provisions and limitations, other warranty considerations for the line of Journey Health & Lifestyle® mobility products (**Zinger, Zoomer, Zoomer Lite, Perfect Walker, So Lite Wheelchair, So Lite Scooter, So Lite Glide, all UPWalkers**) include the following extensions and exclusions:

In addition to the previously cited provisions of the standard one-year warranty above, the frame, mechanical and electrical components including the motor of each mobility product in the Journey Health & Lifestyle® mobility line is further specifically warranted for the same twelve-month period. In addition, warranted instead for a six- (6) month period are the originally supplied battery, tires, fabric seat, seat back and seat cushion, all guaranteed to be free from defects in materials and workmanship for a period of six (6) months from the original purchase date.

If, within such warranty period, any component or part shall be proven to the satisfaction of Journey Health & Lifestyle® to be defective, the product shall at the option of Journey Health & Lifestyle® be repaired or replaced with new or refurbished product components. In some cases an installation kit with instructions may be provided to the owner to facilitate installation of a replacement product component. Warranty relating to mobility products does not include any labor charges incurred in product component installation. The warranty period of the

repaired or replaced product shall terminate with the termination of the warranty period for the original product. The sole obligation of Journey Health & Lifestyle®, and the customer's exclusive remedy under this warranty, shall be limited to such repaired or replaced product.

In addition to the previously cited provisions and limitations of the standard one-year warranty above, additional warranty considerations for the UPbed Standard include one-year service with full coverage on parts, including labor, and two-to-three-year full coverage on parts (no labor), and four-to-ten-year coverage on bed frame and non-electric mechanisms. Coverage for the **UPbed Independence** includes two years on components and 10 years on the bed frame.

In addition to the previously cited provisions and limitations of the standard one-year warranty above, additional warranty considerations for the Journey Health & Lifestyle® lift **chair line** include a lifetime warranty on the lift mechanism and frame, and three-year warranty on the electronic components.

In addition to the previously cited provisions and limitations of the standard one-year warranty above, additional warranty considerations for the **PSC** include a lifetime limited warranty on the lift mechanism and frame, and three years on electronic components.

