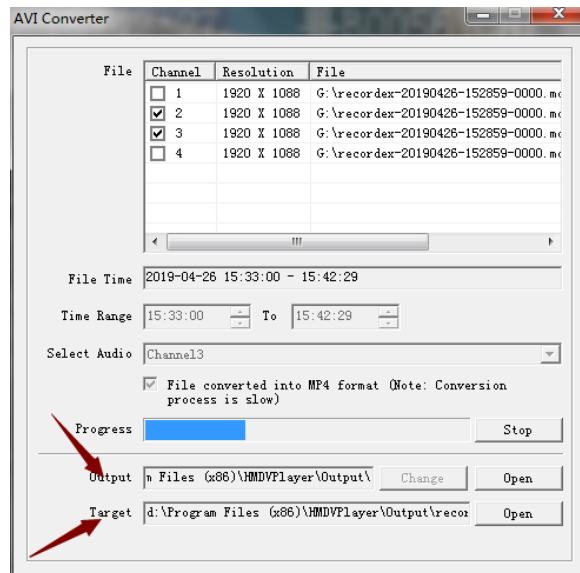


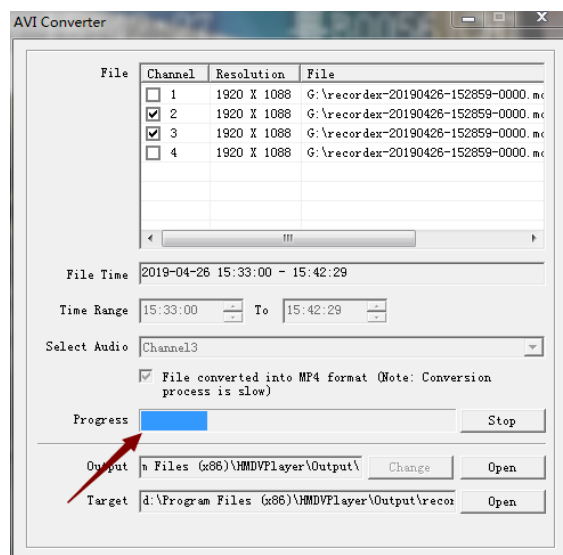
1.How the Video change to AVI.?

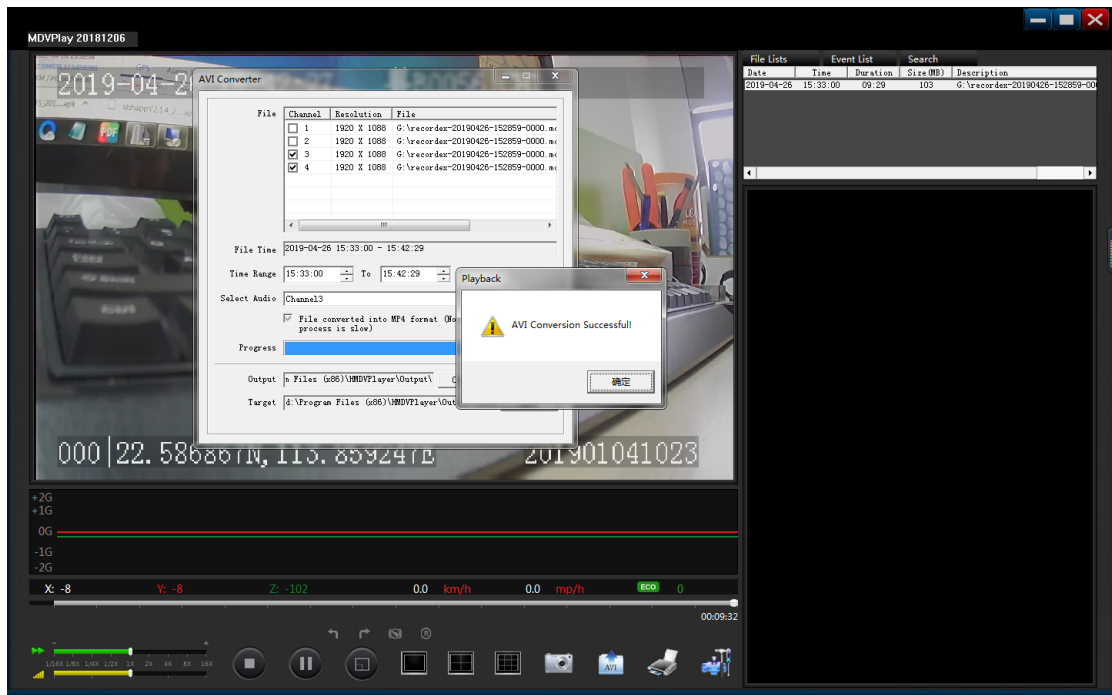
Firsty, our team improve the software and i will send to you the new Software via the Wetransfer and you can get it from the next email.

Within the the software, choose the setting as the pictures shows below. The **Output** is the location where the video saved. The **Target** is the Location & Name of the videos.



You can choose to download the videos for 1,2,3,4 channels together or 1 channel only or 2/3 channels together as you want. It will need some time and after that you can get the information like the second pic below: **AVI Conversion Successful**





If you choose only 1 channel, you can view the video like this:



If you choose 2 channels together, you can view the videos like this:



If you choose 3 channels together, you can view the videos like this:



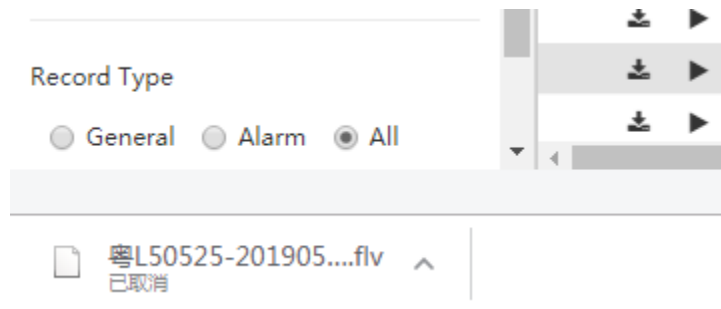
4.SD Card Storage and SSD internal storage

Supports up to (2)SD-Card 256GB

Internal SSD can support up to 512GB

2.How to download the videos from the IP Server? Where will be the videos saved from the IP Server?

Sometimes downloading option not available. Maybe the IP server not stable or the network of the device is not Online. High requirements for the network downloading from a device and uploading the videos from the device then download from the IP server.



Where the videos saved is based on the browser and you can check in the browser.

3.How to download the videos from the APP?

For now, the "MDVR-Assistant" APP can view the Playback in the APP and can't download from this APP. We suggest that you to download from the IP server or use the laptop to view the videos, because the videos usually huge and if you use phone to saved the playback videos, it will use much storage.

4.SD Card Storage and SSD internal storage

Supports up to (2)SD-Card 256GB

Internal SSD can support up to 512GB