1. How the Video change to AVI.?

Firsty, our team improve the software and i will send to you the new Software via the Wetransfer and you can get it from the next email.

Within the the software, choose the setting as the pictures shows below. The Output is

the location where the video saved. The Target is the Location & Name of the videos.

VI Converter	2254			
File	Channel	Resolution	File	
		1920 X 1088	G:\recordex=20190426=15	2859-0000. m
	2	1920 X 1088	G:\recordex=20190426=15	2859-0000. m
	✓ 3	1920 X 1088	G:\recordex=20190426=15	2859-0000. m
	4	1920 X 1088	G:\recordex=20190426=15	2859-0000. m
	•	111		•
File Time	2019-04-26	15:33:00 = 1	5:42:29	
Time Range	15:33:00	<u>*</u> To 15	:42:29	
Select Audio	Channel3			Ŧ
		nverted into is slow)	MP4 format (Note: Conver	sion
Progress				Stop
Uutput	n Files (x	86)\HMDVPlaye	r\Output\ Change	Open
Target	d:\Program	Files (x86)	HMDVPlayer\Output\recom	Open

You can choose to download the videos for 1,2,3,4 channels together or 1 channel only or 2/3 channels together as you want. It will need some time and after that you can get the information like the second pic below: AVI Conversion Successful

AVI Converter	1000			. o x			
File	Channel	Resolution	File				
		1920 X 1088	G:\recordex=20190426=152	859-0000.mc			
	2	1920 X 1088	G:\recordex=20190426=152	859-0000.mc			
	✓ 3	1920 X 1088	G:\recordex=20190426=152				
	4	1920 X 1088	G:\recordex=20190426=152	859-0000.mc			
	L						
	•			Þ			
File Time	2019-04-26	15:33:00 - 1	5:42:29				
Time Range	15:33:00	* To 15	:42:29 *				
Select Audio	Channel3			~			
File converted into MP4 format (Note: Conversion process is slow)							
Progress				Stop			
Ourput	n Files (x	86)\HMDVPlaye	r\Output\ Change	Open			
Target	d:\Program	Files (x86)\	HMDVPlayer\Output\recor	Open			

MDVPlay 20181206		File Lists         Event List         Search           Date         Time         Duration         Size 00)         Description           2019-04-26         IS 300         09:29         103         6-'brecordar-20190426-158889-00
File	□         1 1020 % 1088         (b) Vecerdar-20190426-15259-9000 +           □         2 1020 % 1088         (b) Vecerdar-20190425-15259-9000 +           □         3 1920 % 1088         (b) Vecerdar-20190425-15259-9000 +           ▼         1920 % 1088         (b) Vecerdar-20190425-15259-9000 +           ▼         1920 % 1088         (b) Vecerdar-20190425-15259-9000 +	•
Tine Range Select Audio Progress Output	Channel3  Channel3  File converted into MP4 format Of press is item) AVI Conversion Successful  Files (688)/MB0971ayer/Output/ (4/Vrogram Files (688)/MB0971ayer/Output/	023
+26 +16 06		
	: -102 0.0 km/h 0.0 mp/h (100	0 00.09-32
		<b>5</b> - AR

If you choose only 1 channel, you can view the video like this:





If you choose 2 channels together, you can view the videos like this:

If you choose 3 channels together, you can view the videos like this:



4.SD Card Storage and SSD internal storage Supports up to (2)SD-Card 256GB Internal SSD can support up to 512GB

2.How to download the videos from the IP Server? Where will be the videos saved from the IP Server?

Sometimes downloading option not available. Maybe the IP server not stable or the network of the device is not Online. Hgh requirements for the network downloading from a device and uploading the videos from the device then download from the IP server.

	*	
Record Type	*	►
◯ General ◯ Alarm ● All 🗸	Ł	•
□ 粤L50525-201905flv へ 已取消		

Where the videos saved is based on the browser and you can check in the browser.

3. How to download the videos from the APP?

For now, the "MDVR-Assistant" APP can view the Playback in the APP and can't download from this APP. We suggest that you to download from the IP server or use the loptop to view the videos, because the videos usually huge and if you use phone to saved the playback videos, it will use much storage.

4.SD Card Storage and SSD internal storage

Supports up to (2)SD-Card 256GB

Internal SSD can support up to 512GB