1. How the Video change to AVI.?

Firsty, our team improve the software and i will send to you the new Software via the Wetransfer and you can get it from the next email.

Within the the software, choose the setting as the pictures shows below. The Output is

the location where the video saved. The Target is the Location & Name of the videos.

VI Converter	1254			
File	Channel	Resolution	File	
		1920 X 1088	G:\recordex=20190426=152	2859-0000.m
	✓ 2	1920 X 1088	G:\recordex=20190426=152	2859-0000.m
	✓ 3	1920 X 1088	G:\recordex=20190426=152	2859-0000.m
	4	1920 X 1088	G:\recordex=20190426=152	2859-0000.m
	•	III		Þ
File Time	2019-04-26	5 15:33:00 - 1	5:42:29	
Time Range	15:33:00	To 15	:42:29 *	
Select Audio	Channel3			Ŧ
	File co process	onverted into s is slow)	MP4 format (Note: Convers	ion
Progress				Stop
Output	n Files (x	86)\HMDVPlaye	r\Output\ Change	Open
Target	d:\Program	Files (x86)	HMDVPlayer\Output\recom	Open
			-	

You can choose to download the videos for 1,2,3,4 channels together or 1 channel only or 2/3 channels together as you want. It will need some time and after that you can get the information like the second pic below: AVI Conversion Successful

AVI Converter	1000			- - ×				
File	Channel	Resolution	File					
	□ 1	1920 X 1088	G:\recordex=20190426=152	2859-0000.mc				
	2	1920 X 1088	G:\recordex=20190426=152	2859-0000.mc				
	✓ 3	1920 X 1088	G:\recordex=20190426=152	2859-0000.mc				
	4	1920 X 1088	G:\recordex=20190426=152	2859-0000.mc				
	L							
	-							
	•			Þ				
File Time	2019-04-26	15:33:00 - 1	5:42:29					
Time Range	15:33:00	To 15	:42:29 *					
Select Audio	Channel3			~				
IV File converted into MP4 format (Note: Conversion process is slow)								
Progress				Stop				
	1							
Output	n Files (x	86)\HMDVPlaye	r\Output\ Change	Open				
Target	d:\Program	Files (x86)\	HMDVPlayer\Output\recor	Open				

MDVPlay 20181206		File Lists Event List Search Date Time Durtion Size 000 Differed Time Differed Size 000 Differed Time Differed Size 000
File	Channel Besclution File 1 1920 X 1008 6. Vecordar=20190426-152859-0000. at 2 1920 X 1008 6. Vecordar=20190426-152859-0000. at 3 1920 X 1008 6. Vecordar=20190426-152859-0000. at 4 1920 X 1008 6. Vecordar=20190426-152859-0000. at	
Pile Tine Hange Saleet Actio Progress Output Target 0000 22. 58600111,	pois-or-20 15:30:00 - 15:42:29 [15:30:00 - ±]	023
+2G +1G 0G		
-1G -2G X: -8 V: -8 Z	: -102 0.0 km/h 0.0 mp/h (66	80 0
		00:09:32

If you choose only 1 channel, you can view the video like this:





If you choose 2 channels together, you can view the videos like this:

If you choose 3 channels together, you can view the videos like this:



4.SD Card Storage and SSD internal storage Supports up to (2)SD-Card 256GB Internal SSD can support up to 512GB

2.How to download the videos from the IP Server? Where will be the videos saved from the IP Server?

Sometimes downloading option not available. Maybe the IP server not stable or the network of the device is not Online. Hgh requirements for the network downloading from a device and uploading the videos from the device then download from the IP server.

	*	
Record Type	*	►
◯ General ◯ Alarm ● All 🗸	Ł	•
□ 粤L50525-201905flv へ 已取消		

Where the videos saved is based on the browser and you can check in the browser.

3. How to download the videos from the APP?

For now, the "MDVR-Assistant" APP can view the Playback in the APP and can't download from this APP. We suggest that you to download from the IP server or use the loptop to view the videos, because the videos usually huge and if you use phone to saved the playback videos, it will use much storage.

4.SD Card Storage and SSD internal storage

Supports up to (2)SD-Card 256GB

Internal SSD can support up to 512GB